

CIS-DF勉強方法、CIS-DFテストサンプル問題



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ServiceNow CIS-DF 認定試験の出題範囲：

トピック	出題範囲
トピック 1	<ul style="list-style-type: none">Insight: This domain covers extracting value from CMDB data using Natural Language Query, custom reports, dependency views, product integrations, and Foundation Dashboards for actionable insights.
トピック 2	<ul style="list-style-type: none">Govern: This domain focuses on CMDB quality management through health metrics, Data Manager policies, governance frameworks, stakeholder roles, duplicate remediation, operationalization, and lifecycle management.
トピック 3	<ul style="list-style-type: none">Ingest: This domain addresses data ingestion methods, CI relationship management, automation tools, upgrade compatibility, handling non-discoverable CIs and attributes, compliance tracking, and Asset-CI alignment.
トピック 4	<ul style="list-style-type: none">Configuration: This domain covers CMDB technical setup including CI Class Manager for table hierarchies, IRE for data accuracy, and CMDB 360multisource configuration for comprehensive CI views.
トピック 5	<ul style="list-style-type: none">CSDM Fundamentals: This domain establishes Common Services Data Model knowledge including stakeholder collaboration for CI classification, CSDM methodology adherence, and understanding implementation benefits.

>> CIS-DF勉強方法 <<

CIS-DFテストサンプル問題、CIS-DF全真模擬試験

CIS-DF試験問題の継続的な刷新により、当社は大きな市場シェアを占めています。強力な研究センターを構築し、CIS-DFトレーニングガイドでより良い仕事をするために強力なチームを所有しています。ServiceNowこれまで、CIS-DF学習教材に関する多くの特許を取得しています。一方で、当社は改修の恩恵を受けています。お

お客様は当社の製品を選択する可能性が高くなります。一方、私たちが投資したお金は有意義なものであり、CIS-DF試験の新しい学習スタイルを刷新するのに役立ちます。

ServiceNow Certified Implementation Specialist - Data Foundations (CMDB and CSDM) 認定 CIS-DF 試験問題 (Q90-Q95):

質問 # 90

A new custom class is needed to reflect a new application being managed in the CMDB. Which roles are minimally needed to add this custom CI class?

- A. sn_cmdb_admin and personalize_dictionary
- B. itil_admin and personalize_form
- C. sn_cmdb_admin and personalize_form
- **D. sn_cmdb_admin and personalize_dictionary**

正解: D

解説:

Creating a custom CI class in the CMDB is a dictionary-level configuration activity and must be performed with the correct minimum privileges to ensure governance and upgrade safety in ServiceNow.

The sn_cmdb_admin role is required because it grants administrative access to CMDB structures, including CI class hierarchy management. This role ensures that changes align with CMDB governance controls and Data Foundations practices.

The personalize_dictionary role is also required because adding a new CI class involves creating or extending dictionary entries (tables, attributes, inheritance). Without dictionary-level access, a user cannot define new classes or attributes in the CMDB schema.

Option A is incorrect because sn_cmdb_admin alone is insufficient without dictionary privileges. Option B and D focus on form personalization, which affects UI layout only and does not allow creation of new CI classes.

Additionally, itil_admin is not the correct role for schema-level CMDB changes.

Therefore, the minimal and correct role combination is sn_cmdb_admin and personalize_dictionary, making Option C the verified answer.

質問 # 91

A CMDB Data Manager needs to access the ServiceNow platform to create, publish, and manage policies that automate and govern CI lifecycle operations, ensuring the CMDB remains healthy and efficient.

Where can the Data Manager do this?

- A. Service Operations Workspace
- **B. CMDB Workspace ?Management tab**
- C. CMDB Workspace ?CMDB 360 tab
- D. CI Class Manager

正解: B

解説:

The CMDB Data Manager performs governance activities such as creating, publishing, and managing lifecycle policies (archival, certification, attestation, cleanup) to ensure long-term CMDB health. These activities are executed within the CMDB Workspace, specifically under the Management tab.

In ServiceNow, the CMDB Workspace ?Management tab is the centralized location for CMDB governance operations. From here, Data Managers can define policy logic, assign ownership, schedule execution, monitor outcomes, and manage remediation tasks generated by those policies.

質問 # 92

A CMDB Administrator has been tasked with gathering information for a presentation to leadership. The Administrator needs to provide Duplicate CI, Orphan CI, and Stale CI metrics.

Which scorecard provides this information on the CMDB Health Dashboard?

- A. Correctness
- **B. Compliance**
- C. Completeness

正解: B

解説:

In Data Foundations, "Insight" is about using health metrics to understand whether the CMDB is trustworthy and operationally usable. The CMDB Health Dashboard organizes health into scorecards that group related checks. When leadership asks for Duplicate CIs, Orphan CIs, and Stale CIs, they are asking about the CMDB's ongoing hygiene and adherence to governance expectations-not simply whether fields are filled in.

These three metrics align best with Compliance because they represent whether CI records comply with rules that keep the CMDB clean and current over time:

* Duplicate CIs indicate the identification and governance controls are not consistently preventing multiple records for the same real-world item.

* Orphan CIs indicate relationship governance gaps-records exist without expected relationships or context, reducing their operational value and often signaling incomplete ingestion or lifecycle control issues.

* Stale CIs indicate lifecycle management gaps-records are not being updated, attested, retired, or archived appropriately, which increases risk and noise in operational processes.

By contrast, Completeness focuses on whether required attributes are populated (owners, support group, environment, etc.).

Correctness focuses on whether values and relationships are accurate and logically valid.

While duplicates/orphans/stale can affect correctness indirectly, the dashboard's grouping for these hygiene and lifecycle-oriented measures is best represented by Compliance, which is why B is the correct answer.

質問 # 93

(Choose 2 options)

A Change Manager wants to gain value from CSDM.

How will the Change Management process benefit from CSDM?

- A. Identify blackout windows
- B. Route the change dynamically
- C. Determine the root cause of the change issue
- D. Understand the impact of the change on services

正解: A、D

解説:

CSDM significantly enhances Change Management by providing service-aware context, enabling better planning, risk assessment, and stakeholder communication.

One key benefit is the ability to identify blackout windows (Option A). Through CSDM-aligned Business Services, Service Offerings, and service calendars, Change Managers can clearly see when services are unavailable for change due to business constraints, regulatory requirements, or peak usage periods. This helps prevent changes from being scheduled during high-risk windows.

Another critical benefit is the ability to understand the impact of the change on services (Option D). CSDM establishes clear relationships between infrastructure CIs, Application Services, and Business Services. When a change is proposed, these relationships enable accurate impact analysis, allowing Change Managers to assess risk based on business criticality rather than just technical scope.

Option B (root cause determination) is primarily a Problem Management function. Option C (dynamic routing of changes) is driven by workflow and approval logic, not directly by CSDM.

Therefore, the correct answers are A - Identify blackout windows and D - Understand the impact of the change on services.

質問 # 94

A CMDB Administrator would like to minimize stale CIs in the CMDB.

Which CMDB Health Dashboard scorecard displays this information?

- A. Correctness
- B. Compliance
- C. Completeness

正解: B

解説:

In Data Foundations, "Insight" includes measuring CMDB health in ways that are actionable-so teams can identify where data is degrading and prioritize remediation. Stale CIs (records that are no longer current, not updated, or no longer exist in the

environment) are a common source of CMDB risk: they distort reporting, mislead impact analysis, and create noise for operational processes. Reducing staleness supports higher trust in the CMDB and better decision-making.

On the CMDB Health Dashboard, stale CI concerns align most closely with Compliance because staleness is fundamentally about whether CIs continue to meet defined governance expectations over time-such as update frequency, lifecycle status controls, and adherence to rules that indicate whether records are still valid.

Compliance scorecards typically highlight rule-based adherence to standards (for example, policies or health rules indicating that certain CI types must be recently updated or must not exceed staleness thresholds). This makes Compliance the right place to monitor and improve staleness.

By contrast, Completeness focuses on whether required attributes are populated (for example, owner, environment, support group). Correctness focuses on whether values are accurate and relationships make sense. While stale records can indirectly affect correctness, the dashboard tracking of "stale" is primarily treated as a governance adherence issue-whether the CMDB is being maintained according to lifecycle and freshness expectations-therefore it is surfaced through the Compliance scorecard.

質問 #95

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