

# 最有效的ITILFNDv5考古題，由Peoplecert權威專家撰寫



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>> ITILFNDv5考古題 <<

## ITILFNDv5考古題：最新的Peoplecert認證ITILFNDv5考試題庫

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## 最新的 Peoplecert Certification ITILFNDv5 免費考試真題 (Q60-Q65):

### 問題 #60

Identify the missing word(s) in the following sentence.

A(n) [?] is the cause, or potential cause, of one or more incidents.

- A. Change
- B. Event
- C. Problem
- D. Known error

答案：C

解題說明：

The cause of one or more incidents. It represents a deeper issue that needs to be identified and resolved to prevent future incidents. For example, the root cause of a system outage might be a software bug or a hardware failure.

### 問題 #61

Which value chain activity ensures a shared understanding of the current status and required direction for all products and services?

- A. Plan
- B. Deliver and support
- C. Improve
- D. Design and transition

答案： A

### 問題 #62

What is a value stream?

- A. A series of steps an organization undertakes to enable value for consumers through management of products and services
- B. A tangible or intangible deliverable of an activity
- C. A configuration of an organization's resources designed to offer value for a consumer
- D. A set of organizational resources and capabilities to achieve an objective

答案： A

解題說明：

A value stream is a series of steps an organization undertakes to create and deliver products and services, enabling value for consumers through coordinated activities and the use of management practices.

### 問題 #63

Which is an approach to software development in which software can be released to production at any time after a decision is made by the team?

- A. DevOps
- B. Continuous Integration
- C. Continuous Deployment
- D. Continuous Delivery

答案： D

解題說明：

Continuous delivery is an approach in which software is built and tested in a way that ensures it is always in a deployable state, allowing it to be released to production at any time once the team makes the decision to do so.

### 問題 #64

Which of the following BEST describes an outcome in a service relationship?

- A. A tangible or intangible deliverable created during a service activity
- B. A specific task completed by the service provider as part of service delivery
- C. A result achieved by a stakeholder through the use of at least one output
- D. A software product provided to the consumer by the service provider

答案： C

解題說明：

An outcome in a service relationship is a result achieved by a stakeholder through the use of one or more outputs, representing the value realized from the service rather than the deliverables themselves.

### 問題 #65

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