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Cisco Implementing Cisco Collaboration Applications Sample Questions (Q174-Q179):

NEW QUESTION # 174

A Cisco Unified IM and Presence version 11.5.1 on-premises deployment of instant messaging with a capacity of 50,000 users includes the multiple device messaging feature. Each of the 30,000 users has 3 Jabber clients. The customer reports that messages are not being received on all 3 clients. What should the administrator do to resolve this issue?

- A. Increase capacity to 72,000 users to service all Jabber clients.
- B. Increase capacity to 60,000 users to service all Jabber clients.
- C. Increase capacity to 90,000+ to match the number of Jabber clients.
- D. Increase capacity to 30,000 users to match the number of Jabber clients.

Answer: D

NEW QUESTION # 175

A customer's user tests voicemail functionality on a newly installed Cisco Unity Connection cluster and notices that the MWI function is not working properly. The user hears the greeting and can leave messages, but the MWI lamp on the phone is still switched off. Which two should a systems engineer check, in order to find the MWI configuration errors? (Choose two.)

- A. Review the MWI extensions of the created port group on the newly installed Cisco Unity Connection server, and check whether the extensions match the Cisco Unified Communications Manager configuration for MWI when integrating Cisco Unity Connection with the SCCP protocol.
- B. Check whether the voicemail ports on Cisco Unified Communications Manager are properly registered when integrating Cisco Unity Connection with the SCCP protocol.
- C. Review the port group configuration, and check whether the option "Enable Message Waiting Indicators" is checked when integrating Cisco Unity Connection with the SIP or SCCP protocol.
- D. Check whether the search space of the created port group contains the route pattern for MWI extensions on the Cisco Unity Connection server.
- E. Check whether the MWI service is activated and running in the Service Management section on the Cisco Unity Connection Serviceability page.

Answer: A,C

NEW QUESTION # 176

□ Refer to the exhibit. A collaboration engineer is troubleshooting an alarm that indicates that there are duplicate user IDs. Which two actions resolve this issue? (Choose two.)

- A. Assign the duplicate user to the secondary Cisco IM and Presence node
- B. Unassign a user from one of the dusters when the same user is assigned to two different dusters
- C. Rename the user ID value for one user if different users on different clusters have the same user ID assigned
- D. Delete the user ID for the duplicate user ID
- E. Rename the directory URI value for one of the users to ensure that there is no duplication.

Answer: C,E

NEW QUESTION # 177

Refer to the exhibit.

□ A customer reports that after a network failure, all of the Cisco Jabber clients are not switched back to their home nodes. An engineer determines that the primary Cisco IM&P server is in Failed Over state. Which two actions should be performed to bring the system back to operational state and to prevent future occurrences? (Choose two.)

- A. Set the Automatic Failover parameter in the Server Recovery Manager Service Parameters to the value True.
- B. Confirm that both IM&P servers are configured in the Presence Redundancy Group configuration pane.
- C. Click the Fallback button in the Server Action pane.
- D. Perform a restart of the IM&P primary server to force fallback.
- E. Advise all users to re-login to their Jabber clients.

Answer: B,C

NEW QUESTION # 178

Refer to the exhibit.

□

After configuration of the Cisco IM&P cluster in high-availability mode, both IM&P servers remain in the initializing state. Which two actions ensure normal operations of this IM&P high-availability cluster? (Choose two.)

- A. Clear the Enable High Availability check box in the Presence Redundancy Group configuration.
- B. Verify that the Cisco XCP SIP Federation Connection Manager service is running.
- C. Confirm that Cisco Presence Engine, Cisco XCP Router, and Cisco DB services are up and running on both IM&P servers.
- D. Ensure that an equal number of users are assigned to each IM&P server.
- E. Restart the Server Recovery Manager service in Cisco Unified Serviceability - Network Services on both IM&P servers.

Answer: C,E

Explanation:

<https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-im-presence-service/200958-IM-and-Presence-Server-High-Availability.html>

NEW QUESTION # 179

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