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ServiceNow Certified Implementation Specialist - Service Mapping Sample Questions (Q10-Q15):

NEW QUESTION # 10

You have run Service Mapping discovery against a customer service and discovered the CI in the image. The customer indicates that Apache should have an outgoing connection to Tomcat. Which one of the following could be the issue?



- A. No Connection Section is defined for Apache to Tomcat.
- B. Credentials are not configured for Tomcat.
- C. No Tomcat CI Type is defined.
- D. Process is offline for Tomcat.
- E. No Identification Rule is defined for Tomcat.

Answer: A

NEW QUESTION # 11

In Service Mapping, when discovery is started, what is the execution strategy used to run Connection Sections?

- A. Connection Sections are executed one by one in the order they are listed with a connection created from the last successful section.
- B. Connection Sections are executed one by one and connections will result from each successful section.
- C. Connection Sections are executed one by one in the order they are listed until the first successful section.
- D. Connection Sections are executed randomly and connections will result from each successful section.

Answer: A

NEW QUESTION # 12

You have run Service Mapping discovery against a customer service and discovered the CI in the image. The customer indicates that Apache should have an outgoing connection to Tomcat. Which one of the following could be the issue?



- A. No Connection Section is defined for Apache to Tomcat.
- B. Credentials are not configured for Tomcat.
- C. No Tomcat CI Type is defined.
- D. Process is offline for Tomcat.
- E. No Identification Rule is defined for Tomcat.

Answer: A

NEW QUESTION # 13

In the following image, the 5x next to Citrix XenA represents which one of the following?



- A. Five discovery executions on the CI
- B. Five members of a cluster
- C. Five outgoing connections from the cluster
- D. Five errors while identifying the CI

Answer: B

NEW QUESTION # 14

Which one of the following statements best explains the following URL: Error! Hyperlink reference not valid.

SaCmdManager.do?ip=198.51.100.66?

- A. The user is starting the Command Line Console and explicitly directs Service Mapping to use the MID Server 198.51.100.66 to execute commands.
- B. The user is starting the Command Line Console and is able to send commands to the host 198.51.100.66.
- C. This is not a valid URL for Service Mapping.
- D. The user is starting the Command Line Console and is able to send commands against the ServiceNow instance at 198.51.100.66.

Answer: D

NEW QUESTION # 15

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