

Exam ITIL-4-Specialist-High-velocity-IT Pass Guide | ITIL-4-Specialist-High-velocity-IT Valid Exam Objectives



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The ITIL-4-Specialist-High-velocity-IT exam questions by experts based on the calendar year of all kinds of exam after analysis, it is concluded that conforms to the exam thesis focus in the development trend, and summarize all kind of difficulties you will face, highlight the user review must master the knowledge content. Our ITIL 4 Specialist: High-velocity IT Exam study question has high quality. So there is all effective and central practice for you to prepare for your test. With our professional ability, we can accord to the necessary testing points to edit ITIL-4-Specialist-High-velocity-IT Exam Questions. It points to the exam heart to solve your difficulty.

Peoplecert ITIL-4-Specialist-High-velocity-IT Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Resilient and Secure IT Systems: This area focuses on ensuring security and resilience within high-velocity IT settings. Candidates are tested on their expertise in creating IT systems that are secure and robust while still supporting the fast-paced delivery of IT services.
Topic 2	<ul style="list-style-type: none">Digital Product Lifecycle: This segment tests the ability of PeopleCert-certified IT professionals to oversee the entire lifecycle of digital products.
Topic 3	<ul style="list-style-type: none">High-velocity Nature of the Digital Enterprise: This part of the exam assesses the competencies of IT service managers, who operate within high-speed environments. It emphasizes how organizations can thrive in the fast-evolving digital landscape, focusing on key methodologies such as agile, lean, and DevOps practices.
Topic 4	<ul style="list-style-type: none">Techniques for High-velocity IT: In this section, the exam evaluates the proficiency of IT Service managers in utilizing tools and techniques that promote high-velocity IT. Key areas include continuous integration (CI), continuous delivery (CD), and automating IT infrastructure.
Topic 5	<ul style="list-style-type: none">ITIL Guiding Principles in High-velocity IT: This section evaluates how IT service managers apply the ITIL guiding principles in high-velocity IT contexts. It examines the role of these principles in supporting digital transformations and agile work processes.

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Peoplecert ITIL 4 Specialist: High-velocity IT Exam Sample Questions (Q34-Q39):

NEW QUESTION # 34

What should be done FIRST when designing a customer journey?

Answer:

Explanation:

Defining the desired outcome and the value proposition

NEW QUESTION # 35

Which TWO are possible sources of demand for a value stream to restore a live service?

1. Someone is unable to log into their user account for the service
 2. A monitoring tool detects a service failure
 3. The service desk calls a user to provide a status update for an incident
 4. A user provides feedback to the incident manager when an incident is closed
- A. 1 and 4
 - B. 3 and 4
 - C. 1 and 2
 - D. 2 and 3

Answer: C

NEW QUESTION # 36

An organization wants to provide its employees with a limited set of self-services via an online portal.

A requirement is that when employees log into the portal, they see only those services that are applicable to their status in the organization and that they have the authority to access. The organization also wants to provide employees with the ability to adjust the layout of the portal.

Which service provisioning approach should this organization use?

Answer:

Explanation:

Tailored

NEW QUESTION # 37

A service provider is planning to onboard a new desktop service for a new customer. Which activity will be carried out by the customer?

Answer:

Explanation:

Training users in the correct procedures for accessing support for the desktop service

NEW QUESTION # 38

Which statement BEST describes the role of IT staff in risk management?

- A. IT staff cannot be relied on to objectively identify potential risks in their work
- B. IT risk management is a specialized skill and should be performed only by specially trained staff
- C. When IT services fail because of unidentified risk, responsible staff must be held accountable
- D. IT staff have a perspective of potential risks in their work, and are responsible for contributing to the effective management of risks

Answer: D

NEW QUESTION # 39

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