

# ServiceNow CIS-HAM Certified Implementation Specialist - Hardware Asset Management PDF Dumps - The Fastest Way To Prepare For Exam



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## CIS-HAM New Real Exam Exam Latest Release | Updated CIS-HAM Valid Dumps Pdf

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ServiceNow CIS-HAM certification is a valuable credential for professionals in the field of hardware asset management. It is designed to test a candidate's knowledge and skills in the areas of hardware asset management, including hardware asset lifecycle management, asset discovery and inventory, asset tracking and maintenance, and asset disposal and retirement. Passing the exam requires a high level of technical knowledge and expertise, and candidates who earn the certification will be recognized as experts in

the field of hardware asset management.

ServiceNow CIS-HAM Certification Exam is a comprehensive exam that tests the knowledge and skills of candidates in managing hardware assets using the ServiceNow platform. CIS-HAM exam covers a wide range of topics including asset management, configuration management, discovery, and software asset management. CIS-HAM exam is designed to ensure that candidates have a deep understanding of the platform and can use it to effectively manage hardware assets.

## **ServiceNow Certified Implementation Specialist - Hardware Asset Management Sample Questions (Q180-Q185):**

### **NEW QUESTION # 180**

How can you automate the replenishment of stock levels?

- A. Transfer Orders
- B. Transfer Rules
- C. Stock Rules
- **D. Stock Filters**

**Answer: D**

### **NEW QUESTION # 181**

Which catalogs support the request and procurement process? (Choose three.)

- **A. Service Catalog**
- B. Procurement Catalog
- **C. Asset Catalog**
- **D. Vendor Catalog**
- E. Product Catalog

**Answer: A,C,D**

### **NEW QUESTION # 182**

Which applications are required to perform a blind audit of your asset inventory?

- A. Hardware Asset Management (HAM) and ServiceNow My Assets mobile app
- B. Hardware Asset Management (HAM) and Software Asset Management (SAM)
- **C. Hardware Asset Management (HAM) and ServiceNow Agent mobile app**
- D. ITSM Asset Management and ServiceNow My Assets mobile app
- E. ITSM Asset Management and ServiceNow Agent mobile app

**Answer: C**

Explanation:

A blind audit is a type of inventory audit that does not provide any information about the expected assets in a location. The auditor scans all the assets in the location and compares them with the records in ServiceNow<sup>1</sup>.

To perform a blind audit, you need the Hardware Asset Management (HAM) application, which enables you to manage the lifecycle of your hardware assets, and the ServiceNow Agent mobile app, which allows you to scan asset tags and barcodes using your mobile device<sup>2</sup>.

The ServiceNow My Assets mobile app is used to view and request assets from the enterprise asset catalog, not to perform audits<sup>3</sup>. The Software Asset Management (SAM) application is used to optimize software licenses and compliance, not to perform audits<sup>4</sup>. The ITSM Asset Management application is used to track the financial, contractual, and inventory details of hardware and devices, not to perform audits. References:

- 1: Audit your inventory - Product Documentation: San Diego - ServiceNow
- 2: Enterprise Asset Inventory Management - ServiceNow
- 3: My Assets mobile app - Product Documentation: San Diego - ServiceNow
- 4: Software Asset Management - ServiceNow
- 5: IT Asset Management - ServiceNow

### NEW QUESTION # 183

What fields does the ServiceNow Content Service normalize or enrich? (Choose four.)

- A. Hardware model
- B. Device type
- C. Manufacturer
- D. Memory
- E. Lifecycle
- F. Asset tag

**Answer: A,B,C,D**

Explanation:

Explanation

According to the ServiceNow Content Service data sheet<sup>1</sup>, the Content Service is a cloud-based service that provides normalization and enrichment of hardware and software asset data. Normalization is the process of transforming raw discovery data into standardized and consistent values, while enrichment is the process of adding additional information to the normalized data, such as lifecycle, warranty, and support status. The Content Service normalizes or enriches the following fields for hardware assets:

Device type: The Content Service identifies the type of device, such as laptop, desktop, server, tablet, etc., based on the discovery data and assigns a standardized value to the device type field<sup>1</sup>.

Manufacturer: The Content Service normalizes the manufacturer name, such as Dell, HP, Lenovo, etc., based on the discovery data and assigns a standardized value to the manufacturer field<sup>1</sup>.

Memory: The Content Service enriches the memory field with the amount of RAM installed on the device, such as 8 GB, 16 GB, 32 GB, etc., based on the discovery data<sup>1</sup>.

Hardware model: The Content Service normalizes the hardware model name, such as Latitude E7450, ProLiant DL380 G7, ThinkPad T480, etc., based on the discovery data and assigns a standardized value to the hardware model field<sup>1</sup>.

Therefore, B, C, D, and F are the correct choices that describe the fields that the Content Service normalizes or enriches for hardware assets. References:

1: Content Library for IT Asset Management | Data Sheet - ServiceNow

### NEW QUESTION # 184

What is the default display name for an asset?

- A. An automatically generated combination of serial number and model category
- B. An automatically generated combination of asset tag and model
- C. An automatically generated combination of serial number and model
- D. An automatically generated combination of asset tag and model category

**Answer: C**

### NEW QUESTION # 185

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