

# ITIL-4-Specialist-High-velocity-IT Reliable Exam Cost | ITIL-4-Specialist-High-velocity-IT Test Sample Questions



Once our professionals find the relevant knowledge on the ITIL-4-Specialist-High-velocity-IT exam questions, then the whole research groups will pick out the knowledge points according to the test syllabus. Also, they will also compile some questions about the ITIL-4-Specialist-High-velocity-IT practice materials in terms of their experience. Now, we have successfully summarized all knowledge points in line with the ITIL-4-Specialist-High-velocity-IT outline. And meanwhile, we keep a close eye on the changes of the exam to make sure what you buy are the latest and valid.

The software is designed for use on a Windows computer. This software helps hopefuls improve their performance on subsequent attempts by recording and analyzing ITIL 4 Specialist: High-velocity IT Exam (ITIL-4-Specialist-High-velocity-IT) exam results. Like the actual Peoplecert ITIL-4-Specialist-High-velocity-IT Certification Exam, ITIL 4 Specialist: High-velocity IT Exam (ITIL-4-Specialist-High-velocity-IT) practice exam software has a certain number of questions and allocated time to answer.

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## ITIL-4-Specialist-High-velocity-IT Test Sample Questions & ITIL-4-Specialist-High-velocity-IT Interactive EBook

By contrasting with other products in the industry, our ITIL-4-Specialist-High-velocity-IT test guide really has a higher pass rate, which has been verified by many users. As long as you use our ITIL-4-Specialist-High-velocity-IT exam training I believe you can pass the exam. If you fail to pass the exam, we will give a full refund. ITIL-4-Specialist-High-velocity-IT learning guide hopes to progress together with you and work together for their own future. The high passing rate of ITIL-4-Specialist-High-velocity-IT exam training also requires your efforts. If you choose ITIL-4-Specialist-High-velocity-IT test guide, I believe we can together contribute to this high pass rate.

## Peoplecert ITIL 4 Specialist: High-velocity IT Exam Sample Questions (Q22-Q27):

### NEW QUESTION # 22

Which is a type of digital transformation?

- A. Using robots to enable new ways of working
- B. Using an information system to process data and present it to users
- C. Creating products and services that include digital technology
- D. Converting data from analogue form to digital form

Answer: C

### NEW QUESTION # 23

A new digital service is being designed. The team needs to make sure the service will meet agreed response times, availability targets, and support hours expected by customers.

Which practice should take the LEAD in defining and agreeing these targets?

- A. Service level management
- B. Problem management
- C. Incident management
- D. Deployment management

**Answer: A**

Explanation:

Service level management is the practice responsible for setting clear business-based targets for service levels and ensuring that delivery is assessed and managed against them. Response times, availability targets, and support hours are classic service level concerns.

Incident management restores service after disruption. Deployment management moves components into live use. Problem management addresses causes of incidents. None of those takes the lead in defining and agreeing customer-facing service targets. Therefore A is the correct answer.

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### NEW QUESTION # 24

A service provider analyzes how the amount of work done by different user groups varies over time. What is this information BEST used for?

- A. To plan how to influence and support demand for services
- B. To prioritize resources for the most active user groups
- C. To identify inefficiencies in service delivery
- D. To forecast the costs of delivering services

**Answer: A**

### NEW QUESTION # 25

A consumer organization is making significant changes to the technologies used by its employees, and is discussing those changes with its service provider.

How can the service provider BEST demonstrate the capability to meet the needs of the consumer organization?

- A. Respond in a timely manner to the customer's enquiries
- B. Be respectful of the consumer organization's decision to make these changes
- C. Ensure there is adequate capacity to meet the increased demand of the changes
- D. Ensure adequate knowledge and skills to support the customer's changes

**Answer: D**

### NEW QUESTION # 26

An organization is encouraging its staff to work from home instead of the office. This has caused changes to how and when users access services.

Which aspect of