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Guidewire ClaimCenter-Business-Analysts Exam Overview:

Certification Vendor:	Guidewire
Exam Name:	ClaimCenter Business Analyst - Mammoth Proctored Exam
Exam Number:	ClaimCenter-Business-Analysts
Available Languages:	English
Exam Duration:	90 minutes
Exam Format:	Multiple Choice, Scenario-Based Questions
Certificate Validity Period:	2 years
Related Certifications:	Guidewire Certified Associate - InsuranceSuite Guidewire Certified Professional - ClaimCenter
Real Exam Qty:	50
Exam Price:	\$150 USD
Passing Score:	70%
Recommended Training:	Guidewire InsuranceSuite Analyst Fundamentals Course ClaimCenter Business Analyst Official Training
Exam Registration:	Pearson VUE Guidewire Certification Portal
Sample Questions:	Guidewire ClaimCenter-Business-Analysts Sample Questions
Exam Way:	Online proctored or onsite at authorized test centers
Pre Condition:	Basic knowledge of insurance industry processes and Guidewire InsuranceSuite fundamentals; recommended prior experience with ClaimCenter configuration or business analysis projects
Official Syllabus URL:	https://www.guidewire.com/en/training-and-certification/certification-programs

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Guidewire ClaimCenter-Business-Analysts Exam Syllabus Topics:

Topic	Details
Topic 1	InsuranceSuite Analyst Fundamentals: This domain covers InsuranceSuite platform fundamentals including user interface, data model, application logic, integration mechanisms, and hands-on workshop exercises for practical application.
Topic 2	Claim Center Financials Transactions: This section covers financial controls including payment approvals and holds, contact and vendor management, service request handling, and security framework with permissions and access control lists.
Topic 3	Claim Center Data Model and Adjudication: This domain examines ClaimCenter's data model architecture, claim setup, adjudication processes, financial terminology and concepts, and payment creation procedures.
Topic 4	Behavior Driven Development at Guidewire: This section introduces BDD methodology and its application in Guidewire implementations, focusing on collaborative development approaches and writing clear, testable requirements using BDD principles.
Topic 5	Claim Processes and Maintenance: This section focuses on end-to-end claims processes, organizational structure setup, line of business coverage configuration, claim intake procedures, and ongoing claim maintenance activities.

Guidewire ClaimCenter Business Analyst - Mammoth Proctored Exam Sample Questions (Q45-Q50):

NEW QUESTION # 45

What are two recommended best practices with user interface (UI) mock-ups in a ClaimCenter implementation project? (Choose two.)

- A. When creating a user interface (UI) mock-up, a Business Analyst (BA) should take a clear screen shot. User interface (UI) mock-up tools should not be used.
- B. A live system demonstration is acceptable in place of using a user interface (UI) mock-up to describe needed changes to the user interface.
- C. When a Business Analyst (BA) does not have access to a tool, it is acceptable to take a clear screen shot, then indicate on the image how the screen should appear to meet the requirements.
- D. A Business Analyst (BA) should document the requirement number associated with the mock-up and then use a user interface (UI) mock-up tool to build the mock-up.

Answer: C,D

Explanation:

In a Guidewire implementation, User Interface (UI) mock-ups serve as critical visual aids to bridge the gap between written business requirements and the final technical solution.

* Best Practice 1 (Option B): While sophisticated prototyping tools (like Balsamiq or Axure) are valuable, they are not always strictly necessary for every change. A "low-fidelity" mock-up is often sufficient and highly effective for minor adjustments. If a BA lacks access to specialized software, the recommended best practice is to take a screenshot of the existing ClaimCenter screen and overlay it with text boxes, arrows, or simple graphics (using tools like Paint or PowerPoint) to clearly indicate where fields should be

added, moved, or removed. The goal is clarity of intent, not artistic perfection.

* Best Practice 2 (Option D): Traceability is fundamental to the Agile and hybrid methodologies used in Guidewire projects. Every artifact, including mock-ups, must be traceable back to the specific User Story or Requirement Number it supports. By explicitly documenting the requirement number on or with the mock-up, the BA ensures that developers understand exactly which functionality is being visualized and that QA testers can validate the final screen against the correct scope.

Why other options are incorrect:

* Option A: A live demo shows the current state. It cannot effectively demonstrate future changes (fields that don't exist yet) without a visual mock-up to accompany the explanation.

* Option C: Stating that tools "should not be used" is incorrect; tools are generally encouraged when available to create high-fidelity prototypes.

NEW QUESTION # 46

A Business Analyst (BA) has identified a new typecode essential for Succeed Insurance implementation.

During adjudication, Adjusters need to be able to update the loss cause value to reflect the new typecode.

Which tabs in a Guidewire Story Card should be used to document the business requirement?

- A. Change Summary, UI Fields, Typelist, Action Items, and Business Acceptance
- B. Document Control, UI Mockup, Typelist, Action Items, and Business Acceptance
- C. Change Summary, UI Mockup, UI Fields, Typelist, and Action Items
- **D. Document Control, UI Mockup, UI Fields, Typelist, and Business Acceptance**

Answer: D

Explanation:

To fully document a requirement that involves both a User Interface change (updating a value on a screen) and a Data Model change (adding a new typecode), the standard Guidewire Story Card tabs required are:

* Document Control: Captures the metadata (Author, Version, Owner) to track the requirement's history.

* UI Mockup: Visually illustrates where on the screen the "Loss Cause" field is located and how the dropdown should appear to the Adjuster.

* UI Fields: Defines the specific behavior of the field (e.g., Is it mandatory? Is it editable during adjudication? What is the label?).

* Typelist: This is critical for this specific scenario. It lists the actual Code, Name, and Description of the new typecode being added to the "Loss Cause" typelist.

* Business Acceptance: Defines the testable criteria (Acceptance Criteria) to verify that the adjuster can successfully select the new value and save the claim.

Why Option B is correct: It is the only option that includes both the visual requirements (Mockup/Fields) and the data requirement (Typelist) alongside the standard control and testing tabs (Document Control/Business Acceptance).

NEW QUESTION # 47

Which two actions may the Business Analyst (BA) perform based on the roles and permissions functionality of ClaimCenter?

(Choose two.)

- A. Design requirements around different authority limits within the customer's organization
- **B. Create a collection of permissions to simplify the management of large groups of users with the same permissions**
- C. Establish a best practice which dictates that each user should be given unique permissions to increase the precision of security
- **D. Define a role that consolidates variable permissions across multiple users into a single set of permissions**

Answer: B,D

Explanation:

The Roles and Permissions functionality (part of the Role-Based Access Control or RBAC model) in ClaimCenter is designed to simplify security administration. A Business Analyst utilizes this functionality to define how users access the system.

* Defining Roles (Option A): A "Role" in Guidewire is fundamentally a named container for a set of System Permissions (e.g., claimview, activitycreate). The BA defines a role (like "Adjuster" or

"Supervisor") by consolidating the necessary individual permissions into one single set.

* Simplifying Management (Option B): The primary benefit of this model is efficiency. Instead of assigning 50 individual permissions to 100 different users, the BA/Admin creates a "Collection of permissions" (the Role) and assigns that single Role to the group of users. This simplifies onboarding and maintenance.

Why other options are incorrect:

* Authority Limits (C): While related to security, Authority Limits (financial caps on reserves/payments) are technically distinct from "Roles and Permissions" functionality in the ClaimCenter object model. Authority is handled via Authority Profiles, whereas Roles handle system access rights.

* Unique Permissions (D): This is the opposite of best practice. Assigning unique permissions to every user creates a maintenance nightmare. The best practice is to use standard Roles.

NEW QUESTION # 48

Succeed Insurance has plans to expand operations in Greeley, Colorado. Due to a history of hailstorm related damage in the area, the company plans to offer reimbursement for hail damage as an option.

Which two actions should the Business Analyst (BA) take to determine the requirements for the project?
(Choose two.)

- A. Recommend existing base product features and functionality to expedite the implementation.
- B. Identify changes to the line of business typelists and determine the correct data mapping.
- C. Author user stories following the elaboration workshops and identify acceptance criteria.
- D. Lead an elaboration workshop with the customer and follow up to identify next steps.

Answer: A,D

Explanation:

In the Guidewire delivery methodology, the "Determine Requirements" phase (often part of Inception or Elaboration) focuses on understanding the business need and mapping it to the software capabilities.

* Lead an Elaboration Workshop (A): The Elaboration Workshop is the primary forum where BAs engage with stakeholders (like the Greeley operations team) to discuss the specific needs for the new

"hail damage" product. This is where the raw requirements are gathered, discussed, and refined.

* Recommend Base Product Features (B): A critical responsibility of the Guidewire BA is to maximize product value by reducing unnecessary customization. When determining requirements for

"reimbursement" and "hail damage," the BA should immediately demonstrate and recommend how ClaimCenter's out-of-the-box Coverage, Exposure, and Incident features can handle this scenario. This aligns the customer's expectations with the standard software capabilities, expediting the implementation.

* Why not C or D? Authoring user stories (C) and defining typelists (D) are output tasks that occur after the requirements have been determined and the solution approach (Standard vs. Custom) has been agreed upon.

NEW QUESTION # 49

When creating a new Personal Auto claim, Succeed Insurance would like to identify when Rideshare is the primary use for a vehicle. A Business Analyst (BA) thinks that Primary Use already exists as a typekey on the Vehicle Details screen.

What are two ways the BA can confirm whether this field is configured in ClaimCenter and, if it is, which values are available in the typelist? (Choose two.)

- A. Open Guidewire Studio for ClaimCenter > Navigate to the Vehicle Details screen > Locate the Primary Use field to view its typelist.
- B. Access the Data Dictionary > Click the Data Entities link > Open the PrimaryUse entity from left-hand pane to view field details on the right pane.
- C. Log in to ClaimCenter > Create a new Personal Auto claim > Navigate to Vehicle Details > Use keyboard shortcut CTRL + F to find information about the fields on the screen.
- D. Access the Guidewire ClaimCenter Application Guide > Go to section on Personal Auto Object Model which lists available entities.

Answer: A,B

Explanation:

To verify the configuration of a specific field and its available values (typelist) within a specific implementation (like Succeed Insurance), a Business Analyst must consult the sources that reflect the current, actual system configuration, not just the out-of-the-box documentation.

* Option A (Data Dictionary): The Data Dictionary is the definitive, generated documentation of the running application's data model. It lists all Entities (such as Vehicle) and their Typekeys (such as PrimaryUse). By navigating to the Data Dictionary, a BA can confirm if the field exists in the database schema and view the specific Typelist values (e.g., "Rideshare", "Commuting", "Pleasure") associated with it. This is a primary tool for BAs to understand the data structure.

* Option D (Guidewire Studio): Guidewire Studio is the Integrated Development Environment (IDE) used to configure the

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