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Supporting Cisco Devices
for Field Technicians

800-150 FLDTEC



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Cisco 800-150 Exam Syllabus Topics:

Topic	Details
Topic 1	• Cisco Infrastructure and Collaboration Infrastructure: This section of the exam measures the skills of a Collaboration Engineer and focuses on Cisco infrastructure devices, endpoints, and collaboration technologies. It introduces network devices, collaboration endpoints like IP phones and video systems, and explains on-premises collaboration deployments using tools like Cisco Unified Communications Manager. It also covers how video systems integrate into collaboration environments and highlights Cisco's cloud services for enterprise communication, including Webex Meetings, Webex Teams, and hosted collaboration solutions.
Topic 2	• Cisco UCS and Data Center Architecture: This section of the exam measures the skills of a Data Center Engineer and introduces Cisco's UCS and data center solutions. It explains the devices found in a data center, including switches, UCS servers, and director switches, and describes different server deployment models. Students will also learn about virtualization components like virtual machines, hypervisors, cloud computing concepts, and deployment models. The section covers how Cisco UCS devices fit into campus networks, edge locations, and data centers, and explains the key components and connections used in UCS architecture.
Topic 3	• Networking Foundations: This section of the exam measures the skills of a Network Engineer and covers the basic building blocks of computer networking. It explains different types of networks like local area networks and wireless networks, and introduces lightweight wireless LANs. It describes the layers of communication models like the OSI model and TCP • IP stack, and explains how data moves across networks. It also discusses the physical cabling used in networks, such as Ethernet and fiber optics. Students will learn about network switching, IP addressing, subnetting, and routing at Layer 3. The section also introduces Cisco's campus network devices, data center switches, UCS servers, and collaboration devices, describing their roles and functions in the network.

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Cisco Supporting Cisco Devices for Field Technicians Sample Questions (Q71-Q76):

NEW QUESTION # 71

What does OIR stand for in the context of Cisco ASR component replacement?

- **A. Online Insertion and Removal**
- B. Optical Interface Routing
- C. Offline Installation and Reboot
- D. Operational Interface Redundancy

Answer: A

Explanation:

Online Insertion and Removal (OIR) is a feature supported by Cisco ASR routers that allows for the insertion and removal of hardware components, such as line cards and modules, while the router is operating.

This capability enables maintenance and upgrades without the need to power down the system, thus minimizing network downtime.

Key aspects of OIR include:

* Seamless Operation: OIR allows for hardware changes without interrupting the router's operation.

* Preservation of Routing Information: The router maintains all routing information and active sessions during the insertion or removal process.

* Administrative Shutdown: While not mandatory, it is recommended to administratively shut down the interfaces associated with the component being removed to ensure a graceful transition.

This feature is particularly beneficial in high-availability environments where maintaining continuous network service is critical.

Reference: Supporting Cisco Devices for Field Technicians (FLDTEC) - Maintenance and RMA Procedures

NEW QUESTION # 72

Why is it important to verify the update status after the initial upgrade process when upgrading firmware on a Cisco UCS C-Series server using the Host Upgrade Utility?

- A. To activate the new licenses associated with the firmware
- B. To generate a report for compliance documentation
- **C. To confirm that all intended components were successfully updated**
- D. To ensure compatibility with third-party applications

Answer: C

Explanation:

After upgrading the firmware on a Cisco UCS C-Series server using the Host Upgrade Utility (HUU), it is critical to verify the update status to ensure that all targeted components (such as BIOS, CIMC, and RAID controller firmware) have been successfully updated.

Firmware upgrades often involve multiple subsystems, and partial or failed updates can result in inconsistencies or even device instability. Verifying the update status allows the technician to identify any missed components and perform corrective actions if necessary.

Options like generating compliance reports, third-party application checks, or license activations are not the primary reasons for this verification step in the HUU process.

Reference: Supporting Cisco Devices for Field Technicians (FLDTEC) - Maintenance and RMA Procedures

NEW QUESTION # 73

Drag and drop the safety actions that must be taken prior to beginning work into order on the right for working with electrical equipment.

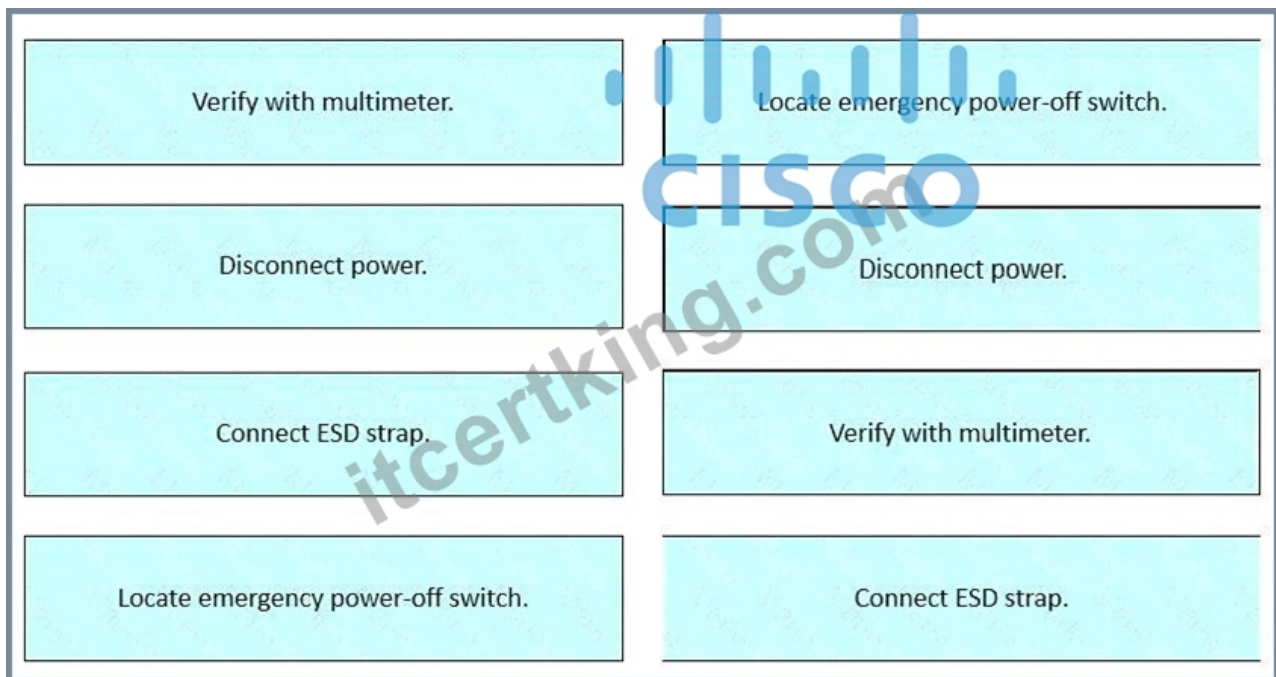
Verify with multimeter.	step 1
Disconnect power.	step 2
Connect ESD strap.	step 3
Locate emergency power-off switch.	step 4

Answer:

Explanation:

Verify with multimeter.	Locate emergency power-off switch.
Disconnect power.	Disconnect power.
Connect ESD strap.	Verify with multimeter.
Locate emergency power-off switch.	Connect ESD strap.

Explanation:



In the FLDTEC course, under Safety and ESD Procedures, Cisco outlines the following safety workflow before working on any network hardware:

- * Locate Emergency Power-Off Switch: Identifying how to cut power quickly is essential in case of an electrical fault or emergency.
- * Disconnect Power: Always ensure the power source is turned off and disconnected before handling any components.
- * Verify with Multimeter: Use a multimeter to confirm that no voltage is present before proceeding.
- * Connect ESD Strap: Once confirmed safe, attach your ESD strap to a grounded point to prevent electrostatic damage to sensitive components.

Following this process is critical not only for personal safety but also for equipment protection, especially during hardware installation, maintenance, or RMA replacements.

NEW QUESTION # 74

Drag and drop the steps of the boot sequence process of a Cisco device into order on the right.

Answer:

Explanation:

Explanation:

- Step 1 # Performs power-on self-test (POST)
- Step 2 # Loads and runs bootstrap code (firmware)
- Step 3 # Finds and loads the Cisco IOS software
- Step 4 # Finds and loads the configuration
- Step 5 # Runs the configured Cisco IOS software

This startup process is thoroughly described in the FLDTEC course and aligns with Cisco's standard IOS boot process:

- * POST (Power-On Self-Test): Verifies hardware functionality including memory and interfaces. This occurs immediately upon powering the device.
 - * Bootstrap Code Execution: Bootstrap is a small program in ROM that initiates the boot process.
 - * Cisco IOS Loading: Bootstrap locates and loads the IOS from flash memory or another source (e.g., TFTP).
 - * Configuration Loading: The router then loads the startup-config from NVRAM (if available).
 - * IOS Execution: Once the configuration is loaded, the device enters operational mode and executes the IOS with the loaded config.
- This sequence is vital for field technicians to understand for troubleshooting boot failures or performing device recoveries.

NEW QUESTION # 75

Drag and drop the tools from the left onto the corresponding primary functions on the right.

Answer:

* RJ-45 Coupler: Allows two patch cables to be connected, effectively extending the reach of a cable - useful in setups where a single cable is not long enough.

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