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Our Salesforce Certified Platform User Experience Designer (Plat-UX-101) exam dumps give help to give you an idea about the

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## Salesforce Certified Platform User Experience Designer Sample Questions (Q136-Q141):

### NEW QUESTION # 136

A UX Designer wants to use the Salesforce Lightning Design System (SLDS) to create consistent user interface across Cloud Kicks' various platforms.

On which three platforms could the designer use SLDS resources?

Choose 3 answers

- A. Android
- B. Visualforce
- C. Azure
- D. Heroku
- E. MuleSoft

**Answer: B,C,D**

Explanation:

The Salesforce Lightning Design System (SLDS) is a collection of design resources that help create consistent and beautiful user interfaces across various platforms. The SLDS includes base components, tokens, design patterns, icons, fonts, and more, that follow the design principles and best practices of Lightning Experience. The SLDS can be used on the following three platforms: Visualforce: Visualforce is a framework that allows developers to create custom user interfaces for web and mobile applications on the Salesforce platform. Visualforce pages can leverage the SLDS styles to match the look and feel of Lightning Experience, without writing any CSS code. By adding the attribute `lightningStylesheets="true"` to the `<apex:page>` tag, Visualforce pages can automatically transform the standard Visualforce components into their SLDS equivalents<sup>12</sup>.

Heroku: Heroku is a cloud platform that supports various languages and frameworks, such as Node.js, Java, or PHP. Heroku applications can leverage the SLDS resources, such as the base components, the tokens, and the design patterns, to create web applications that have a consistent Lightning Experience look and feel. Heroku applications can also use the Lightning Out feature to embed Lightning components into their pages, and use the Lightning Web Components framework to create reusable UI elements<sup>34</sup>.

Azure: Azure is a cloud platform that offers various services and tools for building, deploying, and managing applications. Azure applications can leverage the SLDS resources, such as the base components, the tokens, and the design patterns, to create web applications that have a consistent Lightning Experience look and feel. Azure applications can also use the Lightning Out feature to embed Lightning components into their pages, and use the Lightning Web Components framework to create reusable UI elements<sup>56</sup>.

[Lightning Stylesheets for Visualforce | Salesforce Trailhead]<sup>1</sup>

[Lightning Stylesheets for Visualforce | Salesforce Developers]<sup>2</sup>

[Build Apps with Lightning Design System | Salesforce Trailhead]<sup>3</sup>

[Lightning Web Components | Salesforce Developers]<sup>4</sup>

[Salesforce Lightning Design System for Azure Web Apps | Microsoft Azure]<sup>5</sup>

[Lightning Web Components and Azure | Salesforce Developers]<sup>6</sup>

### NEW QUESTION # 137

Cloud Kicks' Sales team needs in-App Guidance for key functions and processes so they can maximize their time.

In which three ways should a UX Designer customize the Salesforce Help Menu to meet this request? Choose 3 answers

- A. Create a just-in-time pop-up content based on new feature rollouts.
- B. Add links to printable tipsheets or training videos.
- C. Provide access to specific Trailhead or MyTrailhead content.
- D. Add links to a company dictionary or glossary of key terms.
- E. Provide the user with a site map of all the content.

**Answer: A,B,C**

Explanation:

A UX Designer can customize the Salesforce Help Menu to meet the request of providing in-app guidance for key functions and

processes for the Cloud Kicks' Sales team in the following ways:

Add links to printable tipsheets or training videos: This can help the Sales team to learn and review the key functions and processes at their own pace and convenience. The tipsheets or videos can be hosted on internal or external websites, and can be added to the custom help menu section in the Help Menu settings<sup>1</sup>. The links can have descriptive labels and icons to make them easy to identify and access.

Create a just-in-time pop-up content based on new feature rollouts: This can help the Sales team to get familiar with the new features and functionalities that are introduced in the app. The pop-up content can be created using the In-App Guidance Builder<sup>2</sup>, which allows the UX Designer to define the content type, style, placement, timing, and audience of the pop-up. The pop-up content can include text, images, videos, or links to more resources.

Provide access to specific Trailhead or MyTrailhead content: This can help the Sales team to gain skills and knowledge on the key functions and processes in a gamified and interactive way. The Trailhead or MyTrailhead content can be customized to match the business goals and branding of Cloud Kicks<sup>3</sup>. The content can be added to the custom help menu section in the Help Menu settings<sup>1</sup>, or embedded in the app using the Trailhead Component<sup>4</sup>.

Customize the Help Menu in Lightning Experience

Create In-App Guidance for Your Users

Customize Your Learning Experience with MyTrailhead

Add the Trailhead Component to Your App

### NEW QUESTION # 138

Cloud Kicks (CK) wants to provide employees with quick access to apps, objects, and other items in the Salesforce mobile app. Which navigational feature should CK use?

- A. Console Navigation
- **B. Personalized Navigation Tabs**
- C. Utility Bar

**Answer: B**

Explanation:

Personalized Navigation Tabs are a navigational feature that allows the users to customize the navigation bar of the Salesforce mobile app with the items that they use most frequently. Users can add, remove, and reorder the tabs in the navigation bar, and access them with a single tap. Users can also mark their favorite items with a star icon, and access them from the Favorites tab. Personalized Navigation Tabs can help Cloud Kicks (CK) employees to quickly access the apps, objects, and other items that they need in the Salesforce mobile app<sup>1</sup> Console Navigation is a navigational feature that allows the users to work with multiple records and objects on a single screen in the Salesforce desktop app. Console Navigation is not available in the Salesforce mobile app, and it is not suitable for providing quick access to apps, objects, and other items<sup>2</sup> Utility Bar is a navigational feature that allows the users to access common productivity tools, such as notes, history, or macros, from a fixed footer at the bottom of the Salesforce desktop app. Utility Bar is not available in the Salesforce mobile app, and it is not suitable for providing quick access to apps, objects, and other items<sup>3</sup> Personalize Your Navigation Bar in the Salesforce Mobile App - Salesforce Help Personalize Your Navigation Bar in the Salesforce Mobile App Unit | Salesforce Trailhead Console Navigation - Salesforce Help Utility Bar - Salesforce Help

### NEW QUESTION # 139

The Client Service team at Cloud Kicks is having issues when editing an order record. The validation rule returns a top-of-page error indicating two other fields must be provided to validate and save the order changes.

How should they efficiently find the correct fields?

- A. Replace the validation rule with help text informing the business requirement.
- B. Make sure the required field names are added to the top-of-page error message.
- C. Remove the validation rule completely and provide training about order changes.
- **D. Replace the top-of-page validation with two field validations, assigning the respective fields.**

**Answer: D**

Explanation:

A top-of-page validation is a type of validation rule that displays an error message at the top of the page when a user tries to save a record that does not meet certain criteria. A field validation is a type of validation rule that displays an error message next to a specific field when a user tries to save a record that does not meet certain criteria. The advantage of using field validations over top-of-page validations is that they provide more clarity and guidance to the user about which fields need to be corrected and why. They also reduce the cognitive load and the scrolling effort for the user, as they can see the error message right next to the field they are

editing. Therefore, to help the Client Service team at Cloud Kicks efficiently find the correct fields when editing an order record, the UX designer should replace the top-of-page validation with two field validations, assigning the respective fields that are required to validate and save the order changes. Reference:

#### NEW QUESTION # 140

A UX Designer needs to create a visual representation of a user's series of steps to achieve a meaningful goal. Which UX design method should be used?

- A. Lightning Flow
- B. Site Map
- C. User Persona
- **D. User Flow**

**Answer: D**

Explanation:

A user flow is a UX design method that creates a visual representation of a user's series of steps to achieve a meaningful goal. A user flow shows the path that a user takes from their entry point to their final action, such as signing up, purchasing, or completing a task. A user flow helps designers understand and optimize the user experience, as well as identify pain points, gaps, and opportunities for improvement. A user flow can take various forms, such as diagrams, wireframes, or prototypes, depending on the level of detail and fidelity required. Reference:

What Are User Flows In UX Design? [Full Beginner's Guide] - CareerFoundry What is a User Flow in UX Design? - updated 2023 | IxDF User Flows in UX Design: Definition, Benefits, and Best Practices

#### NEW QUESTION # 141

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