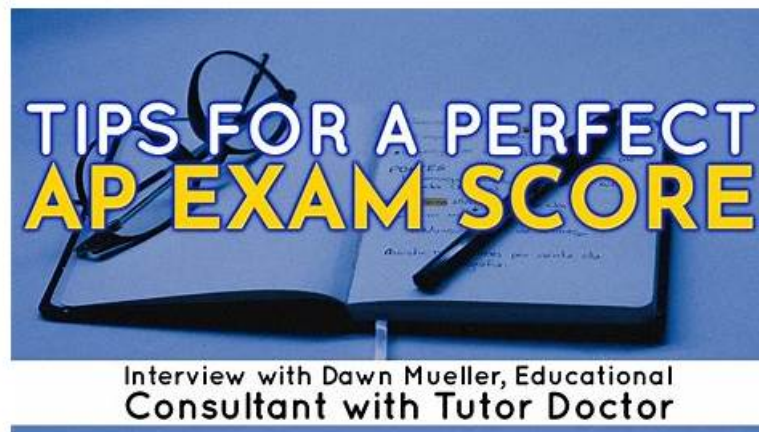


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## Wonderful AP-216 Learning Questions: Marketing Cloud Personalization Accredited Professional are form the latest Exam Brain Dumps - Real4Prep

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## Salesforce Marketing Cloud Personalization Accredited Professional Sample Questions (Q97-Q102):

### NEW QUESTION # 97

What are the three primary areas of data stored in Marketing Cloud Personalization which represent a company's key business information?

- A. Employee performance
- B. Operational information
- C. Shadow catalog information
- D. User behaviors
- E. Statistical tracking of KPIs

**Answer: B,C,D**

Explanation:

The three primary areas of data stored in Marketing Cloud Personalization are:

\* Shadow Catalog Information (Answer A):

- \* Represents the product or content catalog used for personalization and recommendations.
  - \* User Behaviors (Answer B):
  - \* Tracks user actions such as visits, clicks, and purchases for behavior-based personalization.
  - \* Operational Information (Answer E):
  - \* Stores system settings, rules, and configurations necessary to support personalization and campaign management.
- References:
- \* Salesforce Marketing Cloud Documentation - Data Architecture

### NEW QUESTION # 98

What is the best practice naming convention for attributes?

- A. lowerCamelCase
- **B. UpperCamelCase**
- C. Upper\_snake\_case
- D. Lower\_snake\_case

**Answer: B**

Explanation:

Best practice naming convention for attributes in Interaction Studio:

- \* UseUpperCamelCase(e.g., FirstName, PurchaseDate).
- \* This ensures consistency, readability, and adherence to Interaction Studio's standards.

References:

- \* Salesforce Interaction Studio Developer Documentation - Attribute Naming Conventions

### NEW QUESTION # 99

What are the three types of mobile campaigns a business user can create in IS?

- **A. Push Message**
- **B. In-App Notification**
- C. JSON Data A
- D. Browser Notification
- **E. SMS Text Message**

**Answer: A,B,E**

Explanation:

Salesforce Marketing Cloud (SFMC) provides powerful mobile marketing capabilities through Mobile Studio and Interaction Studio (IS). Businesses can engage customers using three types of mobile campaigns:

- \* Definition: SMS (Short Message Service) is used to send text messages directly to a user's mobile device.
- \* Use Case: Best for time-sensitive promotions, alerts, and transactional messages.

\* Steps to Create in SFMC:

- \* Navigate to Mobile Studio>MobileConnect.
- \* Set up the SMS configuration by selecting the Sender Profile.
- \* Create an SMS Message Template under MobileConnect.
- \* Configure the audience using relevant segmentation criteria.
- \* Test and send the SMS campaign.
- \* References: Salesforce Marketing Cloud Documentation - MobileConnect Setup and SMS Campaigns.

#### 1. SMS Text Message

- \* Definition: Push notifications are sent to users via a mobile app to encourage engagement and drive specific actions.
- \* Use Case: Ideal for re-engagement and sending tailored updates.

\* Steps to Create in SFMC:

- \* Navigate to Mobile Studio>Push.
- \* Configure App SDK Integration to enable push notifications.
- \* Define your Push Message content, including title and message.
- \* Specify segmentation using Audience Builder or Journey Builder.
- \* Schedule and send the Push campaign.
- \* References: Salesforce Marketing Cloud Documentation - Push Notification Guide.

#### 2. Push Message

- \* Definition: In-app notifications are messages displayed within the app while users are actively using it.
- \* Use Case: Perfect for guiding user actions within the app, such as onboarding, product announcements, or updates.
- \* Steps to Create in SFMC:
  - \* Navigate to Interaction Studio > In-App Messages.
  - \* Select a trigger point for displaying the notification (e.g., on login or action completion).
  - \* Design the content and layout of the in-app message.
  - \* Use Journey Builder to configure the message's audience and timing.
  - \* Deploy and monitor engagement metrics.
- \* References: Salesforce Interaction Studio Documentation - In-App Notification Configuration.

### 3. In-App Notification

Summary: These three types of campaigns (SMS Text Message, Push Message, and In-App Notification) empower businesses to create omnichannel mobile engagement strategies. Salesforce Marketing Cloud and Interaction Studio provide a flexible framework to set up, customize, and analyze these campaigns effectively.

Official Documentation References:

- \* Salesforce Marketing Cloud Mobile Studio Guide.
- \* Interaction Studio In-App Notification Setup: Salesforce Help.

### NEW QUESTION # 100

How does interaction studio deliver technical value to marketers? [Check]

- A. By providing a cloud-based application designed to help salespeople sell smarter and faster
- B. By providing a platform to manage, schedule, create and monitor content
- **C. By listening to customer signals, understanding customer intent, and acting accordingly**
- D. By providing a cloud-based unified e-commerce platform with mobile, AI personalisation, order management capabilities, and related services for B2C

**Answer: C**

Explanation:

Interaction Studio delivers technical value by enabling marketers to:

- \* Listen to customer interactions across channels.
- \* Understand intent using AI and machine learning.
- \* Act in real time to deliver personalized experiences.

Reference: Salesforce Interaction Studio Technical Benefits Guide.

### NEW QUESTION # 101

Which three components of a recipe are optional when configuring a new algorithm?

- A. Decisions
- **B. Boosters**
- C. Ingredients
- **D. Exclusions**
- **E. Variation**

**Answer: B,D,E**

Explanation:

When configuring a new recipe algorithm, the following components are optional:

- \* Boosters (Answer D):
  - \* Allows prioritizing specific items based on business goals, such as promoting higher-margin products.
- \* Exclusions (Answer E):
  - \* Filters out certain items or categories from being recommended.
- \* Variation (Answer B):
  - \* Enables A/B testing by creating multiple variations of a recipe to optimize performance.

References:

- \* Salesforce Interaction Studio Documentation - Recipe Configuration

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refactoring tools originated in Smalltalk, another dynamic language facing similar AP-216 issues, The Xen approach is to provide abstract devices that implement a high-level interface that corresponds to a particular device category.

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