

# 100% Pass 2026 Cisco Professional 800-150: Supporting Cisco Devices for Field Technicians Actual Test



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## Cisco 800-150 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>• <b>Cisco Hardware Replacement:</b> This section of the exam measures the skills of a Technical Support Engineer and teaches how to safely and correctly replace Cisco hardware. It explains safety procedures such as creating safe work zones and handling electrostatic discharge. Students learn the step-by-step processes to replace a wide range of Cisco devices, from switches and routers to firewalls, UCS servers, and collaboration endpoints. It also covers configuring Cisco NX-OS software, including understanding operating modes, boot procedures, and password recovery, and introduces Cisco collaboration endpoint solutions like IP phones and video systems.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>• <b>Common Service Tasks and Tools:</b> This section of the exam measures the skills of a Technical Support Engineer and focuses on tasks commonly needed to manage Cisco devices. It explains how devices boot up, introduces common Cisco IOS commands, and identifies tools for file management. It shows how to confirm physical connections, remotely access devices, and connect to the console port. It also covers how to capture the status of a device, recover passwords, and replace devices by using proper tools. Students are also taught how to find serial numbers on Cisco equipment to assist with support and maintenance activities.</li></ul>

Topic 3	<ul style="list-style-type: none"> <li>• <b>Networking Foundations:</b> This section of the exam measures the skills of a Network Engineer and covers the basic building blocks of computer networking. It explains different types of networks like local area networks and wireless networks, and introduces lightweight wireless LANs. It describes the layers of communication models like the OSI model and TCP</li> <li>• <b>IP stack,</b> and explains how data moves across networks. It also discusses the physical cabling used in networks, such as Ethernet and fiber optics. Students will learn about network switching, IP addressing, subnetting, and routing at Layer 3. The section also introduces Cisco's campus network devices, data center switches, UCS servers, and collaboration devices, describing their roles and functions in the network.</li> </ul>
Topic 4	<ul style="list-style-type: none"> <li>• <b>Cisco Infrastructure and Collaboration Infrastructure:</b> This section of the exam measures the skills of a Collaboration Engineer and focuses on Cisco infrastructure devices, endpoints, and collaboration technologies. It introduces network devices, collaboration endpoints like IP phones and video systems, and explains on-premises collaboration deployments using tools like Cisco Unified Communications Manager. It also covers how video systems integrate into collaboration environments and highlights Cisco's cloud services for enterprise communication, including Webex Meetings, Webex Teams, and hosted collaboration solutions.</li> </ul>

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## Cisco Supporting Cisco Devices for Field Technicians Sample Questions (Q96-Q101):

### NEW QUESTION # 96

Which Cisco switch series is designed to handle the combined responsibilities of core and distribution layers in a converged architecture?

- A. Meraki MS400 Series
- **B. Catalyst 9000 Series**
- C. Catalyst 6500 E-Series
- D. Catalyst 1300 Series

**Answer: B**

Explanation:

The Cisco Catalyst 9000 Series is engineered to address the evolving needs of modern enterprise networks by integrating the functionalities of both the core and distribution layers into a unified, converged architecture. This series offers advanced capabilities such as high-speed data forwarding, enhanced security features, and support for automation and programmability, making it suitable for scalable and efficient network designs.

The Catalyst 9000 Series includes models like the Catalyst 9500 and 9600, which are optimized for core and distribution roles, providing high throughput and reliability. These switches support advanced features like Software-Defined Access (SD-Access) and are designed to meet the demands of cloud-scale and security-focused environments.

In contrast, the Meraki MS400 Series (Option A) is tailored for cloud-managed aggregation and lacks the comprehensive feature set required for core functionalities. The Catalyst 6500 E-Series (Option B), while historically significant, is considered a legacy platform and may not support the latest advancements in network convergence. The Catalyst 1300 Series (Option C) is designed for small to medium-sized businesses and is not intended for core or distribution layer deployments.

### NEW QUESTION # 97

Which command prompt commands provide the most thorough network diagnostic information when troubleshooting connectivity issues between a Windows PC and a Cisco device?

- A. netstat -a  
netsh wlan show interfaces  
ipconfig /release  
ipconfig /renew
- B. ipconfig /all  
ping
- C. nslookup  
arp -a  
route print
- D. ping  
tracert  
netstat

**Answer: B**

Explanation:

When diagnosing network connectivity issues between a Windows PC and a Cisco device, the combination of ipconfig /all and ping commands provides comprehensive information:

ipconfig /all: Displays detailed IP configuration information, including IP addresses, subnet masks, default gateways, DNS servers, and MAC addresses for all network adapters. This information is crucial for verifying correct network settings.

ping: Tests the reachability of a host on an IP network and measures the round-trip time for messages sent from the originating host to a destination computer. It's a fundamental tool for checking connectivity between devices.

While other commands like netstat, tracert, nslookup, arp -a, and route print provide valuable information, ipconfig /all and ping are typically the first and most informative commands used in initial troubleshooting steps.

### NEW QUESTION # 98

What is the primary advantage of the Cisco Intersight cloud-based approach compared to traditional on-premises management tools?

- A. It provides faster hardware upgrades
- B. It allows management from anywhere without on-premises software
- C. It requires less local storage
- D. It offers better integration with non-Cisco products

**Answer: B**

Explanation:

The main advantage of Cisco Intersight is its cloud-based architecture, which allows IT administrators to manage infrastructure from any location without needing to install or maintain traditional on-premises management tools.

This provides:

- \* Centralized visibility and control over UCS servers and HyperFlex infrastructure
- \* Remote firmware upgrades and configuration
- \* Policy-driven automation

Unlike on-premises tools, Intersight eliminates the overhead of maintaining dedicated infrastructure for management.

Reference: Supporting Cisco Devices for Field Technicians (FLDTEC) - Cisco Licensing and Smart Licensing

### NEW QUESTION # 99

What is the primary role of a switch in a local area network?

- A. to provide wireless connectivity to LAN devices
- B. to route data packets between different networks
- C. to divide the network into separate collision domains
- D. to encrypt data transmissions for security

**Answer: C**

Explanation:

In a local area network (LAN), the primary function of a switch is to operate at Layer 2 (Data Link Layer) of the OSI model. Switches use MAC addresses to forward frames to the appropriate destination ports. This targeted forwarding mechanism divides the network into separate collision domains for each switch port. By isolating collision domains, switches significantly reduce the chance of collisions, enhancing the performance and efficiency of the network.

Unlike hubs, which forward all traffic to all ports (thus creating a single collision domain), switches intelligently forward only the necessary traffic to the correct port. This capability allows multiple simultaneous conversations on different switch ports without interference.

Routers, which operate at Layer 3 (Network Layer), are used to route packets between different networks, not within the same LAN. Wireless connectivity is provided by wireless access points (WAPs), not switches.

Encryption is typically handled by security protocols or devices such as firewalls and not by switches directly.

Reference: Supporting Cisco Devices for Field Technicians (FLDTEC) - Cisco Equipment and Related Hardware

### NEW QUESTION # 100

Which command is used to download a copied configuration file from a TFTP server to merge it with the running configuration of a replacement Cisco device?

- A. merge tftp: running-config
- B. copy tftp: startup-config
- C. copy tftp: running-config
- D. load tftp: running-config

Answer: C

Explanation:

The command `copy tftp: running-config` is used to retrieve a configuration file from a TFTP server and merge it with the current running configuration of a Cisco device. This operation is additive, meaning it integrates the new configuration commands into the existing running configuration without removing any pre-existing commands unless explicitly overridden.

This method is particularly useful when restoring configurations to a replacement device, as it allows for the seamless integration of necessary settings without disrupting the current operational state.

In contrast, using `copy tftp: startup-config` would overwrite the startup configuration file, which could lead to unintended consequences upon the next device reload. The options `load tftp: running-config` and `merge tftp: running-config` are not valid Cisco IOS commands.

Reference: Supporting Cisco Devices for Field Technicians (FLDTEC) - Maintenance and RMA Procedures Cisco

### NEW QUESTION # 101

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