

GCX-AI-GPE Popular Exams, Reliable GCX-AI-GPE Exam Simulations



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>> GCX-AI-GPE Popular Exams <<

Reliable GCX-AI-GPE Exam Simulations, GCX-AI-GPE Real Testing Environment

We all know that the importance of the GCX-AI-GPE certification exam has increased. Many people remain unsuccessful in its GCX-AI-GPE exam because of using invalid GCX-AI-GPE practice test material. If you want to avoid failure and loss of money and time, download actual Cloud CX AI-GPE and GPR Certification (GCX-AI-GPE) Questions of Exam4PDF. This Genesys GCX-AI-GPE exam preparation material is important because it will help you cover each topic and understand it well.

Genesys Cloud CX AI-GPE and GPR Certification Sample Questions (Q69-Q74):

NEW QUESTION # 69

Which data points are critical for running a GPR benefit assessment?

(Choose two)

Response:

- A. Number of agents logged in
- **B. Historical routing outcomes**
- C. IVR script text
- **D. Historical interaction volume**

Answer: B,D

NEW QUESTION # 70

_____ identify visitors based on characteristics like location, browser, device type, etc.

Response:

- A. Campaign attributes
- **B. Visitor attributes**
- C. Visitor journey attributes
- D. Custom attributes

Answer: B

NEW QUESTION # 71

The Queue Impact View only displays metrics for the current day's interactions.

(True/False)

Response:

- **A. False**
- B. True

Answer: A

NEW QUESTION # 72

In the Queue Impact View, which KPI would most likely be tracked for a sales-focused outcome?

Response:

- A. Wait time
- **B. Conversion rate**
- C. Sentiment score
- D. Transfer rate

Answer: B

NEW QUESTION # 73

Which prerequisite must be met before launching a GPR benefit assessment in Genesys Cloud CX?

Response:

- A. The organization must have enabled historical analytics
- B. All agents must be certified in predictive engagement
- **C. A queue with sufficient historical interaction data**
- D. Genesys Cloud AI premium add-on must be disabled

Answer: C

NEW QUESTION # 74

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Exam4PDF provides Cloud CX AI-GPE and GPR Certification (GCX-AI-GPE) practice tests (desktop and web-based) to its valuable customers so they get the awareness of the Cloud CX AI-GPE and GPR Certification (GCX-AI-GPE) certification exam

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