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Zscaler ZDTE Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• Zscaler Zero Trust Automation: Explains automating security and access policies based on Zero Trust principles.
Topic 2	<ul style="list-style-type: none">• Platform Services: Details the core platform functionalities that enable security, scalability, and reliability.
Topic 3	<ul style="list-style-type: none">• Identify Services: Explains how user identities are managed and integrated within Zscaler services.
Topic 4	<ul style="list-style-type: none">• Zscaler for Users - Engineer Overview: Covers the foundational understanding of Zscaler services from a user perspective and the engineer's role in managing them.
Topic 5	<ul style="list-style-type: none">• Cyberthreat Protection Services: Covers mechanisms for detecting, preventing, and mitigating cyber threats in real time.
Topic 6	<ul style="list-style-type: none">• Risk Management: Focuses on identifying, assessing, and mitigating risks to users and organizational assets.
Topic 7	<ul style="list-style-type: none">• Zscaler Architecture: Focuses on the overall design, components, and deployment models of the Zscaler platform.
Topic 8	<ul style="list-style-type: none">• Connectivity Services: Covers methods and technologies for connecting users and devices securely to the Zscaler cloud.

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Zscaler Digital Transformation Engineer Sample Questions (Q53-Q58):

NEW QUESTION # 53

Which protocol allows users to configure a passwordless authentication method for their ZIdentity account?

- A. SAML
- **B. FIDO2**
- C. SCIM
- D. OIDC

Answer: B

Explanation:

Zscaler Identity (ZIdentity) supports modern, phishing-resistant passwordless authentication using the FIDO2 standard. FIDO2 combines Web Authentication (WebAuthn) and the Client to Authenticator Protocol (CTAP2) to enable users to authenticate with security keys or built-in platform authenticators (such as biometric sensors) without transmitting or storing a reusable password. The Digital Transformation Engineer documentation explains that when a user registers a FIDO2 authenticator with ZIdentity, the service stores a public key tied to that device and account. Future logins are validated using a cryptographic challenge-response, providing strong protection against credential theft and replay attacks.

By contrast, SAML (option B) and OIDC (option C) are federation protocols used for single sign-on (SSO) and identity delegation between an identity provider and service providers; they do not themselves define how passwordless authentication is performed. They can carry assertions from an IdP that might use FIDO2 behind the scenes, but SAML and OIDC are not the passwordless method. SCIM (option D) is a provisioning standard for creating, updating, and deprovisioning identities and groups, not an authentication protocol.

Therefore, the only option that directly represents the protocol enabling passwordless login to a ZIdentity account is FIDO2.

NEW QUESTION # 54

In an LDAP authentication flow, who requests the user credentials?

- **A. Zscaler**
- B. SAML Identity Provider
- C. NSS Server
- D. Active Directory

Answer: A

Explanation:

In a Zscaler LDAP authentication flow, the Zscaler service is the component that actually prompts the user for credentials. The user's browser is redirected to a Zscaler-hosted login page where the username and password are entered. Zscaler then acts as the LDAP client: it takes those credentials and performs an LDAP bind against the organization's directory (for example, Microsoft Active Directory) to verify them.

Active Directory (or another LDAP directory) is therefore the authentication authority, but it does not directly "request" credentials from the user; it simply evaluates the bind request received from Zscaler and returns success or failure. The NSS Server is a Nanolog Streaming Service used for log export, and it is not part of the user authentication path. Similarly, a SAML Identity Provider is used for SAML-based SSO flows, not for direct LDAP authentication.

Because Zscaler owns the login page and collects the credentials before passing them securely to the LDAP directory for validation, the correct answer is that Zscaler is the component that requests the user credentials.

NEW QUESTION # 55

What is one key benefit of deploying a Private Service Edge (PSE) in a customer's data center or office locations?

- A. It allows users to access private applications without encryption overhead for increased performance.
- B. It eliminates the need to use Zero Trust Network Access (ZTNA) policies for internal applications.
- C. It replaces the need for a Zscaler App Connector in the environment and simplifies the network.

- D. It provides Zero Trust Network Access policies locally, improving user experience and reducing latency.

Answer: D

Explanation:

The ZDTE study content groups Private Service Edge under Advanced Platform Services, explaining that PSEs host the same Zero Trust Exchange policy and inspection engines, but run as customer-managed service edges inside data centers or large offices. They are designed to give on-premises users a "local on-ramp" to ZIA and ZPA services while still enforcing full zero-trust policy.

The documentation emphasizes that PSEs do not replace App Connectors for ZPA; connectors are still required to establish inside-out application connectivity. Nor do PSEs remove the need for ZTNA policies- those policies remain central and are simply enforced closer to the user. Encryption is also preserved end-to-end; there is no "unencrypted fast path" described in the reference architecture.

Instead, the primary benefit highlighted is performance and user experience: by enforcing ZIA/ZPA policies at a local PSE rather than a distant public service edge, organizations reduce round-trip latency and keep traffic on optimal paths while maintaining identical security and access controls.

NEW QUESTION # 56

What is one benefit of OneAPI?

- A. Simplifies API integration by using a single entry point
- B. Multiple token requests
- C. Repeated authorization messages required for increasing security
- D. Multiple registration processes

Answer: A

Explanation:

Zscaler OneAPI is described in the Digital Transformation Engineer and Zero Trust Automation content as a unified API gateway for the entire Zscaler platform. Official OneAPI overview material explains that it provides "a common API endpoint" and "a single programming interface for the entire Zscaler platform," so automation engineers no longer need to manage different endpoints, authentication patterns, or schemas for each product.

The Zero Trust Automation at-a-glance guide further emphasizes that OneAPI "uses a single API to enable automation as an administrator," which accelerates deployment and reduces human error. Study resources summarizing OneAPI reinforce that it "simplifies integration by providing a single-entry point for accessing multiple APIs," reducing complexity and making it easier to build consistent automation across ZIA, ZPA, ZDX, and ZCC.

The other options contradict this design. OneAPI is specifically intended to avoid multiple registration processes and repeated token or authorization workflows; OAuth 2.0 is centralized via ZIdentity so that API clients authenticate once and then use scoped access across services. Therefore, the clearly documented benefit that matches the Zscaler Digital Transformation Engineer description is that OneAPI simplifies API integration by using a single entry point, making C the correct answer.

NEW QUESTION # 57

Which of the following external IdPs is unsupported by OIDC with Zscaler ZIdentity?

- A. Auth0
- B. OneLogin
- C. Microsoft AD FS
- D. PingOne

Answer: C

Explanation:

The ZIdentity documentation on external identity providers explains that Zscaler supports various third-party IdPs over SAML and OIDC, and then provides specific configuration guides for each provider. For PingOne, Auth0, and OneLogin, the ZIdentity help explicitly describes configuring each as an OpenID Provider (OP) for ZIdentity, clearly stating that they are used to provide SSO via OpenID Connect (OIDC).

By contrast, the ZIdentity guides for Microsoft AD FS consistently describe configuring AD FS "as the SAML Identity Provider (IdP) for ZIdentity," and the examples focus on SAML assertions, claim rules, and certificate bindings-not OIDC flows. In other words, AD FS is supported in a SAML mode with ZIdentity, but it is not listed among the IdPs configured as OpenID Providers for OIDC-based integrations.

The Digital Transformation Engineer identity modules reinforce this differentiation by mapping external IdPs to either OIDC or SAML in the ZIdentity configuration, and the hands-on labs use Azure/Microsoft Entra ID or PingOne for OIDC examples, while AD FS is shown only in SAML scenarios.

Therefore, among the options listed, Microsoft AD FS is the external IdP that is unsupported by OIDC with Zscaler ZIdentity, making option C the correct answer.

NEW QUESTION # 58

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