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IBM C1000-189 Exam Syllabus Topics:

Topic	Details
Topic 1	• Operations: This section of the exam measures the skills of Application Monitoring Specialists and covers daily operational tasks for managing Instana environments. It includes configuring website and application monitoring, handling synthetic monitoring, and creating incidents, issues, and alerts. Candidates will analyze infrastructure performance, set maintenance windows, and design custom dashboards. They are also expected to interpret golden signals, evaluate alerts, use analytics, and perform backup or restore operations to maintain optimal system performance.

Topic 2	• Troubleshooting: This section of the exam measures the skills of System Support Engineers and focuses on resolving technical and operational issues in Instana. It includes configuring log levels, collecting logs for debugging, and identifying connectivity issues between agents and the backend. Candidates will troubleshoot installation failures, diagnose communication problems, and apply corrective measures to ensure consistent Instana performance and stability across environments.
Topic 3	• Configuration: This section of the exam measures the skills of DevOps Administrators and evaluates their ability to configure and optimize Instana operational settings. It involves setting up business process monitoring, configuring both cloud and serverless agents, and defining agent proxy parameters. Candidates will learn to implement various technologies and sensors, manage OpenTelemetry integrations, set up smart alerts, create service naming rules, and define custom SLIs and payloads for alert channels. Managing licenses and ensuring proper configuration of alerts and notifications are also key components of this domain.
Topic 4	• Planning: This section of the exam measures the skills of Cloud Monitoring Engineers and covers the foundational planning tasks required for successful Instana deployment. Candidates must understand the installation prerequisites, the architectural design of Instana for on-premises environments, and the platform core capabilities and use cases. It also assesses knowledge of different agent modes, supported sensors and tracers, and the distinctions between cloud service agents and serverless agents essential for scalable implementation.
Topic 5	• Integration: This section of the exam measures the skills of Integration Engineers and assesses their proficiency in connecting Instana with external monitoring and automation tools. Candidates must demonstrate knowledge of integrating agent-based systems such as Omegamon, ITM, and ITCAM, as well as external platforms like Prometheus and Grafana. The section also includes configuring alert channels, automation actions, and utilizing the Instana REST API to support customized workflows and data visibility.
Topic 6	• Security and Compliance: This section of the exam measures the skills of IT Security Analysts and focuses on the data protection and compliance aspects of Instana deployment. Candidates must describe and implement data retention policies, plan for regulatory compliance, secure APIs, manage user access, and interpret audit logs. The goal is to ensure secure system configurations that align with organizational and regulatory standards.

IBM Instana Observability v1.0.277 Administrator - Professional Sample Questions (Q14-Q19):

NEW QUESTION # 14
Which protocol does an agent use to send the data to the backend?

- A. HTTPS
- B. SSH
- C. NFS
- D. FTP

Answer: A

Explanation:
IBM Instana agents use HTTPS, the industry standard secure protocol, to transmit telemetry data to Instana's backend servers or clusters. Instana documentation says: "All agent-to-backend traffic is encrypted and transmitted via HTTPS, meeting data confidentiality and compliance requirements." The use of HTTPS prevents unauthorized data interception by using strong TLS encryption on every packet exchanged between agent and backend, regardless of whether the deployment is on-premises or SaaS. FTP, SSH, and NFS are protocols for file transfer, system access, or storage mounting but are never used for telemetry transmission in Instana's architecture. Secure HTTP is essential for privacy by design, is policy-enforced, and supports audit-friendly observability in all supported Instana versions per IBM standards.

NEW QUESTION # 15

Which statement best describes BeeInstana?

- A. It is a metric database used to perform complex metric queries
- B. A Kubernetes operator that requires high-performing data stores and a distributed data store cluster.
- C. An operator that can be used to install Instana on Kubernetes
- D. An operator that can be used only on self-hosted deployments that have data stores installed

Answer: B

Explanation:
BeeInstana is identified in Instana's documentation as the core Kubernetes operator driving distributed installation and management of Instana components. The documentation defines: "BeeInstana is a Kubernetes operator that requires robust, high-performing distributed data stores and manages Instana deployment complexity, resource allocation, and scaling within large clusters." By leveraging Kubernetes-native constructs, BeeInstana orchestrates Instana backend, UI, sensors, and streaming components-ensuring reliable, scalable deployments for enterprise settings. The operator orchestrates failover, recovery, and persistent storage management, supporting self-hosted and hybrid installations. While it is associated with metric data handling, its main role is orchestration and operational management based on distributed database infrastructures. Simple operator installation (A, D) does not capture its full role, and describing BeeInstana as only a metric database (B) misrepresents its architectural function in Instana's platform lifecycle.

NEW QUESTION # 16
Which data source on the analytics page shows traces?

- A. Applications
- B. Logs
- C. Websites
- D. Infrastructure

Answer: A

Explanation:
Instana's Analytics page provides a consolidated environment for users to query and visualize operational data across their stack. According to the official IBM Instana Observability documentation, traces-comprising the end-to-end journey of requests across services-are found specifically under the Applications data source. The Applications section gives interactive access to traces, requests, response times, call hierarchies, and distributed dependencies. This is possible because Instana's agent and tracers automatically instrument applications to capture and send detailed trace data. The documentation states, "The Applications analytics section allows you to interactively work with service traces and requests, providing distributed tracing visibility." This allows users to drill down, identify bottlenecks, and analyze errors at the service interaction and code execution level.
Infrastructure data source focuses on system-level metrics (CPU, memory, disk), Logs cover textual/semi-structured log output, and Websites relate to synthetic and real-user measurements-but only Applications feature distributed tracing as per the IBM Instana Observability product documentation. Thus, for incident response, root-cause analysis, and performance breakdowns, always consult the Applications data source for trace-level data.

NEW QUESTION # 17
Which feature helps automating incident management?

- A. Static code quality checks
- B. Log visualization
- C. Action framework
- D. Hotspot visualization

Answer: C

Explanation:
Automated incident management in Instana is powered by the "Action Framework." The IBM documentation reads: "Instana's Action Framework enables automated response and remediation to detected incidents via webhooks, script execution, or integrations with ticketing systems." The framework can trigger custom scripts, communicate with ITSM solutions, or directly notify DevOps/SRE teams when a health signature or smart alert activates. This helps shorten resolution times and supports continuous reliability objectives. Other visualizations or static checks, while useful (A, C, D), do not automate response-they only improve

observability or code hygiene. The Action Framework is essential to operationalize incident response workflows across modern, distributed environments, as it closes the loop between detection and mitigation.

NEW QUESTION # 18
What is the default folder used to install Instana agent in Linux?

- A. /opt/instana/agent/etc/
- B. /opt/instana/agent
- C. /var/lib/instana
- D. /etc/default/instana

Answer: B

Explanation:
IBM Instana installation and agent management documentation specifies: "By default, the Instana agent is installed to the /opt/instana/agent directory on Linux hosts." All primary binaries, configuration, and logs are contained within this root directory, though logs and runtime data are often symlinked or forwarded to standard system directories for rotation. Management scripts and configuration files reside inside this path as well-subdirectories like /etc/ and /data/ are located under /opt/instana/agent. This default directory ensures a consistent and predictable layout across distributions and matches enterprise Linux filesystem standards for third-party agents. Other directories listed (A, B, D) are for data or environment references but are not the root install directory.

NEW QUESTION # 19
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