

Salesforce-Slack-Administrator Valid Exam Materials & Salesforce-Slack-Administrator Practice Exam



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Salesforce Salesforce-Slack-Administrator Exam Syllabus Topics:

| Topic | Details |
|---------|--|
| Topic 1 | <ul style="list-style-type: none">App Administration: This section evaluates the skills of Slack Administrators in managing applications within Slack. Candidates will summarize the value of interoperability for both decision-makers and end-users while learning to use Workflow Builder for automating tasks. |
| Topic 2 | <ul style="list-style-type: none">Workspace Administration: This domain assesses the competencies of Salesforce administrators in creating and managing Slack workspaces to meet organizational needs. Candidates will determine when a new workspace should be created and manage the approval process for workspace creation. |
| Topic 3 | <ul style="list-style-type: none">Fundamentals: This section of the exam measures the skills of Salesforce Administrators and covers the key privileges and responsibilities associated with each Slack user role. Candidates will identify unique features of Slack's paid plans and understand the common responsibilities shared by Admins and Owners. Additionally, this section emphasizes the importance of workspace and organization-level settings and dashboards, focusing on how they contribute to effective Slack management. |

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Salesforce Certified Slack Administrator Sample Questions (Q202-Q207):

NEW QUESTION # 202

You're a Workspace Admin, and you want all new users to be added to several important channels when they first log in.

What should you do to ensure new users automatically join these channels?

(Select the best answer.)

- A. Add important channels to your workspace's default channels.
- B. Train managers to add their new hires to the important channels as part of the new employee onboarding process.
- C. Create a workflow that sends a welcome message promoting the most important channels within your company to new users.
- D. Post and pin all of the important channels in your #general channel for new users to see when they first log in to Slack.

Answer: A

Explanation:

Slack officially supports configuring Default Channels for workspaces:

"Default channels are channels that new members will automatically join when they first sign in to Slack." Creating workflows (A) or pinning channels (B) are helpful for awareness but don't enforce automatic joining.

Training managers manually (C) is inefficient and prone to errors.

(Reference: Slack Administration Study Guide - Managing Default Channels)

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NEW QUESTION # 203

You're an Org Owner for a financial organization's Slack Enterprise Grid.

Someone accidentally shared confidential financial statements in a public Slack channel.

You have since deleted the file; however, you want to track which users have downloaded the file from Slack.

What is the best way to do this?

(Select the best answer.)

- A. Use the Audit Logs API to export the required public channel data.
- B. Use the Discovery APIs to export the required public channel data.
- C. Use the Import/Export Data tool under workspace settings to export the required public channel data.
- D. Use the Audit Logs API to audit the file download action in the required public channel.

Answer: D

Explanation:

Slack recommends for security auditing:

"The Audit Logs API can capture file download activities, including which user downloaded a specific file." Discovery APIs (A) help with content search/export, not action tracking. Audit Logs API is for actions like downloads (B). Option C (export public channel data) and D (workspace data export) won't show specific download activities.

(Reference: Slack Administration Study Guide - Using the Audit Logs API)

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NEW QUESTION # 204

You're an Org Admin in your Slack Enterprise Grid org. Your security team has requested that all new Slack Connect channels only be approved by Org Admins and Org Owners.

What should you do?

(Select the best answer.)

- A. Change the permissions in the aCmin dashboard so that Slack Connect channels can be approved by any Workspace Admin or Workspace owner.
- B. Use Slack's default Slack Connect channel approval permissions which slate only Org Admins and Org Owners can approve new channel requests.
- C. Advise all Workspace Admins and Workspace Owners to forward all Slack connect channel requests to Org Admins and Org Owners.
- D. Send all Slack Connect channel requests to a private channel on an Org Admin and Org Owner only workspace.

Answer: B

NEW QUESTION # 205

You're a Workspace Admin for a workspace where members are working on three specific projects.

When members create new channels, you want to ensure it's clear which project the new channel is associated with.

What is the best way to do so?

- A. Install an app from the Slack app directory that automatically updates channel topics based on predefined criteria.
- B. Create a naming convention for each of the three projects, and add them as default channel naming prefixes.
- C. Create a spreadsheet that maps each channel to its project, and pin it to the #general channel.
- D. Ask members to include the project name in the channel description upon channel creation.

Answer: B

Explanation:

Slack best practices for organized workspaces state:

"Establishing and enforcing naming conventions helps members easily identify the purpose of a channel at a glance and maintain workspace organization." Apps (A) aren't necessary for simple naming. Asking for descriptions (B) is unreliable. Spreadsheets (C) are cumbersome and not visible at channel creation.

(Reference: Slack Administration Study Guide - Best Practices for Channel Naming)

NEW QUESTION # 206

The Customer Support team for Large Inc is now using Slack to access the tools and information they need to help customers quickly.

As an Admin, what should you do to set them up for success? (Choose all that apply.)

- A. Streamline an incident management workflow.
- B. Organize and name channels in a way that makes information, procedures, and policies easier for people to find.
- C. Approve and install apps to integrate their support tools with Slack.
- D. Allow everyone on the Customer Support team to approve and install the apps they need.

Answer: A,B

NEW QUESTION # 207

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