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Salesforce Slack-Con-201 Exam Syllabus Topics:

Section	Weight	Objectives
Topic 1: Discovery	10%	- Assess organizational readiness - Communicate Slack value proposition - Gather and analyze client requirements
Topic 2: Channel Strategy	10%	- Design channels for collaboration and workflows - Apply use cases and best practices - Channel naming conventions and structure
Topic 3: Policies and Settings	22%	- Security and compliance configurations - Analytics and dashboard usage - Identity and access management - Slack Connect and app approval settings
Topic 4: Learning and Enablement	18%	- Create learning materials and resources - Support adoption and troubleshoot issues - Plan and execute rollout strategies - Design training programs for users and admins
Topic 5: Governance Structure	8%	- Establish governance policies - Define admin and owner roles - Manage workflows and processes
Topic 6: Delivery and Migration	17%	- Define roles and responsibilities - Plan and execute migration from other platforms - Understand implementation best practices

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active internet connection. If you are busy in your daily routine and cant manage a proper time to sit and prepare for the Slack-Con-201 certification test, our Salesforce Certified Slack Consultant Slack-Con-201 PDF Questions file is ideal for you. You can open and use the Slack-Con-201 Questions from any location at any time on your smartphones, tablets, and laptops. Questions in the Salesforce Certified Slack Consultant Slack-Con-201 PDF document are updated, and real.

Salesforce Certified Slack Consultant Sample Questions (Q16-Q21):

NEW QUESTION # 16

Your client wants to add an additional layer of security for their data in Slack. They enquired about Slack's Enterprise Key Management (EKM) product.

What guidance can you provide on how to proceed with enabling EKM?

- A. EKM is a free product that you can add-on as necessary. Only Org Owner has the ability to enable EKM.
- B. EKM is an add-on product that needs to be purchased and then configured with support from Slack.
- C. EKM is included with the purchase of Slack security tools and can be enabled by the Org Owner.

Answer: B

Explanation:

The correct answer is C . Enterprise Key Management is not a casual toggle that an admin simply enables inside Slack after purchase. It is an advanced enterprise security capability that gives an organization control over encryption keys for Slack data and requires proper commercial entitlement, technical planning, and Slack-supported configuration. The client must purchase EKM as an add-on product and then coordinate configuration with Slack because key management affects encryption operations, security architecture, administrative access, and incident response procedures. Option A is wrong because EKM is not a free add-on and cannot be treated as a simple self-service feature. Option B is also wrong because EKM is not automatically included merely because the organization purchased "security tools." It has to be entitled and implemented deliberately. The consultant's guidance should set expectations correctly: validate licensing, engage Slack, coordinate with the client's security and key-management teams, and implement the feature through the approved process.

Reference topic: Policies and Settings - Enterprise Key Management, advanced security add-ons, encryption governance, Slack-supported configuration, and enterprise security planning.

NEW QUESTION # 17

A large organization with diverse departments is rolling out Slack. What should be a key feature of the learning materials created for this rollout?

- A. Only providing advanced-level training materials, assuming all employees have basic knowledge of Slack
- B. One-size-fits-all training materials that cover general information applicable to all departments
- C. Department-specific training materials that address the unique ways each department will use Slack, in addition to general Slack functionalities
- D. Exclusive reliance on external sources and general online tutorials not customized to the organization's specific use of Slack

Answer: C

Explanation:

Creating department-specific training materials, in addition to covering general Slack functionalities, is crucial for a large organization with diverse departments. This approach ensures that each department receives tailored information relevant to their specific usage of Slack, along with a solid understanding of the platform's core features, enhancing the effectiveness of the training across the organization.

NEW QUESTION # 18

A tech startup requires a learning plan for their Slack admins to enable them to support a rapidly growing team. What key element should be included in their learning plan?

- A. Emphasize understanding Slack's integration capabilities with other tools commonly used by the startup
- B. Limit the learning plan to basic messaging and communication functionalities to avoid complexity
- C. Prioritize learning about Slack's entertainment and social interaction features to boost team morale
- D. Focus exclusively on the legal and compliance aspects of using Slack

Answer: A

Explanation:

For a tech startup, emphasizing Slack's integration capabilities with other commonly used tools is crucial. This approach allows admins to leverage Slack's full potential in streamlining workflows and enhancing team productivity, which is essential in a fast-paced startup environment.

NEW QUESTION # 19

During a Slack implementation project, who is primarily responsible for configuring the Slack workspace settings in line with the client's security policies?

- A. The client's IT team alone, as they are responsible for internal security policies
- **B. The Partner's consultant, with oversight from the client's IT team to ensure compliance with security policies**
- C. The Slack team should configure all settings as they have the most technical expertise
- D. An external security consultant not associated with Slack or the Partner

Answer: B

Explanation:

The Partner's consultant, who has expertise in Slack implementations, should take the lead in configuring the workspace settings. However, it's crucial that this is done with the oversight and input from the client's IT team to ensure that the settings align with the client's security policies and internal requirements.

NEW QUESTION # 20

When creating a learning plan for Slack admins in a rapidly growing startup, what aspect is crucial to include to ensure they can keep up with the evolving needs of their team?

- A. Relying on the admins to self-learn advanced features through trial and error
- B. Training focused solely on Slack's history and development as a company
- C. Limiting the training to one extensive session covering all Slack features in detail
- **D. A dynamic, ongoing training program that evolves with new Slack updates and features, including regular refresher courses**

Answer: D

Explanation:

For a startup, where team needs and the platform itself are rapidly evolving, an ongoing and adaptable training program for admins is key. Regular updates and refresher courses on new Slack features ensure that admins remain up-to-date and proficient, enabling them to effectively support their team's growing and changing needs.

NEW QUESTION # 21

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