

Salesforce Administrator Slack-Admn-201 pdf braindumps & Slack-Admn-201 practice exam test

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Salesforce Certified Administrator (SU21) ADM 201 Set 1

Salesforce Certified Administrator
(SU21) ADM 201 Set 1

Points: 34/60

1. Name *

Francis Aragoncillo

2. The administrator for AW Computing is working with a user who is having trouble logging in to Salesforce. What should the administrator do to identify why the user is unable to log in? *

(1/1 Point)

Review the password policies.

Review the password history.

Review the security token.

Review the login history. ✓

https://forms.office.com/pages/responsepage.aspx?id=rLXoBaW10OmWnk1O6ztTYboohOrQhQqfZTmBkQpxxUQjBYRzVUSmTNUYxOU1a5FM4Q... 1/24

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Salesforce Certified Slack Administrator Sample Questions (Q114-Q119):

NEW QUESTION # 114

You're a Workspace Primary Owner for a Slack Pro workspace.

App requests from users are overwhelming.

You decide to create an app approval process.

Which two questions should you ask requestors during the app approval process?

(Choose 2 answers.)

- A. Are competitors using the requested app?
- B. Does the app require a license?
- C. Does the app support Enterprise Key Management (EKM)?
- D. Does the app support Data Loss Prevention (DLP)?
- E. What is the urgency level for the app request?

Answer: B,E

Explanation:

Slack's best practices for app approval workflows recommend:

"Gather information on licensing requirements and urgency to prioritize app approvals and ensure security reviews align with business needs." Asking about DLP (A) and EKM (C) are technical security details assessed by IT or Security, not by the requestor.

Competitor usage (B) is irrelevant to Slack security or approval decisions.

(Reference: Slack Administration Study Guide - Managing App Approvals)

NEW QUESTION # 115

Your company is conducting an internal security assessment of Slack prior to implementation. Which of the following is true about security in Slack?

- A. Workspace Admins can see all direct message content at any time through the Admin console.
- B. Slack members can only access Slack when on the corporate network.
- C. Slack data is stored on your company's servers.
- D. Slack data is encrypted at rest and in transit.

Answer: D

Explanation:

Slack ensures that all customer data:

"Is encrypted at rest and in transit, using industry-standard encryption protocols." Workspace Admins cannot access direct messages unless data exports or eDiscovery tools are properly configured and approved. Slack data is stored on Slack-managed servers (AWS infrastructure) and not on customers' own servers by default. Access is not restricted solely to the corporate network unless additional security tools (like Slack Enterprise Mobility Management or VPNs) are enforced.

(Reference: Slack Administration Study Guide - Security and Compliance Overview)

NEW QUESTION # 116

You're a prospective customer looking to purchase Slack for your organization of approximately 50 employees.

You need to ensure that the plan supports SAML single sign-on (SSO) for authentication.

Which plan(s) fit the requirement?

- A. Free, Pro, Business+, and Enterprise Grid
- B. Business+ and Enterprise Grid
- C. Pro, Business+, and Enterprise Grid
- D. Enterprise Grid only

Answer: B

Explanation:

Slack's feature availability by plan states:

"SAML-based SSO is supported on Business+ and Enterprise Grid plans."

Pro and Free (B, C) plans do not support SAML SSO. Enterprise Grid only (A) is too restrictive - Business+ also supports it. (Reference: Slack Administration Study Guide - Authentication and SSO Options)

NEW QUESTION # 117

You're a Workspace Owner at a small business that used Slack's Free plan in their first year. However, its business is growing fast enough to justify upgrading to a paid plan.

The requirements:

- * Users want to be able to access their old messages and integrate Slack with their calendars.
- * You want to use Okta to provision users in order to provide additional security and simplicity to the employee onboarding process.
- * Field representatives need to be able to access Slack securely on their company-owned mobile devices.

Based on the requirements, what should you recommend?

(Select the best answer.)

- A. Stay with the Slack Free plan for another year.
- B. Move to the Slack Business+ plan.
- C. Move to the Slack Enterprise Grid plan.
- D. Move to the Slack Pro plan.

Answer: B

Explanation:

The Business+ plan is the appropriate recommendation here because:

- * It includes full message history access (unlike the Free plan, which limits access to recent messages only).
- * It supports SAML-based SSO integrations like Okta, allowing for secure user provisioning and onboarding.
- * It provides Enterprise Mobility Management (EMM) integrations for managing and securing Slack access on company-owned mobile devices.

Official Slack documentation confirms:

"Slack Business+ includes enhanced administration and security controls, including SAML-based SSO, user provisioning with supported IdPs, and mobile device management (MDM) support via EMM." Enterprise Grid (option D) would be overkill for a small growing business unless they required multi-workspace organization and complex compliance features.

(Reference: Slack Administration Study Guide - Plans and Feature Comparison)

NEW QUESTION # 118

Amy is an Org Owner on an Enterprise Grid plan.

A workspace Admin informs Amy that a confidential file has been uploaded to a public channel by mistake.

Amy needs to remove the file and determine who has downloaded it.

What should Amy do to accomplish this goal?

- A. Using an integrated Data Loss Prevention (DLP) solution, delete the file, and then review the Audit Logs API to see who downloaded the file.
- B. Using MDM, disable file downloads and then use session management to see who was logged in and downloaded the file.
- C. Using Slack Enterprise Key Management (EKM), revoke key access for the file, and review the EKM logs to see who downloaded the file.
- D. Using a third-party eDiscovery app, delete the file and use data exports to determine who downloaded the file.

Answer: A

Explanation:

The proper course of action involves:

- * Deleting the file through an integrated Data Loss Prevention (DLP) solution.
- * Reviewing access through the Audit Logs API.

Slack documentation confirms:

"A DLP integration allows detection and remediation (e.g., deletion) of sensitive files or messages. The Audit Logs API provides detailed logs of user activity, including file downloads." Mobile Device Management (MDM) focuses on device security, not file tracking, and EKM controls encryption but doesn't show file download actions.

NEW QUESTION # 119

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