

# CT-UT자격증덤프 & CT-UT최신업데이트덤프문제



그 외, PassTIP CT-UT 시험 문제집 일부가 지금은 무료입니다: <https://drive.google.com/open?id=1GOAFDiQH6Zi81zacvYrRk97esUqCy18n>

지금 사회에 능력자들은 아주 많습니다. IT인재들도 더욱더 많아지고 있습니다. 많은 IT인사들은 모두 관련 IT인증시험에 참가하여 자격증 취득을 합니다. 자기만의 자리를 확실히 지키고 더 높은 자리에 오르자면 필요한 스펙이니까요. CT-UT 시험은 ISTQB 인증의 중요한 시험이고 또 많은 IT인사들은 ISTQB 자격증을 취득하려고 노력하고 있습니다.

## ISTQB CT-UT 시험요강:

주제	소개
주제 1	<ul style="list-style-type: none"> <li>Usability and Accessibility Standards: This part addresses the knowledge required by Compliance Officers regarding standards and guidelines that govern usability and accessibility. It introduces ISO standards like ISO 9241-110 and ISO 9241-171, manufacturer guidelines from major platforms, and web accessibility guidelines such as WCAG. It also touches on legislation relevant to accessibility requirements, such as the UK Equality Act and the Americans with Disabilities Act.</li> </ul>
주제 2	<ul style="list-style-type: none"> <li>User Surveys: This part assesses the ability of Usability Test Analysts to design and use surveys to gather user feedback on software usability. It describes how to prepare user surveys, select appropriate questionnaires, and analyze survey responses to measure user satisfaction and other quality attributes from the user's perspective.</li> </ul>
주제 3	<ul style="list-style-type: none"> <li>Usability Testing: This section measures the practical knowledge of Usability Testers in planning, conducting, analyzing, and reporting formal usability test sessions with users. It outlines test preparation activities including writing test plans, test scripts, and tasks, as well as considerations for test locations and pilot sessions. It explains how to moderate sessions, analyze findings, classify problems by severity, and communicate results effectively to stakeholders.</li> </ul>
주제 4	<ul style="list-style-type: none"> <li>Basic Concepts: This section measures the skills of Usability Analysts and covers fundamental definitions and ideas related to usability, user experience, and accessibility. It explains what usability means in terms of effectiveness, efficiency, and satisfaction within software products. User experience concepts related to emotions, perceptions, and responses before, during, and after use are included. It also addresses accessibility, focusing on usage by people with diverse abilities.</li> </ul>
주제 5	<ul style="list-style-type: none"> <li>Usability Reviews: This domain evaluates the skills of Usability Testers in conducting reviews of software interfaces without user involvement. It differentiates informal reviews from expert reviews and introduces heuristic evaluation as a structured method. The section describes step-by-step approaches to preparing for and conducting reviews, emphasizing the importance of consensus and clear communication of findings.</li> </ul>

주제 6	<ul style="list-style-type: none"> <li>• <b>Selecting Appropriate Methods:</b> This domain helps Test Managers make decisions on which usability evaluation methods to apply depending on project context, resources, and maturity. It discusses criteria for selecting usability, user experience, and accessibility evaluation methods suited to different stages of development and organizational needs, including agile development scenarios.</li> </ul>
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>> CT-UT자격증덤프 <<

## 시험패스 가능한 CT-UT자격증덤프 덤프자료

PassTIP의 ISTQB인증 CT-UT덤프로 시험공부를 하신다면 고객님의 시간은 물론이고 거금을 들여 학원등록하지 않아도 되기에 금전상에서도 많은 절약을 해드리게 됩니다. ISTQB인증 CT-UT덤프 구매의향이 있으시면 무료샘플을 우선 체험해보세요.

### 최신 Usability Testing CT-UT 무료샘플문제 (Q17-Q22):

**질문 # 17**

You're defining usability test tasks for a web shop for mobile phones and smartphones. Finding out whether users are able to place an order easily has been identified as the main goal of the usability test.

Which of the following is a reasonable task definition to include in the test?

- **A. Your phone broke and you're looking for a new smartphone. Your budget is 200\$ and it should have an infrared sensor as you like to operate your home entertainment system with it. Find a suited smartphone and order it!**
- B. Put the first phone you find in your shopping cart!
- C. Which mobile operating system do you prefer?
- D. Enter the item number "1469483" in the search box and click "OK". Put the first item in the cart by clicking "add to bag". Then, click on "checkout" in order to start the order process. After that, fill in the form and click on "submit".

**정답: A**

**설명:**

Option B represents a realistic, goal-oriented scenario that reflects how an actual user would interact with the website. It incorporates context, user intent, constraints, and desired outcome—all characteristics of well-designed usability tasks. Option A is vague and lacks real-world motivation. Option C is too prescriptive and limits insight into user behavior, while D is a survey question, not a usability task. According to Nielsen Norman Group and ISO 25062, the best usability tasks are scenario-based, realistic, and outcome-driven—making B the correct answer.

References:

Nielsen Norman Group: Writing Effective Usability Tasks

Usability.gov: Scenario-Based Usability Tasks

ISO 25062 - Usability Test Reporting

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**질문 # 18**

Which of the following statements best describe Rapid Iterative Testing and Evaluation?

- A. Testing is quantitative
- B. Testing happens on a regular basis, e.g. each Monday
- C. Testing is informal and many potential users can be accessed
- **D. Testing focuses on instant redesigns and confirming made changes**

**정답: D**

**설명:**

Rapid Iterative Testing and Evaluation (RITE) is a usability method in which usability issues are identified and addressed in short cycles. Unlike traditional usability testing, RITE allows for immediate redesigns and retesting of the improved version within the same study. The goal is to refine the design quickly based on observed usability issues. Option A confuses scheduling with methodology, B is too vague, and D inaccurately characterizes RITE as quantitative, while it is typically qualitative. Therefore, C accurately reflects the purpose and approach of RITE.

References:

- \* Medlock et al. (2002). The RITE Method: A Rapid Iterative Testing and Evaluation Method
- \* Nielsen Norman Group: Rapid Iterative Testing
- \* Usability.gov: RITE Method Overview

**질문 # 19**

Which of the following are common mistakes made in usability testing?

- i. The user is too active
- ii. Critical results are ignored
- iii. No observers involved
- iv. Scheduling too late
- v. Incorrect focus

- A. i & iii are true, ii, iv & v are false
- B. i, ii & iii are true, iv & v are false
- C. ii & iv are true, i, iii & v are false
- **D. ii, iv & v are true, i & iii are false**

**정답 : D**

**설명:**

Common mistakes in usability testing include:

Ignoring critical results (ii): A significant issue if findings are not acted upon.

Scheduling the test too late (iv): This can lead to usability problems being discovered too late to be addressed effectively.

Having the wrong focus (v): For instance, focusing on aesthetics instead of usability goals.

Option i ("user is too active") is not a problem-active participation is necessary. Option iii ("no observers involved") is not a typical mistake, since tests can still be valid even with recorded sessions and later review.

Hence, the correct answer is A: ii, iv & v are true.

References:

Nielsen Norman Group: Common Mistakes in Usability Testing

ISO 9241-210:2019 - Human-Centered Design

Usability.gov: Planning and Conducting Usability Testing

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**질문 # 20**

How can the approach for conducting user surveys be summarized best?

- **A. Write survey plan, interview users and stakeholders, select questionnaire, deploy questionnaire, analyze, communicate**
- B. Write survey plan, write schedule, select questionnaire, recruit users, remind users, communicate
- C. Write survey plan, write schedule, select questionnaire, recruit users, analyze, communicate
- D. Write survey plan, interview users and stakeholders, select questionnaire, recruit users, remind users, communicate

**정답 : A**

**설명:**

Conducting user surveys involves a structured approach that ensures data collection is effective, reliable, and meaningful. The process typically starts with writing a survey plan, which defines the objectives, scope, target population, and methodology. Next, interviewing users and stakeholders is important to gather qualitative insights, refine survey questions, and align the survey with business goals and user needs.

Selecting or designing the questionnaire follows, which includes crafting clear, unbiased questions to capture the desired data. After that, deploying the questionnaire to the recruited participants is essential; this can be done via email, online tools, or in-person, depending on the context. Once the data is collected, it must be analyzed to extract meaningful patterns, trends, and insights. Finally, communicating the findings to stakeholders completes the process by informing decision-making.

Other options miss critical steps such as deploying the questionnaire (Option C), or combine steps incorrectly (Options A and D). Importantly, the step of interviewing users and stakeholders prior to deployment ensures the survey is well-informed and targeted, enhancing the quality and relevance of data collected.

References:

Usability.gov, Surveys in User Research

Nielsen Norman Group, How to Conduct User Surveys

**질문 # 21**

You're redesigning the web shop of a customer and found out that they are using legacy web design techniques like HTML tables for design matters, making the website hard to be operated using alternative input and output devices (e.g. screen readers). Which kind of risk is most likely to occur?

- A. Usability risk
- **B. Accessibility risk**
- C. There's no risk predictable
- D. User experience risk

**정답: B**

**설명:**

The use of HTML tables for layout instead of proper semantic HTML and responsive design violates accessibility guidelines, particularly those defined in the Web Content Accessibility Guidelines (WCAG).

Such a design makes it difficult or impossible for users relying on screen readers, keyboard navigation, or other assistive technologies to interact effectively with the site. Therefore, this creates a significant accessibility risk, which is distinct from general usability or user experience risks. Accessibility ensures inclusion of users with physical or cognitive impairments, making option B the correct choice.

References:

\* W3C: Web Content Accessibility Guidelines (WCAG) 2.1

\* ISO 9241-171:2008 - Software Accessibility

\* Usability.gov: Accessibility Guidelines

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**질문 # 22**

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PassTIP이 바로 아주 좋은ISTQB CT-UT인증시험덤프를 제공할 수 있는 사이트입니다. PassTIP 의 덤프자료는 IT관련지식이 없는 혹은 적은 분들이 고난의도인ISTQB CT-UT인증시험을 패스할 수 있습니다. 만약PassTIP에서 제공하는ISTQB CT-UT인증시험덤프를 장바구니에 넣는다면 여러분은 많은 시간과 정신력을 절약하실 수 있습니다. 우리PassTIP 의ISTQB CT-UT인증 시험덤프는 PassTIP전문적으로ISTQB CT-UT인증 시험대비로 만들어진 최고의 자료입니다.

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