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>> **1z0-1196-25 Actual Tests** <<

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The Oracle Utilities Customer to Meter and Customer Cloud Service 2025 Implementation Professional (1z0-1196-25) examination is necessary for career advancement, therefore, doing your best to prepare for the Oracle Utilities Customer to Meter and Customer Cloud Service 2025 Implementation Professional (1z0-1196-25) certification exam is essential. To succeed on the Oracle Utilities Customer to Meter and Customer Cloud Service 2025 Implementation Professional (1z0-1196-25) exam, you require a specific Oracle Utilities Customer to Meter and Customer Cloud Service 2025 Implementation Professional (1z0-1196-25) exam environment to practice. But before settling on any one method, you make sure that it addresses their specific concerns about the 1z0-1196-25 Exam, such as whether or not the platform they are joining will aid them in passing the Oracle Utilities Customer to Meter and Customer Cloud Service 2025 Implementation Professional (1z0-1196-25) exam on the first try, whether or not it will be worthwhile, and will it provide the necessary 1z0-1196-25 Questions.

Oracle Utilities Customer to Meter and Customer Cloud Service 2025 Implementation Professional Sample Questions (Q25-Q30):

NEW QUESTION # 25

For a specific task carried out for a service order field activity, where can an implementation configure the types of completion events to perform to implement the outcome for that type of activity?

- A. Field Activity Type
- B. Inbound Communication
- C. Service Order Activity Type
- D. **Field Task Type**
- E. Outbound Communication

Answer: D

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

In Oracle Utilities Customer to Meter, service order field activities are tasks performed in the field, such as meter installations, inspections, or disconnections, and are managed through specific configurations that define their outcomes. The Field Task Type is the entity where an implementation configures the types of completion events to implement the outcome for a specific field activity.

According to the Oracle Utilities Customer to Meter Configuration Guide, the Field Task Type defines the detailed characteristics of a field task, including the completion events (e.g., updating a service point status, creating a measurement, or triggering a notification) that occur when the task is completed.

The Field Task Type allows for precise configuration of the actions to be taken upon task completion, such as updating system records, generating follow-up tasks, or initiating communications. This is critical for ensuring that the outcome of a field activity aligns with business processes. For example, if a field task involves installing a meter, the Field Task Type might specify completion events like updating the service point's device configuration and creating an initial measurement.

The other options are incorrect for the following reasons:

Option A: Outbound Communication is used to configure messages sent from the system (e.g., notifications to customers or third parties) but does not define completion events for field tasks.

Option B: Field Activity Type defines the high-level category of field activities (e.g., meter installation, disconnection) but does not provide the granular configuration of completion events, which is handled by the Field Task Type.

Option C: Inbound Communication manages messages received by the system (e.g., from external systems or devices) and is unrelated to field task completion events.

Option D: Service Order Activity Type is a broader configuration that governs the service order process but does not specify the detailed completion events for individual field tasks.

The Oracle Utilities Customer to Meter Implementation Guide emphasizes that the Field Task Type is the appropriate configuration point for defining completion events, as it allows implementations to tailor the outcomes of field activities to meet specific business requirements. For instance, a Field Task Type for a meter reading task might include a completion event to validate the reading and update the measuring component, ensuring accurate billing data.

Reference:

Oracle Utilities Customer to Meter Configuration Guide, Section: Field Task Type Configuration Oracle Utilities Customer to Meter Implementation Guide, Chapter: Service Orders and Field Activities

NEW QUESTION # 26

What is redundant data that summarizes the number and value of financial transactions in the system called?

- A. **Balance Control**
- B. Account Control
- C. Deposit Control
- D. Business Control
- E. Tender Control

Answer: A

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

In Oracle Utilities Customer to Meter, Balance Control refers to the redundant data that summarizes the number and value of financial transactions in the system. The Oracle Utilities Customer to Meter Billing Guide explains that Balance Control is a mechanism used to maintain a summary of financial transactions for reconciliation and auditing purposes. It aggregates data such as the total number of transactions and their monetary value, providing a high-level view of financial activity without needing to query individual transaction records.

Balance Control is particularly important for ensuring the integrity of financial data, as it allows the system to verify that the

summarized data matches the detailed transaction records. For example, if a utility processes thousands of payments daily, Balance Control summarizes the total payment amounts and transaction counts, enabling quick checks for discrepancies.

The other options are incorrect for the following reasons:

Option A: Deposit Control relates to managing customer deposits, not summarizing financial transactions.

Option C: Business Control is not a defined term in the system for this purpose.

Option D: Account Control may refer to account-level financial management but does not specifically summarize transaction data across the system.

Option E: Tender Control manages payment tenders (e.g., cash, check) but does not summarize financial transaction data.

The Oracle Utilities Customer to Meter Implementation Guide highlights that Balance Control is a critical feature for financial reporting and system performance, as it reduces the need to process large volumes of transaction data for summary reports. For instance, a monthly financial report might use Balance Control data to confirm total revenue without querying every bill segment or payment.

Reference:

Oracle Utilities Customer to Meter Billing Guide, Section: Financial Transaction Summarization Oracle Utilities Customer to Meter Implementation Guide, Chapter: Financial Management

NEW QUESTION # 27

Which two statements correctly describe important concepts about service points?

- A. Over time, different metered devices may be installed at a service point.
- B. A premise may have zero, one, or more service points linked to it.
- C. A service point may have one or more metered devices installed at the same time.
- D. One service point exists for a property where multiple metered services are delivered.
- E. A service point's status indicates if the installed device is turned off.

Answer: A,B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

In Oracle Utilities Customer to Meter, a service point represents a location where a utility service is delivered, such as a meter installation point. The Oracle Utilities Customer to Meter Configuration Guide explains:

Statement A: "Over time, different metered devices may be installed at a service point." This is correct, as service points can have different devices (e.g., meters) installed or replaced over time due to upgrades or maintenance.

Statement B: "A premise may have zero, one, or more service points linked to it." This is also correct, as a premise (e.g., a property) can have multiple service points for different services (e.g., electric, water) or none if no services are active.

The other statements are incorrect:

Statement C: A service point's status indicates its operational state (e.g., active, inactive), not specifically whether the installed device is turned off.

Statement D: A service point typically has one metered device installed at a time, though multiple measuring components may be associated with that device.

Statement E: Multiple service points can exist for a property with multiple metered services, not just one service point.

Thus, the correct answers are A and B, reflecting the system's service point management.

Reference:

Oracle Utilities Customer to Meter Configuration Guide, Section: Service Point Management Oracle Utilities Customer to Meter Implementation Guide, Chapter: Device and Service Point Configuration

NEW QUESTION # 28

Where does an implementation define whether at least one form of identification is required to be captured on a person record for a customer?

- A. Person Type
- B. Installation Options
- C. Feature Configuration
- D. Master Configuration
- E. Person Identifier Type

Answer: A

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

In Oracle Utilities Customer to Meter, the requirement for capturing at least one form of identification on a person record is defined in the Person Type configuration. The Oracle Utilities Customer to Meter Configuration Guide specifies that the Person Type determines the characteristics and rules for person records, including whether one or more identifiers (e.g., SSN, Tax ID) are mandatory. By setting a mandatory identifier rule in the Person Type, the system ensures that a person record cannot be created or saved without at least one valid identifier, enhancing data completeness and compliance with regulatory or business requirements.

The Person Type configuration allows utilities to tailor identification requirements based on the type of person (e.g., residential customer, commercial entity, landlord). For example, a residential Person Type might require an SSN or Driver's License, while a commercial Person Type might mandate a Tax ID. This flexibility ensures that the system aligns with the utility's policies for customer identification and verification.

The Oracle Utilities Customer to Meter Implementation Guide further explains that the mandatory identifier setting in Person Type is enforced through validation logic, which checks for the presence of at least one identifier during record creation or update. This is particularly important for preventing incomplete records and ensuring that customer interactions (e.g., billing, collections) are linked to verified identities.

The other options are incorrect for the following reasons:

Option A: Feature Configuration controls specific system behaviors or modules but does not manage person identifier requirements.

Option B: Master Configuration defines high-level system settings but is not specific to person record rules.

Option C: Person Identifier Type defines the types of identifiers and their properties (e.g., uniqueness) but does not mandate their inclusion.

Option D: Installation Options handle global system parameters, not specific person record requirements.

Practical Example: A utility configures the Person Type for "Residential Customer" to require at least one identifier, such as an SSN or Driver's License. When a customer service representative creates a new person record for a residential customer, the system prompts for an identifier and prevents saving the record until one is provided. This ensures that all customer records meet the utility's identification standards, facilitating accurate account management and regulatory compliance.

The Oracle Utilities Customer to Meter User Guide emphasizes that mandatory identifier rules in Person Type are critical for maintaining data integrity, especially in scenarios involving customer verification or fraud prevention.

Reference:

Oracle Utilities Customer to Meter Configuration Guide, Section: Person Type Configuration Oracle Utilities Customer to Meter Implementation Guide, Chapter: Customer Data Management Oracle Utilities Customer to Meter User Guide, Section: Person Record Creation

NEW QUESTION # 29

When a payment is made by a customer, it can impact their account's overall current balance. Which payment- related entity are financial transactions created directly against?

- A. Payment Segment
- B. Payment Tender
- C. Payment
- D. Payment Event
- E. Payment Advice

Answer: A

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

In Oracle Utilities Customer to Meter, payments are processed through a hierarchy of entities, and financial transactions are created to reflect the financial impact of payments. The Oracle Utilities Customer to Meter Billing Guide clarifies that financial transactions are created directly against the Payment Segment. A payment segment represents the allocation of a payment to a specific service agreement or obligation, and it is at this level that financial transactions are recorded to update the account's balance.

The other options are incorrect:

Option A: Payment Advice is used for third-party payment instructions, not for direct financial transactions.

Option B: A Payment is a higher-level entity that groups payment segments, but financial transactions are not created directly against it.

Option C: A Payment Event groups multiple payments, but financial transactions are tied to payment segments.

Option E: A Payment Tender represents the method of payment (e.g., cash, check), not the entity for financial transactions.

Thus, the correct answer is D, as financial transactions are created against payment segments.

Reference:

Oracle Utilities Customer to Meter Billing Guide, Section: Payment Processing and Financial Transactions Oracle Utilities Customer to Meter Implementation Guide, Chapter: Payment Management

NEW QUESTION # 30

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