

# CTS Practice Exam & Exam CTS Dump

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## CTS Practice Exam Questions With Complete Solutions

What area(s) of consideration should the AV professional address with the client regarding building structure and AV service issues? correct answer: Ensure adequate power source(s), ensure AV program source access.

How is an AV project estimate created for a client? correct answer: Calculating goods, labor, materials and other projected costs, plus a markup.

What is the diagram shown in the exhibit used for in AV management activities? correct answer: Helps in sequencing and scheduling project events.

Detailed descriptions of specific services, experience required for proposed project staff and AV drawings may be included when creating a(n)? correct answer: Request for proposal (RFP) for labor and service providers

Which pieces of equipment are necessary for testing leads and evaluating an audio signal chain? correct answer: A Signal Generator and Signal Analyzer

When commissioning for video display installation, how will the AV technician test to ensure that the video display system is working properly? correct answer: Confirm brightness, contrast and color adjustments using SMPTE PLUGE Pattern.

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## AVIXA CTS Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>Implementing AV Solutions: This section of the exam measures the skills of AV system integrators and focuses on the implementation of AV solutions. It involves integrating AV systems, verifying their functionality, and managing the integration process, including training, documentation, and ensuring operational readiness.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>Supporting AV System Operation: This section of the exam measures the skills of AV support specialists and covers the ongoing support of AV systems. It includes troubleshooting issues, providing remote assistance, supporting live events, and offering in-room operation training to ensure smooth system operation.</li></ul>

Topic 3	<ul style="list-style-type: none"> <li>• <b>Creating AV Solutions:</b> This section of the exam measures the skills of AV system designers and covers the process of creating audiovisual solutions. It includes conducting customer needs analysis, performing site surveys to assess environmental factors like lighting and acoustics, developing project scopes, and designing AV solutions with detailed drawings and materials lists.</li> </ul>
Topic 4	<ul style="list-style-type: none"> <li>• <b>Servicing AV Solutions:</b> This section of the exam measures the skills of AV maintenance managers and focuses on the maintenance and repair of AV solutions. It involves supervising AV operations, conducting preventative maintenance, performing firmware and equipment upgrades, and troubleshooting and repairing AV systems to ensure they remain functional and efficient.</li> </ul>

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### AVIXA Certified Technology Specialist Sample Questions (Q197-Q202):

#### NEW QUESTION # 197

Which process examines methods, techniques, and principles from peer organizations?

- A. end user meetings
- **B. benchmarking**
- C. space allocation
- D. needs analysis

**Answer: B**

Explanation:

Benchmarking is the process of comparing one's business processes and performance metrics to industry best practices and standards from peer organizations. In the context of AV integration and project planning, benchmarking involves analyzing methods, techniques, and principles used by similar organizations to achieve high performance and efficiency. This approach helps AV professionals to adopt proven strategies and enhance their service offerings.

CTS Technology Specialist Reference Benchmarking is referenced in CTS study materials as a critical component for continuous improvement and alignment with industry standards. By leveraging benchmarking, AV integrators can ensure their solutions meet or exceed industry expectations and provide added value to their clients.

#### NEW QUESTION # 198

Which of the following is the BEST service when new firmware is available for installed equipment across a fleet of conference rooms?

- A. updating them all at once
- B. replacing the equipment
- C. keeping current version
- **D. a ringed update approach**

**Answer: D**

Explanation:

The ringed update approach is the best service when new firmware is available for installed equipment across a fleet of conference rooms. This approach involves updating the firmware in phases or "rings," starting with a small group of devices to ensure that the

update is stable and does not introduce new issues. Once the initial ring is confirmed to be successful, the update is gradually rolled out to additional groups, reducing the risk of widespread problems. This method allows for controlled testing and monitoring, ensuring that any issues can be addressed before the update is applied to all devices.

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#### NEW QUESTION # 199

A remote monitoring system's PRIMARY benefit is that it

- A. allows the AV team to make sure the equipment is being used properly.
- B. reduces the need for service calls.
- C. provides a faster response time for problem solving.
- D. does not need to be located in the same building.

**Answer: B**

Explanation:

The primary benefit of a remote monitoring system is that it reduces the need for service calls by allowing technicians to monitor equipment status, detect issues early, and perform diagnostics remotely. This proactive monitoring minimizes downtime and often resolves issues without the need for on-site intervention.

CTS Technology Specialist Reference

CTS training emphasizes the value of remote monitoring in AV maintenance, highlighting its role in reducing service costs and improving system uptime by enabling early issue detection and resolution.

#### NEW QUESTION # 200

When planning to use audio equipment on a converged enterprise network, it may be desirable to separate broadcast domains in order to

- A. avoid crosstalk between multi track channel packets.
- B. comply with local electrical and telecommunication regulations.
- C. avoid delaying time sensitive AV traffic on the network.
- D. avoid audio feedback between devices.

**Answer: C**

Explanation:

When using audio equipment on a converged enterprise network, separating broadcast domains is essential to avoid delaying time-sensitive AV traffic. AV traffic, such as audio and video streams, requires low latency and minimal jitter to maintain quality. By segregating these streams from other types of network traffic, such as data and general communications, network performance can be optimized, ensuring that AV services operate smoothly without interruption.

References:

\* Axis Communications - Network Design and AV Integration

\* IT and Network Management Best Practices

#### NEW QUESTION # 201

A client wants a third-party commitment that a project will be completed as per contract and protection against losses if it is not. What document should they request from their supplier?

- A. performance bond (guarantee)
- B. quality assurance checklist
- C. liability policy
- D. statement of qualification

**Answer: A**

Explanation:

A performance bond provides a third-party guarantee that the contractor will complete the project as specified in the contract and offers protection against financial losses if the project is not completed. This bond ensures that the client has recourse if the

## CTS Technology Specialist Reference

### NEW QUESTION # 202

If you can obtain the job qualification CTS certificate, which shows you have acquired many skills. In this way, your value is greatly increased in your company. Then sooner or later you will be promoted by your boss. Our CTS preparation exam really suits you best. Our CTS Study Materials can help you get your certification in the least time with the least efforts. With our CTS exam questions for 20 to 30 hours, and you will be ready to take the exam confidently.

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