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## Quiz 2026 Salesforce AP-211: Useful Reliable Salesforce Health Cloud Accredited Professional Learning Materials

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## Salesforce AP-211 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> <li>• Implement: This domain focuses on installing Health Cloud, configuring applications and OmniStudio components, customizing features, implementing integrations and APIs, configuring security rules, and establishing reporting.</li> </ul>
Topic 2	<ul style="list-style-type: none"> <li>• Deploy: This domain addresses pre-deployment and post-deployment steps for specific use cases and Health Cloud capabilities, along with managing technical aspects through Mobile app capabilities.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>• Discovery: This domain covers identifying customer personas and stakeholders, defining required capabilities from use cases, and gathering functional and technical requirements to achieve desired business outcomes.</li> </ul>
Topic 4	<ul style="list-style-type: none"> <li>• Design: This domain encompasses creating Health Cloud solution designs using best practices, modeling healthcare entities with appropriate objects, determining specific capabilities to use, defining success metrics and reporting, implementing security and compliance, developing integration strategies, and creating data migration plans.</li> </ul>

## Salesforce Health Cloud Accredited Professional Sample Questions (Q65-Q70):

### NEW QUESTION # 65

A customer wants to view a patient's health conditions and clinical encounters as a sequence of events happening over time on the patient's Person Account page.

What should a consultant do to achieve this using the Enhanced Timeline functionality?

- A. Create a new Timeline View Configuration record.
- B. Clone the HCTimeline FlexCard for customization.
- C. Add a record to the HealthCloudTimelineConfig custom setting.
- D. Create a new Timeline record within Setup.

### Answer: A

Explanation:

\* Enhanced Timeline Functionality:

The Enhanced Timeline in Health Cloud displays a sequence of clinical events (e.g., health conditions and encounters) on a patient's Person Account.

Exact Extract:

"To configure the Enhanced Timeline component to show custom event types and adjust the event display, create a Timeline View Configuration record." Reference:

\* Other Options:

Timeline records within Setup and HealthCloudTimelineConfig custom setting are not how the Enhanced Timeline is configured for new event views.

Cloning the HCTimeline FlexCard is not required or recommended for this configuration.

### NEW QUESTION # 66

While implementing contracting as part of Provider Network Management, a customer wants to manage different types of payments. Which object should a consultant configure to achieve this?

- A. Value-Based Agreement
- B. Payment Agreement

- C. Care Fee Agreement
- D. Agreement Detail

**Answer: B**

#### NEW QUESTION # 67

Which industry data standard should a consultant consider when designing interoperability with electronic health record (EHR) sources with Health Cloud?

- A. Clinical Data Acquisition
- B. FHIR R4
- C. HL7 vi Messaging
- D. Personal Health Record (PHR)

**Answer: B**

Explanation:

\* FHIR R4 Standard:

Exact Extract:

"Health Cloud supports FHIR R4 as an industry data standard for EHR interoperability." Reference:

\* Other Options:

HL7 v2 is also supported but FHIR R4 is the recommended modern standard.

Clinical Data Acquisition and PHR are not relevant data standards for EHR interoperability in this context.

#### NEW QUESTION # 68

Bloomington Caregivers has replaced its legacy Contact Center application with Health Cloud. During user acceptance testing (UAT), the call center team is reporting differences between current Identity Verification business processes and what was built in Health Cloud.

The call center manager has requested the following changes:

\* Birth Date be available in results and as an optional verifier, but no longer required for verification purposes  
 \* Add 'Bloomington ID', a custom field on Account, to search results and as a required verifier. What should a consultant do to meet these requirements?

- A. Add two new Identity Verification Process Field records for 'Bloomington' to one with the Field Type set to Result Field and one with Field Type set Optional Verifier. Delete the Birth Date record which has the Field Type value Required Verifier.
- B. Add two new Identity Verification Process Field records for 'Bloomington' one with Field Type set to Result Field and one with Field Type set to Required Verifier. Change the Birth Date record with Field Type value Required Verifier to Optional Verifier.
- C. Add 'Bloomington ID' to the picklist choices within the Identity Verification flow and mark it as required. Remove the Birth Date record from the required fields picklist and add Birth Date to the optional verifiers picklist.
- D. Add two new Identity Verification Process Field records for 'Bloomington' Set the Field Type to Result Field and set the Required field to true.

**Answer: B**

Explanation:

Step 1: Requirement Analysis

Birth Date should be a result field and an optional verifier (not required).

Bloomington ID (a custom field) should appear in search results and be a required verifier.

Step 2: Salesforce Health Cloud Identity Verification Process Configuration The Identity Verification Process Field object in Health Cloud determines which fields are used for search results, required verification, or optional verification during the identity verification process.

You can add multiple records for a field with different purposes (e.g., one as Result Field and another as Required/Optional Verifier).

Extract:

"You can add or modify Identity Verification Process Field records to control which fields are shown as search results, required verifiers, or optional verifiers. For example, to make a field a required verifier, set Field Type to 'Required Verifier'. To make a field show in results, set Field Type to 'Result Field'. You can have more than one record for the same field with different Field Types."

Administer Health Cloud - Identity Verification Process Step 3: Actions Needed For Bloomington ID:

Add a record with Field Type = Result Field (to display in search results) Add another record with Field Type = Required Verifier (to make it a required field for verification) For Birth Date:

Update the current record so that Field Type is changed from Required Verifier to Optional Verifier (to make it not required but still usable as a verifier) Ensure there is a record with Field Type = Result Field if Birth Date should show in the results Step 4: Review of Options A: Incorrect; it says to delete the Birth Date Required Verifier instead of changing it to optional.

B: Not the right object/method; doesn't mention the correct object (Identity Verification Process Field).

C: Correct; matches the best practices and object structure in Health Cloud.

D: Incomplete; does not cover all configuration requirements.

Verified answer:

C: Add two new Identity Verification Process Field records for 'Bloomington one with Field Type set to Result Field and one with Field Type set to Required Verifier. Change the Birth Date record with Field Type value Required Verifier to Optional Verifier.

Reference:

Health Cloud Identity Verification Process Setup

## NEW QUESTION # 69

A new user story requires an OmniScript to update an existing field on a custom SObject.

Which two components should a consultant use to satisfy the requirement?

Choose 2 answers

- A. SOQL Query
- B. Integration Procedures
- C. API Actions
- D. DataRaptors

Answer: B,D

## NEW QUESTION # 70

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