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New developments in the tech sector always bring new job opportunities. These new jobs have to be filled with the Salesforce Certified AI Specialist Exam (Salesforce-AI-Specialist) certification holders. So to fill the space, you need to pass the Salesforce Certified AI Specialist Exam (Salesforce-AI-Specialist) exam. Earning the Salesforce Certified AI Specialist Exam (Salesforce-AI-Specialist) certification helps you clear the obstacles you face while working in the Salesforce field. To get prepared for the Salesforce Certified AI Specialist Exam (Salesforce-AI-Specialist) certification exam, applicants face a lot of trouble if the study material is not updated. They are using outdated materials resulting in failure and loss of money and time.

Salesforce Certified AI Specialist Exam Sample Questions (Q60-Q65):

NEW QUESTION # 60

An AI Specialist is tasked with configuring a generative model to create personalized sales emails using customer data stored in Salesforce. The AI Specialist has already fine-tuned a large language model (LLM) on the OpenAI platform. Security and data privacy are critical concerns for the client.

How should the AI Specialist integrate the custom LLM into Salesforce?

- A. Create an application of the custom LLM and embed it in Sales Cloud via iFrame.
- B. Add the fine-tuned LLM in Einstein Studio Model Builder.

- C. Enable model endpoint on OpenAI and make callouts to the model to generate emails.

Answer: B

Explanation:

Since security and data privacy are critical, the best option for the AI Specialist is to integrate the fine-tuned LLM (Large Language Model) into Salesforce by adding it to Einstein Studio Model Builder. Einstein Studio allows organizations to bring their own AI models (BYOM), ensuring the model is securely managed within Salesforce's environment, adhering to data privacy standards.

* Option A (embedding via iFrame) is less secure and doesn't integrate deeply with Salesforce's data and security models.

* Option C (making callouts to OpenAI) raises concerns about data privacy, as sensitive Salesforce data would be sent to an external system.

Einstein Studio provides the most secure and seamless way to integrate custom AI models while maintaining control over data privacy and compliance. More details can be found in Salesforce's Einstein Studio documentation on integrating external models.

NEW QUESTION # 61

An AI Specialist is tasked to optimize a business process flow by assigning actions to agents within the Salesforce Agentforce Platform.

What is the correct method for the AI Specialist to assign actions to an Agent?

- A. Assign the action to a Topic first on Action Builder.
- B. Assign the action to a Topic first on the Agent Actions detail page.
- C. Assign the action to a Topic First in Agent Builder.

Answer: A

Explanation:

Action Builder is the central place in Salesforce Agentforce where you define and manage actions that your AI agents can perform. This includes connecting actions to various tools and systems.

Topics in Agentforce represent the different tasks or intents that an AI agent can handle. By assigning an action to a Topic in Action Builder, you're essentially telling the agent, "When you encounter this type of request or situation, perform this action."

NEW QUESTION # 62

Universal Containers (UC) plans to automatically populate the Description field on the Account object.

Which type of prompt template should UC use?

- A. Flex Prompt template
- B. Sales Email prompt template
- C. Field Generation prompt template

Answer: C

NEW QUESTION # 63

Universal Containers (UC) is using Einstein Generative AI to generate an account summary. UC aims to ensure the content is safe and inclusive, utilizing the Einstein Trust Layer's toxicity scoring to assess the content's safety level.

In the score of 1 indicate?

- A. The response is not toxic.
- B. The response is the least toxic Einstein Generative AI Toxicity Scoring system, what does a toxicity category.
- C. The response is the most toxic.

Answer: C

Explanation:

Einstein Trust Layer's Toxicity Scoring categorizes content on a scale of 0 to 1, where 1 indicates the highest level of toxicity (e.g., harmful, biased, or inappropriate language). This scoring helps organizations filter unsafe AI-generated content. A score of 1 triggers mitigation actions, such as blocking the response or alerting administrators.

* A score of 0 would indicate no toxicity (B is incorrect).

* The scoring system does not use "least toxic" as a category (A is misleading).

NEW QUESTION # 64

Universal Containers (UC) wants to enable its sales team with automatic post-call visibility into mention of competitors, products, and other custom phrases.

Which feature should the AI Specialist set up to enable UC's sales team?

- A. Call Explorer
- **B. Call Insights**
- C. Call Summaries

Answer: B

Explanation:

To enable Universal Containers' sales team with automatic post-call visibility into mentions of competitors, products, and custom phrases, the AI Specialist should set up Call Insights. Call Insights analyzes voice and video calls for key phrases, topics, and mentions, providing insights into critical aspects of the conversation. This feature automatically surfaces key details such as competitor mentions, product discussions, and custom phrases specified by the sales team.

* Call Summaries provide a general overview of the call but do not specifically highlight keywords or topics.

* Call Explorer is a tool for navigating through call data but does not focus on automatic insights.

For more information, refer to Salesforce's Call Insights documentation regarding the analysis of call content and extracting actionable information.

NEW QUESTION # 65

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