

# Pass Guaranteed Quiz 2026 SAP C-TS470-2412 Pass-Sure Flexible Testing Engine

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SAP C\_TS470\_2412 Exam Guide

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## SAP C-TS470-2412 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>Managing Clean Core: This section of the exam measures the skills of SAP Solution Architects and covers the principles of maintaining a clean core within SAP systems. It focuses on strategies for minimizing customizations, leveraging standard SAP functionalities, and ensuring system integrity while allowing for necessary extensions. The goal is to enhance system performance, ease upgrades, and maintain long-term sustainability.</li></ul>

Topic 2	<ul style="list-style-type: none"> <li>Service Order Management: This section of the exam measures the skills of SAP Service Operations Consultants and covers the end-to-end management of service orders within SAP. It includes the creation, processing, tracking, and fulfillment of service requests, ensuring seamless coordination between departments. Proper service order management enables organizations to enhance customer satisfaction, streamline operations, and improve response times through integrated workflows.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>Service Master Data: This section of the exam measures the skills of SAP Master Data Specialists and covers the management and configuration of service-related master data within SAP environments. It includes defining service objects, managing attributes, and ensuring accurate data flow across modules. Effective service master data management helps improve service delivery, optimize resource utilization, and maintain consistency across business processes.</li> </ul>
Topic 4	<ul style="list-style-type: none"> <li>Organizational Data: This section of the exam measures the skills of Enterprise Data Managers and covers the structuring and management of organizational data within SAP systems. It focuses on defining key organizational elements, configuring data hierarchies, and ensuring proper integration across business units. Mastery of this domain is essential for maintaining accurate reporting structures, workflow efficiency, and compliance with enterprise-wide data governance policies.</li> </ul>

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### **SAP Certified Associate - SAP S/4HANA Cloud Private Edition Service Sample Questions (Q29-Q34):**

#### **NEW QUESTION # 29**

To which of the following can you assign maintenance packages? Note: There are 2 correct answers to this question.

- A. A service technician
- B. A maintenance strategy
- C. A task list
- D. A work schedule

**Answer: B,C**

Explanation:

In SAP S/4HANA Cloud Private Edition, maintenance packages define the intervals or cycles (e.g., every 6 months, 1,000 hours) at which maintenance activities are performed within a maintenance plan. They are assigned to:

- \* Task list (C): Maintenance packages can be linked to operations in a task list to specify when each operation is due.
- \* Maintenance strategy (D): A maintenance strategy groups multiple packages (e.g., time-based or performance-based cycles) and is assigned to a maintenance plan, which then applies the packages.
- \* Service technician (A): Technicians are assigned to operations, not maintenance packages directly.
- \* Work schedule (B): This is not a standard object in SAP for assigning maintenance packages.

"Maintenance packages are assigned to task lists and maintenance strategies to define the scheduling intervals for maintenance activities in a plan."

#### **NEW QUESTION # 30**

When creating a service transaction, which settings are mandatory for the system to propose a service organization? Note: There are 2 correct answers to this question.

- A. Allow the organizational unit to be determined
- B. Set the service organization function
- C. Define a sales area
- D. Assign a sales area to a service order type

**Answer: A,B**

Explanation:

In SAP S/4HANA Cloud Private Edition, Service, the system can propose a service organization for a service transaction (e.g., service order). The mandatory settings are A and B. Let's break this down.

Service Organization Proposal:

The service organization is the unit responsible for service execution (e.g., a regional service team). The system proposes it based on customizing.

\* Allow the organizational unit to be determined (A): This setting, typically in the transaction type configuration (e.g., SPRO # Service # Transactions), enables the system to automatically determine the organizational unit (service organization) based on predefined rules (e.g., from the technical object or customer).

\* Set the service organization function (B): This defines the organizational unit's role as a "service organization" in organizational management (e.g., via transaction PPOME). It's flagged with a specific function (e.g., "Service Org") to link it to service processes.

Why Not the Others?

\* C: Assigning a sales area to a service order type is for sales integration, not service organization determination.

\* D: Defining a sales area is a prerequisite for sales processes, not mandatory for service organization proposal.

Example Configuration:

In SPRO, under "Define Transaction Types," you enable "Org. Unit Determination." Then, in PPOME, you set a unit as a service organization with the appropriate function.

"To propose a service organization, you must allow organizational unit determination and set the service organization function in customizing."

### NEW QUESTION # 31

When using a configurable service product in the service contract, which condition type is used to reflect the price of the selected configuration?

- A. 871 (Service Type (Abs.))
- B. VA00 (Variant Price)
- C. VASE (Variant Price)
- D. PSI1 (Price f. Srv. Cntr. Itm)

**Answer: B**

Explanation:

In SAP S/4HANA Cloud Private Edition, Service, a configurable service product in a service contract uses variant configuration to allow customization (e.g., selecting specific service options). The pricing for the selected configuration is reflected using the condition type VA00 (Variant Price) (Option B).

VA00 is a standard condition type in SAP's pricing framework that adjusts the base price based on the chosen configuration variants. It is linked to the variant configuration profile and updates the contract item price dynamically.

\* VASE (A): This is not a standard SAP condition type; it seems to be a typo or misinterpretation.

\* 871 (C): This is not a recognized condition type for configurable products in service contracts.

\* PSI1 (D): This might relate to service contract items but is not specific to configurable product pricing.

"The condition type VA00 (Variant Price) is used in service contracts with configurable products to reflect the price adjustments based on the selected configuration."

### NEW QUESTION # 32

In which customizing activities do you maintain billing plan settings for the service contract? Note: There are 2 correct answers to this question.

- A. Assign Billing Plan Type to Item Category
- B. Define Billing Plan Types

- C. Budget Billing Plan
- D. Exclude Billing Plan Items

**Answer: A,B**

Explanation:

Billing plan settings for service contracts are maintained in customizing (SPRO # Service # Billing). The correct answers are C and D.

\* Assign Billing Plan Type to Item Category (C): Links billing plan types (e.g., periodic) to contract item categories (e.g., SVC1), ensuring the right plan applies.

\* Define Billing Plan Types (D): Defines the billing plan types (e.g., monthly, ad hoc) with parameters like periodicity.

Why Not the Others?

\* A: Not a standard activity; might be a typo.

\* B: Related to utilities, not service contracts.

"Billing plan settings are maintained by defining billing plan types and assigning them to item categories."

### NEW QUESTION # 33

What are the benefits of maintaining bills of material (BOMs) with BOM usage 4 (Plant Maintenance)? Note:

There are 2 correct answers to this question.

- A. Spare parts planning in service order
- B. Spare parts planning in service order template
- C. Structuring of technical assets
- D. Spare parts planning in task list

**Answer: A,D**

Explanation:

BOM usage 4 (Plant Maintenance) in SAP S/4HANA Cloud Private Edition, Service is designed for maintenance processes, listing components (e.g., spare parts) for technical objects. The correct benefits are spare parts planning in task list (C) and spare parts planning in service order (D). Let's break this down thoroughly.

What is BOM Usage 4?

A BOM with usage 4 is linked to equipment or functional locations, defining parts needed for maintenance (e.g., bolts, filters). It's maintained in transactions like IB01/IB02.

\* Spare parts planning in task list (C): When a task list (e.g., for pump maintenance) references a technical object with a BOM usage 4, the BOM's components are pulled into the task list operations as planned spare parts. This ensures materials are reserved or ordered in advance. For example, Operation 0010 might list "Gasket" from the BOM.

\* Spare parts planning in service order (D): A service order linked to a technical object inherits the BOM usage 4 components, enabling spare parts planning directly in the order. This supports reservations or goods issues (e.g., via IW31/IW32).

Why Not the Others?

\* Spare parts planning in service order template (A): Service order templates define structure, not BOM-linked planning; BOM usage 4 applies to execution objects (orders, task lists).

\* Structuring of technical assets (B): BOMs describe components, not the hierarchical structure (handled by functional locations or equipment hierarchies).

Real-World Benefit:

A pump's BOM (usage 4) lists "Seal" and "Bearing." A task list or service order automatically plans these, reducing downtime by ensuring availability.

"BOMs with usage 4 enable spare parts planning in task lists and service orders, enhancing maintenance efficiency."

### NEW QUESTION # 34

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