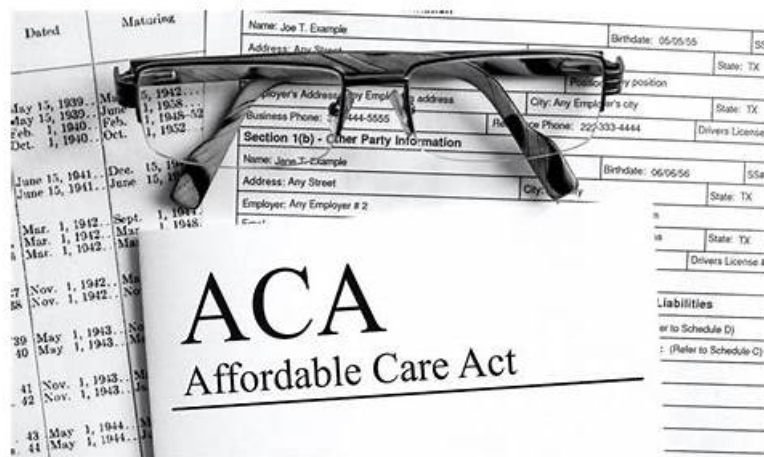


# ACA-100認證考試 & ACA-100信息資訊



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>> ACA-100認證考試 <<

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### 問題 #24

The business has requested a requirement that developers say will be difficult to build in Appian. Which next step should the Appian Analyst take?

- A. Ask the developers to investigate workarounds or plug-ins to reduce the implementation effort.
- B. Use a mockup to illustrate alternatives with different user interfaces, and propose the alternatives to the business in the next requirements session.
- C. Ask the business about the underlying need for this feature, and provide alternate approaches that can achieve the same functionality.
- D. Ask the Product Owner if the requirement can be deprioritized.

答案: C

### 解題說明:

When developers identify that a requested requirement will be difficult to build in Appian, the next step for the Appian Analyst is to engage with the business to understand the underlying need for the feature. By discussing the core objectives, the analyst can propose alternative approaches or solutions that are feasible within Appian's capabilities. This approach ensures that the business's needs are met while also aligning with the technical constraints of the platform. Appian Documentation - Requirements Gathering

Note: Options A, C, and D may involve deprioritizing or investigating workarounds, but these steps should only be considered after thoroughly understanding the business requirement and exploring alternative solutions.

#### 問題 #25

What are two benefits of creating future state process models (or process models-to-be)?

- A. They capture integration definitions, showcasing necessary automation details.
- **B. They can capture high-level product vision and goals.**
- **C. They can help identify opportunities where Appian features can bring in automation.**
- D. They capture Robotic Process Automation (RPA) intervention specifics from Appian.

答案: B,C

解題說明:

Creating future state process models (or process models-to-be) has several benefits, including capturing the high-level product vision and identifying areas where Appian's features can introduce automation.

Capturing High-Level Product Vision and Goals (C):

Future state process models help in visualizing the desired end state of a process.

They provide a clear picture of how the process should function once all enhancements and improvements have been implemented. This clarity aligns stakeholders around a common goal and ensures that development efforts are focused on delivering the desired outcomes.

Identifying Automation Opportunities (D):

By modeling the future state, teams can spot manual tasks and inefficiencies that could be automated using Appian's features like process modeling, smart services, and RPA.

This identification helps in streamlining processes and improving overall efficiency.

Why Not Other Options?:

A . RPA intervention specifics: While important, RPA specifics are typically captured during the detailed design phase rather than in high-level future state process models.

B . Integration definitions: These are technical details that are generally documented separately from high-level process models.

References:

Appian Process Modeling Guide: Future State Process Models

Appian Automation Opportunities Guide: Identifying Automation in Appian Creating future state models helps in visualizing the end goals and identifying where automation can drive the most value, ensuring that the process improvements are aligned with strategic objectives.

#### 問題 #26

As an Appian Analyst, which activity are you responsible for during the "optimize" phase of a project?

- **A. Measure the impact of application release**
- B. Structure an application support team
- C. Build the deployment pipeline
- D. Conduct release planning

答案: A

解題說明:

During the "optimize" phase of an Appian project, the focus is on evaluating and improving the performance and impact of the application after its release. As an Appian Analyst, your role in this phase involves measuring the impact of the application release, which includes gathering and analyzing data on user adoption, performance metrics, and overall business impact. This data-driven approach helps in identifying areas for improvement and optimization to ensure the application continues to meet business objectives effectively. Appian Documentation - Application Lifecycle Management Note: The other options (A, B, C) are typically the responsibilities of other roles in different phases of the project, such as developers or project managers, and not specific to the "optimize" phase for an Appian Analyst.

#### 問題 #27

A customer wants to automate a workflow for completing customer service cases. The high-level workflow involves multiple rounds of recording investigation results, uploading related documents, sending communications, and approving. Activities may need to be

done at any time or out of order.

Which recommendation best utilizes the strengths of Appian out-of-the-box features to address this use case?

- A. A report showing the user's cases with associated actions.
- **B. A records-centric design using related actions for the various activities.**
- C. A sequential workflow of process tasks.
- D. A dashboard showing the user's cases with associated actions.

**答案： B**

解題說明：

A records-centric design is the best approach to address this use case in Appian. This design allows users to interact with data through a central record type, with related actions enabling them to perform tasks like uploading documents, sending communications, and approving cases at any time or out of order.

Records-Centric Design:

This approach centralizes all related data and actions around a specific record type.

Users can trigger related actions such as document uploads or approvals directly from the record, ensuring flexibility and a user-friendly interface.

Why Not Other Options?:

A and B. Reports and dashboards are useful for visualizing data but are not as flexible for handling the ad-hoc and out-of-order activities described.

C . A sequential workflow is too rigid for a process where tasks need to be done out of order.

References:

Appian Documentation on Records: Records in Appian

Appian Community Success Guide: Designing Record-Centric Applications

A records-centric approach leverages Appian's strengths, providing a flexible and intuitive solution for complex workflows.

## 問題 #28

You are trying to decide between using a side-by-side layout or a column layout.

Which resource should be referred to in order to make sure that best practices are followed?

- A. Appian Discussion Board
- **B. Appian UX Design Guide**
- C. Appian SAIL Recipes
- D. Appian Tutorials

**答案： B**

解題說明：

The Appian UX Design Guide is the appropriate resource to consult when making decisions about layout choices like side-by-side versus column layouts. This guide provides best practices for designing user interfaces in Appian applications, ensuring that the UI is intuitive, responsive, and consistent with Appian's design principles. Referring to the UX Design Guide helps in making informed design decisions that enhance user experience. Appian UX Design Guide Note: While other resources like Appian Tutorials, Discussion Boards, and SAIL Recipes are useful for specific cases, the UX Design Guide is the primary reference for best practices in UI design.

## 問題 #29

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這壹猜想，讓我有些不寒而栗，手中的平威法棍變得仔細起來，根本就是壹把利劍了恒仏打算直接貫穿它的頭顱，當你擁有了PDFExamDumps Appian的ACA-100的問題及答案，就會讓你有了第一次通過考試的困難和信心，使用了PDFExamDumps的考古題，你在參加考試時完全可以應付自如，輕鬆地獲得高分。

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