

Salesforce Experience-Cloud-Consultant考古題介紹, Experience-Cloud-Consultant學習指南



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如果你還在為了通過 Salesforce Experience-Cloud-Consultant 花大量的寶貴時間和精力拼命地惡補知識，同時也不知道怎麼選擇一個更有效的捷徑來通過Salesforce Experience-Cloud-Consultant認證考試。現在Testpdf為你提供一個有效的通過Salesforce Experience-Cloud-Consultant認證考試的方法，會讓你感覺起到事半功倍的效果。

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>> Salesforce Experience-Cloud-Consultant考古題介紹 <<

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您應該尋找那些真實可信的題庫商提供的Experience-Cloud-Consultant題庫資料，這樣對您通過考試是更有利，可信度高的Salesforce Experience-Cloud-Consultant題庫可幫助您快速通過認證考試，而Testpdf公司就是這樣值得您信賴的選擇。Experience-Cloud-Consultant題庫資料中的每個問題都由我們專業人員檢查審核，為考生提供最高品質的考古題。如果您希望在短時間內獲得Salesforce Experience-Cloud-Consultant認證，您將永遠找不到比Testpdf更好的產品了。

Salesforce Experience-Cloud-Consultant認證考試是專業人士在Salesforce平台上展示其專業知識並在就業市場中脫穎而出的好方法。該認證在全球範圍內得到認可，並受到雇主和客戶的高度評價。通過獲得此認證，專業人員可以證明他們對持續學習和專業發展的承諾。

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(Q75-Q80):

問題 #75

Universal Containers has recently launched a site for its retailers. Retailers able to collaborates with other retailers around topic; however, retail managers aren't able to see records owned by their peers and subordinates. What should be done to resolve the issue?

- A. A sharing Rule needs t be created.
- B. Retail managers needs to be put in the execute role in the Role Hierarchy
- C. A Sharing Set needs to be created.
- D. Retail managers need to be given super User access.

答案: D

解題說明:

Super User access is a feature that allows you to grant access to records owned by other users who have the same role or a role below them in the role hierarchy. You can use Super User access to give retail managers access to records owned by their peers and subordinates.

問題 #76

Ursa Major Solar (UMS) wants to differentiate between the leads created by partners and the leads created by its own Sales team. All lead records are shared with partners: however, some of the information captured by the Sales team on the lead record should not be shared with partners.

Which two steps should UMS take at a minimum in order to meet the requirement?

Choose 2 answers

- A. Create a separate channel for partners in PRM Workspaces.
- B. Create Page Layouts far Lead Distribution.
- C. Create Lead Record Types for Lead Distribution.
- D. Enable "Lead Sharing" in Digital Experience settings.

答案: B,C

問題 #77

Which three fields are required creating Experience Cloud users using Data Loader?

Choose 3 answers

- A. Profile Name
- B. Profile Id
- C. Role Id
- D. Currency
- E. First Name

答案: B,D,E

解題說明:

Three fields that are required for creating Experience Cloud users using Data Loader are A, B, and E. Data Loader is a tool that allows you to import or export large amounts of data in or out of your Salesforce org. To create Experience Cloud users using Data Loader, you need to have some required fields in your CSV file, such as:

Profile Id: This field specifies the profile that determines what users can see and do on your Experience Cloud site.

First Name: This field specifies the first name of the user.

Currency: This field specifies the currency that applies to the user's data.

Other required fields include Last Name, Alias, Email, Username, Community Nickname, Contact Id (or Account Id), and IsActive.

問題 #78

Ursa Major Solar (UMS) is building a portal for its premium B2B customers, Customer will be able to access their account information, open cases, download NDAs, and create dashboards Which user license allows UMS to meet these requirements?

- A. Commerce Portal
- **B. Platform Portal**
- C. Customer Community
- D. Channel Account

答案： B

解題說明：

Platform Portal is a user license type that allows users to access custom objects and a subset of standard CRM objects, such as accounts, contacts, cases, and dashboards. This license type is suitable for UMS's premium B2B customers who need to access their account information, open cases, download NDAs, and create dashboards.

問題 #79

Ursa Major Solar (UMS) has seen exponential growth in recent years. The Incoming call volume to the support center has gone up exponentially as well, and is now reaching unmanageable levels.

What should UMS consider to help the situation?

- A. Create virtual support agents using Chat Bot template.
- **B. Create a self service community using Customer Service template.**
- C. Create a smart queue router using Service Cloud template.
- D. Create a peer-to-peer forum using Self Service template.

答案： B

解題說明：

This option allows UMS to reduce the call volume by providing customers with self-service options, such as knowledge articles, FAQs, case management, chat, and feedback. The Customer Service template is designed for this purpose and offers a responsive and customizable layout2

問題 #80

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