

# Plat-Con-201技術内容、Plat-Con-201復習問題集



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もしあなたはまだ合格のためにSalesforce Plat-Con-201に大量の貴重な時間とエネルギーをかかって一生懸命準備し、Salesforce Plat-Con-201「Salesforce Certified Omnistudio Consultant」認証試験に合格するの近道が分からなくて、今はCertJukenが有効なSalesforce Plat-Con-201認定試験の合格の方法を提供して、君は半分の労力で倍の成果を取るの与えています。

私たちのPlat-Con-201試験参考書の品質は一番良いと言えます。そして、Plat-Con-201試験参考書はすごく人気があります。まず、Plat-Con-201試験参考書は専門家が作られました。また、専門家はPlat-Con-201試験参考書の更新に対して、定期的に検査を行います。だから、あなたはPlat-Con-201試験参考書の最新版を定期的に入手できます。

>> Plat-Con-201技術内容 <<

## Plat-Con-201復習問題集、Plat-Con-201日本語版と英語版

進歩を勇敢に追及する人生こそ素晴らしい人生です。未来のある日、椅子で休むとき、自分の人生を思い出したときに笑顔が出たら成功な人生になります。あなたは成功な人生がほしいですか。そうしたいのなら、速くCertJukenのSalesforceのPlat-Con-201試験トレーニング資料を利用してください。これはIT認証試験を受ける皆さんのために特別に研究されたもので、100パーセントの合格率を保証できますから、躊躇わずに購入しましょう。

**Salesforce Certified Omnistudio Consultant 認定 Plat-Con-201 試験問題 (Q83-Q88):**

### 質問 # 83

A company is designing a new console for contact center agents to display case data for customers. All cases will be fetched using a single DataRaptor. This page needs to display cases as follows:

\* "Open" cases with case description, case open date, case type, assigned to and priority fields. Open cases should be highlighted with a red border.

\* "Awaiting Closure" cases with case description, last action taken date, resolution, approval reason for closure, and assigned to fields. These cases should be highlighted with a grey border.

\* "Closed" cases with case description, resolution, case closed date fields with a link to duplicate cases.

How should the consultant design the FlexCard solution to meet these requirements?

- A. Using a single FlexCard with three flyouts
- **B. Using a single FlexCard with three states**
- C. Using three FlexCards
- D. Using a single FlexCard with multiple card filters

正解: B

解説:

Below is the formatted question with a 100% verified answer based on official Salesforce OmniStudio documentation, including a comprehensive explanation and references.

### 質問 # 84

A business has a requirement to display cases in a console for service agents. Cases can have a variety of statuses, including Active, Closed, or Escalated. When a case is Closed, agents need to be able to reopen the case. When the case is Active or Escalated, agents should not have the option to reopen the case.

Which FlexCard functionality can be used to meet this requirement?

- A. Styling
- B. State
- **C. Conditional View**
- D. Flyouts

正解: C

解説:

The FlexCard functionality that can be used to meet this requirement is Conditional View. A Conditional View is a property that determines whether a FlexCard element, such as a field or an action, is visible or hidden based on certain conditions. The consultant can use a Conditional View to show or hide the reopen case action based on the status of the case

### 質問 # 85

what can a DataRaptor Extract do?

- **A. Retrieve data from multiple related objects**
- B. Create data in multiple related objects
- C. Load data from external sources
- D. Extract data from a spreadsheet

正解: A

解説:

A DataRaptor Extract can retrieve data from multiple related objects. A DataRaptor Extract is a tool that can read data from a Salesforce object or invoke a Salesforce API, using SOQL queries or Apex methods. A DataRaptor Extract can also use filters, joins, and formulas to manipulate the data. A DataRaptor Extract can retrieve data from multiple related objects by using lookup or master-detail relationships in the SOQL queries or Apex methods

### 質問 # 86

How should the consultant design the OmniScript solution to allow the user to stop and resume a process at a later time?

- A. Use an Integration Procedure
- B. Configure a ResumeStep
- C. Use a DataRaptor Post Action
- **D. Configure the Save property**

正解: D

解説:

The consultant should design the OmniScript solution using the Save property to allow the user to stop and resume a process at a later time. The Save property is a property that determines whether an OmniScript can be saved as a draft and resumed later from where it was left off. The consultant can enable the Save property on an OmniScript to allow the user to stop and resume a process at a later time, without losing any data or progress.

### 質問 # 87

A company needs to create a quoting process for its internal agents. During quoting, the agent selects a product that is passed to the OmniScript with product details including the unit price, and specifies the grade (A, B, C, D, E) and size (Small, Medium, Large, X-Large). The process should use the grade and size to look up a discount factor, then multiply the unit price by that discount to return the quote. Which two tools should be used to meet these requirements?

Choose 2 answers

- A. Expression Set
- **B. DataRaptor Extract**
- C. DataRaptor Transform
- **D. Decision Matrix**

正解: B、D

解説:

Comprehensive and Detailed In-Depth Explanation: The requirement involves creating a quoting process within an OmniScript where an agent selects a product (with a unit price), specifies grade and size, looks up a discount factor based on those inputs, and calculates the final quote. Two OmniStudio tools are needed to achieve this: Decision Matrix and DataRaptor Extract.

Here's why C. Decision Matrix and D. DataRaptor Extract are the correct answers:

\* C. Decision Matrix:

\* Purpose: A Decision Matrix in OmniStudio is a tool used to look up values based on multiple input conditions, returning a result that can be used in calculations or processes. It's essentially a configurable lookup table stored as a Salesforce custom object (DecisionMatrixDefinition).

\* Application: In this scenario, the Decision Matrix is ideal for determining the discount factor based on the combination of grade (A, B, C, D, E) and size (Small, Medium, Large, X-Large).

For example:

\* Grade A + Small = 0.9 (10% discount)

\* Grade B + Large = 0.85 (15% discount)

\* And so on for all 20 combinations (5 grades × 4 sizes).

\* Integration with OmniScript: The OmniScript can call the Decision Matrix via an Integration Procedure or directly reference it in a Calculation Action, passing Grade and Size as inputs and receiving the DiscountFactor as output.

\* Why It Fits: The requirement explicitly states "look up a discount factor," and Decision Matrix is purpose-built for such multi-variable lookups, making it more efficient than manual coding or other tools.

\* D. DataRaptor Extract:

\* Purpose: A DataRaptor Extract retrieves data from Salesforce objects and maps it into a JSON format usable by OmniScripts or other components.

\* Application: The product details, including the UnitPrice, are passed to the OmniScript when the agent selects a product. A DataRaptor Extract is needed to fetch this product data from a Salesforce object (e.g., Product2 or a custom object like QuoteLineItem\_\_c) based on the selected product's ID. The extracted data (e.g., { "ProductId": "01t...", "UnitPrice": 100 }) is then available in the OmniScript's data JSON.

\* Role in Calculation: After the Decision Matrix provides the discount factor, the OmniScript can use a Calculation Action to multiply the UnitPrice (from the DataRaptor Extract) by the DiscountFactor (from the Decision Matrix) to compute the quote (e.g.,  $100 * 0.9 = 90$ ).

- \* Why It Fits: The process starts with product selection, and DataRaptor Extract is the standard OmniStudio tool for retrieving Salesforce data like unit price.
- \* How They Work Together:
- \* DataRaptor Extract: Fetches product details (e.g., UnitPrice) when the agent selects a product.
- \* Decision Matrix: Looks up the discount factor based on Grade and Size inputs.
- \* Calculation Action in OmniScript: Multiplies UnitPrice by DiscountFactor to return the quote.

Now, let's examine why the other options are incorrect:

- \* A. DataRaptor Transform: A DataRaptor Transform manipulates or reshapes data (e.g., converting JSON structures or applying formulas) but doesn't retrieve data from Salesforce or perform lookups like a Decision Matrix. While it could theoretically calculate the quote after data is fetched, it's not needed here since a Calculation Action within OmniScript can handle the multiplication, and it doesn't address the lookup requirement.
- \* B. Expression Set: An Expression Set defines reusable formulas or conditions in OmniStudio, often used in Integration Procedures or Calculations. While it could compute the final quote (e.g., UnitPrice \* DiscountFactor), it doesn't retrieve data or perform lookups based on grade and size. It's a supporting tool, not a primary solution for this requirement.

References:

- \* Salesforce OmniStudio Documentation: Decision Matrix Overview - Describes using Decision Matrices for multi-condition lookups.
- \* Salesforce OmniStudio Developer Guide: DataRaptor Extract - Details retrieving Salesforce data for OmniScript use.

## 質問 # 88

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**Plat-Con-201復習問題集:** <https://www.certjuken.com/Plat-Con-201-exam.html>

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なんで別れたんだろうね一瞬間、あの美しい憧れの女性が、顔も知らない男に愛撫されよ Plat-Con-201がる顔を想像し、かすかな痛みと同時に、彼女を無茶苦茶に犯してやりたい衝動に駆られた、主に尋ねるに、多くの人は、いくつかの失敗試行の後にあきらめたいと思っています。

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