

自信满满 Slack-Admn-201問題トレーニング:試験は順調に進む Salesforce Certified Slack Administrator



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>> Slack-Admn-201問題トレーニング <<

Slack-Admn-201日本語版問題解説 & Slack-Admn-201受験対策

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Salesforce Certified Slack Administrator 認定 Slack-Admn-201 試験問題 (Q88-Q93):

質問 # 88

You're upgrading your organization to Slack Enterprise Grid.

You want to be thoughtful about your channel and workspace strategy before finalizing your design.

What should you do?

- A. Review the technical requirements for your single sign-on (SSO) system to ensure it is compatible with Slack.
- B. Develop a Champions Network of interested users to help share the design with others.
- **C. Survey a selection of end users to determine whether existing knowledge networks are already in place.**
- D. Migrate existing workspaces into your Enterprise Grid org so that employees can familiarize themselves with its features as you plan the design.

正解: C

解説:

Slack recommends:

"Before finalizing your Enterprise Grid design, survey teams to understand how they collaborate, where informal knowledge networks exist, and what natural groupings of people and work already exist." Migrating before design (A) is premature. SSO review (C) is important but unrelated to channel and workspace structure design. Champions networks (D) are helpful for rollout, but not initial design.

(Reference: Slack Administration Study Guide - Planning Your Enterprise Grid Design)

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質問 # 89

You're a Workspace Admin looking to set up a user group for a new hire class your organization has recently hired. What is a key benefit of setting up a user group for these individuals?

- A. The user group can then be added to all relevant new-hire and onboarding channels, ensuring that no one gets left behind or is accidentally excluded from any channels they should be in.
- B. These users will only be granted access to the channels that they've been added to, ensuring that other organization channels remain confidential until they complete their onboarding.
- C. When writing a message from any of their workspaces on the Enterprise Grid, any member can send a notification to the new hires with one @mention.
- D. Admins can foster a sense of community by creating a group-only direct message (DM).

正解: A

解説:

Slack recommends user groups for onboarding because:

"User groups allow admins to easily manage membership in multiple channels by adding the user group to those channels, ensuring no member is missed and simplifying onboarding processes." Options A and D misrepresent how access is managed (user groups do not automatically restrict channel access), and C is incorrect because mentions depend on group settings and channel memberships. (Reference: Slack Administration Study Guide - Managing User Groups for Onboarding)

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質問 # 90

What actions can Channel Managers take on channels they are assigned?

- A. Convert channels from public to private
Restore a deleted channel
Access audit logs in Slack
- B. Convert channels from public to private
Restore a deleted channel
Add and manage other Channel Managers
- C. Convert channels from public to private
Rename or archive channels
Add and manage other Channel Managers
- D. Add, remove, and edit user roles
Rename or archive channels
Add and manage other Channel Managers

正解: C

解説:

According to Slack's official documentation:

"Channel Managers can rename and archive channels, convert public channels to private (but not vice versa), and add/manage other Channel Managers." They cannot restore deleted channels (B, D) or manage user roles in the org-wide sense (C).

(Reference: Slack Administration Study Guide - Channel Manager Role Capabilities)

質問 # 91

You're a Support Agent on the admin team for your organization's Slack Enterprise Grid workspace.

You receive a service request from one of your employees to add 15 new members from a single external company to Slack in

order to support a 12-month joint marketing partnership. The team requires multiple channels and members for external collaboration.

How should you respond to the service request?

(Select the best answer.)

- A. Advise the employee to set up a separate Slack workspace that is jointly owned by both organizations.
- B. Approve the employee's request, then invite the external users to your workspace as Multi-Channel Guests with a 12-month expiration date.
- C. Advise the employee to request the external users be added to your identity provider (IdP) so they can authenticate to your workspace with the same single sign-on (SSO).
- **D. Advise the employee to initiate one or more Slack Connect channels to collaborate with the external organization. The external organization can set up a free Slack instance if they are not already using Slack.**

正解: D

解説:

Slack recommends using Slack Connect for external collaboration across companies.

According to Slack Connect official guidelines:

"Slack Connect lets you securely collaborate with external organizations in channels or direct messages, without needing to add external users as guests in your workspace." Rather than creating guest accounts (A) or modifying your IdP (C), the correct and scalable method is setting up Slack Connect channels. Option D (setting up a separate Slack workspace) is not necessary and would complicate governance.

(Reference: Slack Administration Study Guide - Slack Connect Best Practices)

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質問 # 92

The Sales team at Large Inc is having trouble figuring out the role Slack should play in their work day. The Sales team travels often and prioritizes time with customers. They don't have a lot of time to attend training.

Which two of the four strategies would help increase adoption on the Sales team? (Choose two.)

- A. Send out a weekly email campaign for two months to use Slack with the warning that Slack access will be denied to anyone that joins Slack after the two-month email campaign is finished.
- **B. Survey the Sales team to understand what currently makes their job difficult and determine which apps /integrations and workflows to prioritize.**
- C. Install the Salesforce app in the Sales workspace immediately, as this is the number one integration for Sales teams using Slack.
- **D. Run a campaign promoting the Slack mobile app, so the Sales team understands the value of mobility and persistent communications.**

正解: B、D

解説:

Two critical elements in Change Management are understanding user needs and promoting solutions that fit their workflows.

* Running a campaign promoting Slack's mobile app addresses their need for mobility. Slack documentation notes:

"Promoting the Slack mobile app to teams that are highly mobile ensures they remain connected to important communications and workflows."

* Surveying the Sales team will help prioritize relevant integrations and workflows based on real-world challenges they face:

"Understanding end-user pain points is crucial for designing Slack solutions that users find genuinely helpful." Simply installing the Salesforce app without understanding their needs may not be effective, and using threats (option B) is contrary to Slack's recommended adoption strategies.

(Reference: Slack Administration Study Guide - Driving Slack Adoption and Change Management)

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質問 # 93

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