

Zertifizierung der AP-209 mit umfassenden Garantien zu bestehen

SAP Certified Application Associate - SAP S/4HANA Cloud public edition - Professional Services



Zertifizierung der C-S4CPS-2302 mit umfassenden Garantien zu bestehen

Wenn wir von Anfang an die Projektziele der SAP C-S4CPS-2302 Zertifizierung vor Augen haben, haben wir einen großen Vorteil: Wir wissen, dass Sie die Prüfung mit der richtigen Vorbereitung bestehen werden. Wir wissen, dass Sie die Prüfung mit der richtigen Vorbereitung bestehen werden. Wir wissen, dass Sie die Prüfung mit der richtigen Vorbereitung bestehen werden.

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C-S4CPS-2302 Mit Hilfe von uns können Sie bedeutendes Zertifikat der C-S4CPS-2302 einfach erhalten!

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Zertifizierung der C-S4CPS-2302 mit umfassenden Garantien zu bestehen

Im ZertPrüfung können Sie kostenlos einen Teil der AP-209 Prüfungsfragen und Antworten zur Salesforce AP-209 Zertifizierungsprüfung herunterladen, so dass Sie die Glaubwürdigkeit unserer Produkte testen können. Mit unseren Produkten können Sie 100% Erfolg erlangen und der Spitze in der IT-Branche einen Schritt weit nähern

Salesforce AP-209 Prüfungsplan:

Thema	Einzelheiten
Thema 1	Foundation: This domain addresses modeling complex work structures like work orders, constructing maintenance plans for recurring service, and customizing the dispatcher console to improve operational efficiency.
Thema 2	Mobile: This domain covers offline functionality in the Field Service Mobile app, mobile customization and extension options, technician management capabilities, and communication features between dispatchers, technicians, and customers.
Thema 3	Resource Management: This domain focuses on managing resource availability, Service Territory Management capabilities, handling different resource types, and implementing optimal scheduling strategies for field service personnel.

Die seit kurzem aktuellsten Advanced Field Service Accredited Professional Prüfungsunterlagen, 100% Garantie für Ihren Erfolg in der Salesforce AP-209 Prüfungen!

In den letzten Jahren ist die Konkurrenz in der IT-Branche immer heftiger geworden. IT-Zertifizierung ist ganz notwendig in der IT-Branche. Wenn Sie im Beruf eine gute Beförderungsmöglichkeit bekommen wollen, können Sie die Schulungsunterlagen zur Salesforce AP-209 Zertifizierungsprüfung von ZertPruefung wählen, um die AP-209 Zertifizierungsprüfung zu bestehen. Unsere Schulungsunterlagen enthalten alle Fragen, die die Salesforce AP-209 Zertifizierungsprüfung erfordert. So können Sie die AP-209 Prüfung 100% bestehen.

Salesforce Advanced Field Service Accredited Professional AP-209 Prüfungsfragen mit Lösungen (Q36-Q41):

36. Frage

Green Energy Solutions are trying to forecast the number and type of licenses needed to be purchased to support the following resource structure:

Service Territory A has 2 internal resources and 2 contractors set as capacity-based resources: ABC and XYZ, both represent a contractor company. ABC contracting company has 3 individual resources and XYZ contracting company has 4 individual resources.

What type of Field Service licenses and how many of each should Green Energy Solutions purchase?

- A. 1 Dispatcher, 9 Technicians, and 2 Contractors
- B. 2 Dispatchers, 2 Technicians, and 1 Contractor, plus 7 Contractors (3 for ABC and 4 for XYZ)
- **C. 1 Dispatcher, 2 Technicians, and 2 Contractors, plus 7 Contractors (3 for ABC and 4 for XYZ)**
- D. 1 Dispatcher, 1 Technician, and 3 Contractors, plus 7 Contractors (3 for ABC and 4 for XYZ)

Antwort: C

Begründung:

This question tests your understanding of Salesforce Field Service License types (Dispatcher, Technician, Contractor).

* 1 Dispatcher: Although not explicitly stated as a user in the text, you always need at least one dispatcher license to manage the schedule. (Typically implied in licensing questions unless "0" is an option).

* 2 Technicians: Territory A has "2 internal resources"1. Internal mobile workers require the standard Field Service Mobile(Technician) license.

* 2 Contractors (Capacity-Based): The question states "2 contractors set as capacity-based resources:

ABC and XYZ."2These are the "Bucket" accounts. In Salesforce, even capacity-based container users often consume a license (typically a Contractor or Community Plus login) to access the portal /community where they might view their aggregate schedule.

* 7 Contractors (Individuals): The question specifies "ABC... has 3 individual resources and XYZ... has 4 individual resources"3. Even if the scheduling is done at the capacity (bucket) level, if these 7 people need to log in to the app or community to close jobs, they each need a license.

* Result: 1 Dispatcher + 2 Technicians (Internal) + 2 Contractors (The Managers/Buckets) + 7 Contractors (The Workers) = Option D.

(Note: Licensing models can be complex. In some strictly capacity-based models, you might not license the 7 individuals if they never log in, but Option D is the most complete answer reflecting a standard model where all participants need system access).

37. Frage

Universal Containers wants to use 'Capacity Based' contractors to complete installations that often require crews and can take more than one day.

What is true about 'Capacity Based Resources'? (Choose 2 options)

- A. Capacity Based Resources can be assigned to Service Appointments that have a Scheduling Dependency
- B. Crews can be Capacity Based Resources

- C. Complex Work does not support Capacity Based Resources
- D. Multi-Day Work does not support Capacity Based Resources

Antwort: C,D

Begründung:

Capacity-Based Scheduling is a simplified scheduling model (buckets of work) compared to the standard, granular optimization. Because it ignores specific travel times and start times, it has significant limitations.

- * Option B is correct: Capacity-Based Resources (contractors) cannot be assigned Multi-Day Service Appointments. They work on a "Hours per Day" or "Jobs per Day" limit, and the system cannot span a single appointment record across multiple days for them.
- * Option C is correct: They cannot handle Complex Work (dependencies like "Start Same Time" or "Follow Immediately"). Since the engine doesn't calculate their precise start time (it just ensures they have enough hours in the day), it cannot synchronize their work with other resources.
- * Option D is incorrect: You cannot create a Service Crew composed of Capacity-Based resources.

38. Frage

Universal Containers has many service centers across the country in which spare parts and other inventory items are stored. Every morning, technicians are required to arrive at the service center closest to their home and pick up inventory items based on their work assignments. At the end of the day, technicians travel back to the service center to return any unused or damaged parts (travel from home to the service center and from the service center back home is at the technicians' expense). How should the admin configure the Service Territory Member address?

- A. Use the technician's home address
- B. Use the address of the service center that the technician is assigned to
- C. Use the customer's address
- D. Use the address of the first appointment of the day

Antwort: B

Begründung:

The Service Territory Member (STM) address defines the Start Location and End Location for the resource's route calculation.

- * Option C is correct. The requirement states that travel from Home to the Center is "at the technician's expense" (i.e., off the clock). Therefore, the "Official Company Route" begins when they arrive at the Service Center.
- * By setting the STM Address to the Service Center, the optimization engine assumes the technician is at the Service Center at the start of their shift.
- * The engine will then calculate travel time for: Service Center -> Job 1.
- * This matches the business requirement.
- * Option A (Home Address): If you set Home, the engine calculates: Home -> Job 1 (or Home -> Service Center). This would likely include the commute time in the daily schedule utilization, which contradicts the "at technician's expense" (off-clock) requirement.

39. Frage

Universal Containers (UC) outsources all maintenance work to contractors, based on a contract that is renewed on a yearly basis. When a contract is terminated, UC would like to ensure that new maintenance Work Orders will not be scheduled for the terminated contractor.

Which two steps should an admin take to ensure their requirements are met?

- A. Deactivate the Service Resource
- B. Delete the Service Resource
- C. Add the 'Excluded Resources' Work Rule to the Scheduling Policies
- D. Add the 'Active Resources' Work Rule to the Scheduling Policies

Antwort: A,D

Begründung:

To stop a resource from receiving work, you must mark them as inactive and ensure the scheduling engine respects that status.

- * Option C is correct: Deactivating the Service Resource (unchecking the "Active" checkbox on the record) is the standard way to "fire" or terminate a resource. It preserves history but flags them as no longer working.
- * Option A is correct: You must ensure your Scheduling Policy includes the Active Resources Work Rule. This rule explicitly tells the optimization engine: "Do not assign appointments to any resource where Active = False." Without this rule, the engine might still

technically assign work to an inactive record if no other constraints block it.

* Option B (Delete) is bad practice (data loss).

* Option D (Excluded Resources) is for specific job-by-job exclusions (e.g., "Don't send Bob to this specific customer"), not for global termination.

40. Frage

An admin notices that an org currently has a large number of qualified candidates per Service Appointment.

How can the admin reduce the number of candidates per appointment in order to improve optimization quality?

- A. The admin should use database Service Objectives such as 'Minimize Travel', 'Resource Priority' and 'Resource Preferences'
- B. The admin should move some of the resources to a different Service Territory with fewer resources; alternatively, create a new Service Territory and assign it resources
- C. The admin should log a support case, as the system should be able to handle this amount of qualified candidates
- **D. The admin should reduce the number of available candidates for each appointment by adding additional Work Rules, starting with the 'Match Territory', 'Working Territories', 'Maximum Travel From Home' and 'Extended Match' Work Rules in case they are not already applied**

Antwort: D

Begründung:

In Salesforce Field Service, the scheduling engine creates a list of "Qualified Candidates" based on Work Rules (Hard Constraints). If a search returns too many candidates, it places a heavy load on the CPU and can degrade optimization performance.

* Option D is correct because Work Rules are the mechanism used to filter candidates. Adding rules like Match Territory (ensuring the resource belongs to the territory), Maximum Travel from Home (filtering out distant resources), or Extended Match (matching custom criteria) effectively reduces the pool of eligible technicians before the system attempts to score them. This improves the speed and quality of the schedule.

* Option A is incorrect because Service Objectives are "Soft Constraints." They rank candidates (giving them a score of 0-100) but do not remove them from the list.

* Option B is a manual structural change that doesn't address the configuration issue.

* Option C is incorrect because optimization performance is directly controlled by the efficiency of the configuration (Scheduling Policy).

41. Frage

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ZertPrüfung ist nicht nur zuverlässig, sondern bietet auch erstklassigen Service. Wenn Sie die Prüfung nach dem Kauf der AP-209 - Produkte nicht bestehen, versprechen wir Ihnen 100% eine volle Rückerstattung. ZertPrüfung steht Ihnen auch einen einjährigen kostenlosen Update-Service zur Verfügung.

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