Pass Guaranteed Quiz 2026 Salesforce Plat-Con-201: Salesforce Certified Omnistudio Consultant–High-quality Exam Answers

friends, which undoubtedly saves you a lot of overhead.

The Salesforce Certified OmniStudio Consultant certification is an important credential for individuals who want to demonstrate their expertise in the Salesforce platform. The certification exam covers a wide range of topics, including data modeling, data integration, data management, and data security. Candidates who pass the exam are considered experts in the Salesforce platform and are highly valued by employers.

Salesforce Certified OmniStudio Consultant Sample Questions (Q77-Q82):

NEW QUESTION # 77
A health provider company is building a new application for its medical officers. The company wants to display medical test reports for patients. Medical test reports is a custom object, related to the Patients object.
For e< patient, the company needs to list each medical test report including the report name, date requested, and d generated. From each medical test report, the user should be able to take the following actions:
* Approve
* Print for Review
* Send for Retest
Which OmniStudio tools should the consultant use to design a solution to meet these requirements?

- A. OmnIScript with multiple Step elements
- B. Salesforce list view with custom buttons/links
- C. Single FlexCard with multiple actions
- D. Multiple FlexCards with single action

Answer: C

NEW QUESTION # 78
Which three functions are performed by Action elements in OmniScript?
Choose 3 answers

- A. Get and update data in Salesforce
- B. Send DocuSign emails for signature
- C. Organize data into multiple pages
- D. Get and update data through APIs
- E. Display error messages to the user

Answer: A,B,D

NEW QUESTION # 79
A client wants to create an OmniScript to capture customer satisfaction. The process requires the following actions:
* Present the user with a customer satisfaction question that allows them to select one option from a 1-5 satisfaction rating.
* Create a case for an account team member to follow up.

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Salesforce Certified Omnistudio Consultant Sample Questions (Q76-Q81):

NEW QUESTION # 76
A company has an existing OmniScript that agents use to create new billing accounts. It currently has three steps to capture the required information:
* Step 1: account name and legal number
* Step 2: billing cycle and monthly due date
* Step 3: email and telephone number
After each step, a DataRaptor is used to update the account information in Salesforce.
Following best practices, which two improvements can the consultant recommend for this OmniScript?
Choose 2 answers

- A. Combine the three steps into one step
- B. Use a single DataRaptor to save the information
- C. Create a reusable OmniScript for this process
- D. Configure the save for later property

Answer: A,B

Explanation:
When designing OmniScripts, the best practices that should be followed to optimize performance and user experience are:
* Use a single DataRaptor to save the information: Instead of using multiple DataRaptors to update the account information after each step, it is better to use a single DataRaptor at the end of the OmniScript to save all the information at once. This reduces the number of database operations and improves performance.
* Combine the three steps into one step: Instead of having three separate steps to capture the required information, it is better to combine them into one step with a simple layout. This reduces the number of page transitions and improves user experience.
The suggestions that are not best practices are:
* Create a reusable OmniScript for this process: This may not be necessary if the process is specific to creating new billing accounts and not used by other OmniScripts. Creating a reusable OmniScript may add complexity and maintenance overhead.
* Configure the save for later property: This may not be useful if the process is short and simple and does not require the user to resume it later. Configuring the save for later property may add unnecessary storage and retrieval logic.

NEW QUESTION # 77
Which OmniScript element can be used to retrieve data from more than one source?

- A. DataRaptor Extract Action
- B. Integration Procedure Action
- C. Calculation Action
- D. Matrix Action

Answer: B

Explanation:
The OmniScript element that can be used to retrieve data from more than one source is Integration Procedure Action. An Integration Procedure Action can execute an Integration Procedure that can combine multiple DataRaptor actions, such as Extract, Transform, and Load, and also invoke REST or SOAP services. This way, the Integration Procedure Action can retrieve data from different sources, such as Salesforce objects or external systems, and store it in a JSON object for the OmniScript to display

NEW QUESTION # 78
A pop-up window will display additional information about the campaign, such as details about the members.
A button must initiate a guided process to add new leads to the campaign.
Which two FlexCard features should the consultant recommend to meet these requirements?
Choose 2 answers

- A. Flyout Action
- B. Interaction Launcher
- C. Data Table
- D. OmniScript Action
- E. Block Element

Answer: A,D

Explanation:
* Flyout Action (E) - The Flyout Action in a FlexCard is used to display additional information in a pop- up window. Since the requirement mentions that a pop-up window must display additional details, the Flyout Action is the best choice for this functionality.
* OmniScript Action (B) - The OmniScript Action launches an OmniScript, which is a guided interaction tool for multi-step processes. Since the requirement states that a button should initiate a guided process to add new leads, an OmniScript is the ideal choice.
* A. Block Element - Blocks in FlexCards are used for organizing layout and content but do not provide pop-ups or interactive actions.
* C. Interaction Launcher - This launches an interaction but is typically used for navigating to another page or launching an external URL, not a pop-up with additional details.
* D. Data Table - A Data Table is used to display multiple records in a table format but does not trigger a guided process or pop-ups.
Comprehensive and Detailed In-Depth Explanation:Why not the other options?? Salesforce OmniStudio Reference:
* FlexCards Actions Overview
* Using Flyout Actions in FlexCards
* Launching OmniScripts from FlexCards

NEW QUESTION # 79
A business wants to create a reusable OmniScript to capture customer payment information during the order process. The business decides that the first step of the payment process should include:
* Payment type (credit card or bank account)
* Payment amount
Which two elements should the consultant recommend for this step of the process?
Choose 2 answers

- A. Number
- B. Currency
- C. Multi-select
- D. Radio

Answer: B,D

Explanation:
The two elements that the consultant should recommend for this step of the process are: Radio and Currency.
A Radio element can display a list of options for the user to choose from, such as payment type. A Radio element allows only one option to be selected at a time, and can also have icons for each option. A Currency element can display a field for the user to enter a currency value, such as payment amount. A Currency element can also have validation and formatting options, such as minimum and maximum values, decimal places, etc

NEW QUESTION # 80
A business is creating a new OmniScript that will allow agents to launch a guided selling process from an account detail page. The consultant reviews the initial design proposed for the OmniScript and sees that the process the following steps:
* Step 1: Enter account name to retrieve account information
* Step 2: Review and edit account information
* Step 3: Select products
* Step 4: Enter payment information
Following best practices, what suggestion should the consultant make to improve the design?

- A. Remove Step 1 and prefill the account information automatically.
- B. Use Multi-select elements in Step 3 for the product list.
- C. Divide Step 2 into two steps, so each task is distinct.

- D. Use an Edit Block in Step 4 to enter payment information.

Answer: A

Explanation:
The consultant should suggest removing Step 1 and prefilling the account information automatically to improve the design. Since the OmniScript will be launched from an account detail page, there is no need to ask the user to enter the account name again. The consultant can use an Input Parameter element to pass the account ID from the page to the OmniScript, and then use a DataRaptor Extract Action element to retrieve the account information and display it in Step 2. This will save time and avoid errors

NEW QUESTION # 81

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