

The NCCER Fundamentals-of-Crew-Leadership Web-Based Practice Exam

NCCER 46101 Fundamentals of Crew Leadership

Accountability is defined as ____.

holding an employee responsible for the completing a particular duty

What is a potentially important use of the daily diary that is not related to the crew leader's efficient management of work?

A source of information during litigation with the client

Who is responsible if a defect in an employee's tool results in an accident?

The company

The best way for crew leaders to encourage crew safety is to ____.

set a good example for them

Insured costs for occupational injuries or deaths include ____.

pensions for dependents

Productivity is defined as the ____.

total amount of material an individual or crew places in a given time

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NCCER Module 46101 Fundamentals of Crew Leadership Sample Questions (Q14-Q19):

NEW QUESTION # 14

What is a potentially important use of the daily diary that is NOT related to the crew leader's efficient management of work?

- A. documenting work completed
- B. scheduling a new-worker orientation session
- C. recording an OSHA inspection visit
- **D. a source of information during litigation with the client**

Answer: D

Explanation:

While the daily diary is crucial for documenting work progress (A), recording important events like OSHA inspections (B), and potentially noting training activities, a potentially important use not directly related to efficient daily management is that it can serve as a source of information during litigation with the client (D) by providing a detailed record of site conditions, work performed, and any relevant incidents. Scheduling a new-worker orientation (C) is more of a planning task than a daily record. (Fundamentals of Crew Leadership, Fourth Edition, NCCER, Section 2.2.3 Maintaining a Daily Log)

NEW QUESTION # 15

The MOST effective approach to the inability of two employees to work together would be to do what?

- **A. Speak directly to the individuals and to others to learn what the problems are.**
- B. Write a memo to each of them ordering them to cooperate.
- C. Write a memo to all crew members, without mentioning names, encouraging cooperation.
- D. Pick the worker you think is causing the most trouble and threaten dismissal.

Answer: A

Explanation:

The most effective approach to resolving interpersonal conflicts between employees is to speak directly to the individuals and to others to learn what the problems are (C). This allows for open communication, identification of the root causes of the conflict, and the opportunity to find a mutually agreeable solution.

Simply ordering cooperation (A), threatening dismissal (B), or sending a general memo (D) are less likely to address the underlying issues effectively. (Fundamentals of Crew Leadership, Fourth Edition, NCCER, Section 2.4.2 Resolving Conflicts)

NEW QUESTION # 16

Productivity is defined as the

- A. amount of material an individual worker places to complete a job.
- B. total amount of material a crew places for a given job.
- C. amount of material scheduled to be used in a given time.
- **D. total amount of material an individual or crew places in a given time.**

Answer: D

Explanation:

Productivity is most accurately defined as the total amount of material an individual or crew places in a given time (D). It measures the efficiency of work by relating output (e.g., quantity of material installed) to input (e.g., labor hours). Option A describes the total output for a job, not the rate. Option B refers to planned material usage. Option C focuses on an individual's total output for a job, not necessarily within a specific timeframe. (Fundamentals of Crew Leadership, Fourth Edition, NCCER, Section 5.1.1 Defining Productivity)

NEW QUESTION # 17

Prohibitions on the abuse of drugs apply

- A. only to illegal and prescription drugs, but no other substances.
- B. only to illegal drugs, such as cocaine, crystal meth, and many others like them.
- **C. to any inappropriate use of drugs or other substances that cause impairment.**
- D. only to using someone else's prescription or overmedicating with prescription drugs.

Answer: C

Explanation:

Workplace drug and alcohol policies typically prohibit any inappropriate use of drugs or other substances that cause impairment (B), which can include illegal drugs, prescription drugs taken other than as prescribed, over-the-counter medications, alcohol, and even inhalants if they lead to impairment on the job. The prohibition is not limited to illegal and prescription drugs alone (A), only illegal drugs (C), or only misuse of prescription drugs (D), as impairment from any substance can create safety hazards. (Fundamentals of Crew Leadership, Fourth Edition, NCCER, Section 3.4.1 Understanding Substance Abuse in the Workplace)

NEW QUESTION # 18

Which of the following is a function typically performed by the operations department of a company?

- A. prepare payrolls
- B. recruiting and screening new hires
- **C. plan projects**
- D. purchase materials

Answer: C

Explanation:

The operations department is primarily responsible for the execution of the company's core business activities, which in a construction context includes to plan projects (A), manage resources, and ensure efficient workflow on job sites. Preparing payrolls (B) is typically a function of the accounting or human resources department, purchasing materials (C) is often handled by procurement, and recruiting and screening new hires (D) is a function of human resources. (Fundamentals of Crew Leadership, Fourth Edition, NCCER, Section 4.1.1 Understanding Company Departments)

NEW QUESTION # 19

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