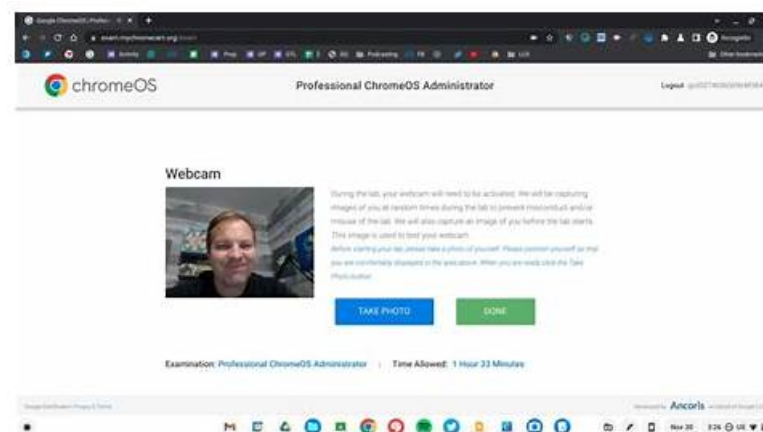


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Google ChromeOS-Administrator Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Understand ChromeOS tenets: It discusses ChromeOS best practices and customers on chromeOS tenets.
Topic 2	<ul style="list-style-type: none">Configure ChromeOS policies: This topic discusses understanding and configuring ChromeOS policies.
Topic 3	<ul style="list-style-type: none">Understand ChromeOS security processes: It focuses on deploying certificates and uChromeOS policies.
Topic 4	<ul style="list-style-type: none">Perform actions from the Admin console: This topic delves into troubleshooting customer concerns, setting up a trial, pushing applications, and performing device actions from the Admin console.
Topic 5	<ul style="list-style-type: none">Identity Management: The primary focus of the topic identity management is on identity features.

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Google Professional ChromeOS Administrator Exam Sample Questions (Q45-Q50):

NEW QUESTION # 45

You have been tasked with selecting a 3rd party IdP to allow logging into ChromeOS devices. Your ChromeOS devices are displaying an "Unable to sign in to Google" message. How should you troubleshoot this?

- A. Apply the SSO certificate to the ChromeOS device
- **B. Ensure the Identity provider is using an SAML compliant connection**
- C. Check Multi-Factor Authentication for the user account in the Google Admin console
- D. Disable the SSO connection in the Google Admin console

Answer: B

Explanation:

The error message "Unable to sign in to Google" in the context of 3rd party IdP login typically points towards an issue with the SAML (Security Assertion Markup Language) connection. SAML is the standard protocol used for authentication between ChromeOS devices and external identity providers.

Here's a breakdown of troubleshooting steps:

- * **Verify SAML Compliance:** The most critical step is to ensure that the 3rd party IdP is configured correctly to use SAML 2.0 and is adhering to the required SAML attributes and formatting.
- * **Check IdP Configuration:** Review the SAML configuration settings in both the Google Admin console (under Security > Set up single sign-on (SSO) with a third party IdP) and the 3rd party IdP's administration portal. Ensure that the entity IDs, SSO URLs, and certificate information match exactly.
- * **Test SAML Connection:** Use a SAML testing tool (e.g., SAML Tracer) to simulate the login process and inspect the SAML assertions. This can help pinpoint any errors or inconsistencies in the SAML response.
- * **Google Admin Console Logs:** Check the Google Admin console logs for any relevant error messages related to the SAML authentication process.
- * **Contact IdP Support:** If the issue persists, reach out to the support team of your 3rd party IdP for further assistance. They may have specific troubleshooting steps or logs to help diagnose the problem.

NEW QUESTION # 46

You need to create a recovery image on a USB stick. Which two steps should you take?

Choose 2 answers

- A. Go to google.com/chromebooks
- B. Go to Device Settings
- **C. Install Chrome Recovery Utility and download the image for the coned device model to a USB stick**
- **D. Go to Chrome Web Store on a Chrome device**
- E. Go to Google Play store

Answer: C,D

Explanation:

To create a recovery image on a USB stick, you need to:

- * **Access Chrome Web Store:** Open the Chrome Web Store on a Chrome device (either a Chromebook or a computer with the Chrome browser installed).
- * **Install Chromebook Recovery Utility:** Search for and install the "Chromebook Recovery Utility" extension.
- * **Launch the Utility:** Open the installed extension.
- * **Identify Device:** Enter the model number of the ChromeOS device for which you want to create the recovery image.
- * **Insert USB Stick:** Insert a USB stick with sufficient storage capacity (at least 4GB).
- * **Download and Create:** Follow the on-screen instructions in the utility to download the correct recovery image and create the bootable USB stick.

This process will prepare a USB stick that can be used to recover or reinstall ChromeOS on a device that is not functioning properly.

References:

- * **Recover your Chromebook:** <https://support.google.com/chromebook/answer/1080595?hl=en>

NEW QUESTION # 47

An admin wants to use a custom extension to install a client certificate on a ChromeOS device so that it can connect to the corporate Wi-Fi.

Which step is necessary to accomplish this?

- A. Install on the device via guest mode
- B. Distribute through the Chrome Web Store
- C. Encode the certificate in DER-encoded format
- **D. Force-install to the device**

Answer: D

Explanation:

To install a client certificate on a ChromeOS device for corporate Wi-Fi connectivity, it's necessary to force-install the custom extension containing the certificate. This ensures the extension is installed and activated on the device, enabling it to use the certificate for authentication. Here's how it works:

* Custom Extension: The admin creates or obtains a custom extension that includes the client certificate.

* Force-Installation: Using the Google Admin console, the admin configures a policy to force-install the extension on ChromeOS devices within the organization.

* Device Activation: Once the device receives the policy, the extension is automatically installed and activated, even if the user doesn't manually add it.

* Wi-Fi Authentication: The installed extension allows the device to use the client certificate for authentication when connecting to the corporate Wi-Fi network.

Option A is incorrect because guest mode installations are not persistent and won't apply the certificate to the device's Wi-Fi settings.

Option B is incorrect because distributing through the Chrome Web Store is not necessary for a custom extension intended for internal use.

Option D is incorrect because while the certificate encoding is important, it's not the primary step for enabling Wi-Fi authentication.

References:

* About ChromeOS device management: https://support.google.com/chrome/a/answer/1289314?hl=en&pen_spark

NEW QUESTION # 48

As a ChromeOS Administrator, you are tasked with blocking incognito mode in the ChromeOS Browser.

How would you prevent users from using incognito mode?

- A. In "Enrollment Settings", disable verified access and incognito mode for content protection.
- B. From "Device Settings", change Kiosk settings to "Disallow incognito mode."
- C. Go to "User & Browser Settings" to restrict sign-in to pattern and "Disallow incognito mode."
- **D. Navigate to "Users & Browser Security Settings" and set the "Disallow incognito mode" policy.**

Answer: D

Explanation:

To block incognito mode in ChromeOS, administrators need to configure the policy under "Users & Browser Security Settings". The specific policy to disable incognito mode ensures that users can only browse in regular mode, allowing for better tracking and compliance.

Verified Answer from Official Source:

The correct answer is verified from the Google Admin Console Policies Guide, which details managing incognito mode via User & Browser settings.

"To disable incognito mode, go to Admin console > Devices > Chrome > Settings > Users & browsers > Security settings, and select 'Disallow incognito mode'." Disabling incognito mode is essential for compliance and security, especially in educational and enterprise environments where browsing history must be retained.

Objectives:

- * Manage browser settings for security compliance.
- * Disable incognito mode on ChromeOS devices.

NEW QUESTION # 49

When setting up a Chrome Enterprise trial, what is a benefit of choosing to verify the domain?

- Answer: A**

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