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PECB ISO-IEC-27035-Lead-Incident-Manager Exam Syllabus Topics:

Topic	Details
Topic 1	• Designing and developing an organizational incident management process based on ISO • IEC 27035: This section of the exam measures skills of Information Security Analysts and covers how to tailor the ISO • IEC 27035 framework to the unique needs of an organization, including policy development, role definition, and establishing workflows for handling incidents.
Topic 2	• Fundamental principles and concepts of information security incident management: This section of the exam measures skills of Information Security Analysts and covers the core ideas behind incident management, including understanding what constitutes a security incident, why timely responses matter, and how to identify the early signs of potential threats.
Topic 3	• Improving the incident management processes and activities: This section of the exam measures skills of Incident Response Managers and covers the review and enhancement of existing incident management processes. It involves post-incident reviews, learning from past events, and refining tools, training, and techniques to improve future response efforts.

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PECB Certified ISO/IEC 27035 Lead Incident Manager Sample Questions (Q71-Q76):

NEW QUESTION # 71
Scenario 3: L&K Associates is a graphic design firm headquartered in Johannesburg, South Africa. It specializes in providing innovative and creative design solutions to clients across various industries. With offices in multiple parts of the country, they effectively serve clients, delivering design solutions that meet their unique needs and preferences.
In its commitment to maintaining information security, L&K Associates is implementing an information security incident management process guided by ISO/IEC 27035-1 and ISO/IEC 27035-2. Leona, the designated leader overseeing the implementation of the incident management process, customized the scope of incident management to align with the organization's unique requirements. This involved specifying the IT systems, services, and personnel involved in the incident management process while excluding potential incident sources beyond those directly related to IT systems and services.
In scenario 3, which technique did L&K Associates use for its risk analysis process?

- A. Semi-quantitative risk analysis
- B. Qualitative risk analysis
- C. Quantitative risk analysis

Answer: C

Explanation:
Comprehensive and Detailed Explanation From Exact Extract:
In the scenario, Leona used a methodology that estimates "practical values for consequences and their probabilities," which clearly points to a quantitative risk analysis approach.
Quantitative risk analysis, as defined in ISO/IEC 27005:2018, involves assigning numerical values (e.g., monetary impact, frequency rates) to both the probability and consequence of risks. This allows for risk prioritization based on actual or estimated figures, enabling data-driven decisions on mitigation strategies.
Qualitative analysis uses descriptive categories (e.g., high/medium/low), and semi-quantitative methods mix ranking scales with partial numeric estimations - neither of which are described in this scenario.
Reference:
ISO/IEC 27005:2018, Clause 8.3.3: "Quantitative risk analysis estimates the probability and impact of risk using numerical values to derive a risk level." Therefore, the correct answer is C: Quantitative risk analysis.
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NEW QUESTION # 72
During an ongoing cybersecurity incident investigation, the Incident Management Team (IMT) at a cybersecurity company identifies a pattern similar to recent attacks on other organizations. According to best practices, what actions should the IMT take?

- A. Delay any external communication until a thorough internal review is conducted, and the impact of the incident is fully understood to prevent any premature information leakage that could affect ongoing mitigation efforts
- B. Focus on internal containment and eradication processes, consulting external experts strictly for legal and public relations management
- C. Proactively exchange technical information and incident insights with trusted Incident Response Teams (IRTs) from similar organizations while adhering to predefined information-sharing protocols to improve collective security postures

Answer: C

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:
ISO/IEC 27035 strongly encourages information sharing among trusted parties to enhance collective incident response capabilities and reduce the broader impact of cyber threats. Clause 6.5.6 in ISO/IEC 27035-1 highlights the importance of cooperation and communication with external parties, including industry-specific information-sharing forums, CERTs/CSIRTs, and trusted partners.
The practice of proactive information exchange allows organizations to:
Detect coordinated or widespread attacks
Accelerate response through shared indicators of compromise (IOCs)
Benefit from collective intelligence and incident analysis
Build sector-wide resilience
However, such exchanges must occur within well-defined protocols that preserve confidentiality, legal compliance, and operational integrity.
Option B and C reflect overly cautious or siloed approaches that may delay response or reduce the effectiveness of collaborative efforts.
Reference Extracts:
ISO/IEC 27035-1:2016, Clause 6.5.6: "Incident management should consider the importance of trusted collaboration, sharing of incident information, and threat intelligence between relevant entities." ENISA and FIRST.org also support this collaborative approach in their best practices.
Correct answer: A
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NEW QUESTION # 73
Scenario 8: Moneda Vivo, headquartered in Kuala Lumpur. Malaysia, is a distinguished name in the banking sector. It is renowned for its innovative approach to digital banking and unwavering commitment to information security. Moneda Vivo stands out by offering various banking services designed to meet the needs of its clients. Central to its operations is an information security incident management process that adheres to the recommendations of ISO/IEC 27035-1 and 27035-2.
Recently. Moneda Vivo experienced a phishing attack aimed at its employees Despite the bank's swift identification and containment of the attack, the incident led to temporary service outages and data access issues, underscoring the need for improved resilience The response team compiled a detailed review of the attack, offering valuable insights into the techniques and entry points used and identifying areas for enhancing their preparedness.
Shortly after the attack, the bank strengthened its defense by implementing a continuous review process to ensure its incident management procedures and systems remain effective and appropriate While monitoring the incident management process, a trend became apparent. The mean time between similar incidents decreased after a few occurrences; however, Moneda Vivo strategically ignored the trend and continued with regular operations This decision was rooted in a deep confidence in its existing security measures and incident management protocols, which had proven effective in quick detection and resolution of issues Moneda Vivo's commitment to transparency and continual improvement is exemplified by its utilization of a comprehensive dashboard. This tool provides real time insights into the progress of its information security incident management, helping control operational activities and ensure that processes stay within the targets of productivity, quality, and efficiency. However, securing its digital banking platform proved challenging.
Following a recent upgrade, which included a user interface change to its digital banking platform and a software update, Moneda Vivo recognized the need to immediately review its incident management process for accuracy and completeness. The top management postponed the review due to financial and time constraints.
Based on scenario 8, Moneda Vivo has recently upgraded its digital banking platform. In line with the continual improvement process, Moneda Vivo has decided to review the information security incident management process for accuracy immediately after the software update. Is this recommended?

- A. No, the incident management process should be reviewed when the bank's annual audit is conducted
- B. Yes, the incident management process should be reviewed after any minor software update
- C. No, the incident management process should be evaluated after a significant technological overhaul to ensure the system is up-to-date

Answer: C

Explanation:
Comprehensive and Detailed Explanation From Exact Extract:
According to ISO/IEC 27035-1:2016, Clause 7.1 and ISO/IEC 27035-2:2016, Clause 7.3.3, it is advised to review and revise the information security incident management process following major organizational or technical changes. These changes include upgrades, system overhauls, and structural IT shifts. While minor updates may not necessitate a full review, significant technological updates, such as those affecting core digital banking platforms, should trigger immediate evaluation to ensure continued relevance and effectiveness of incident response strategies.
In the scenario, Moneda Vivo recognized the need for a review but delayed it, which could pose risks. Option C accurately reflects

ISO guidance.
Reference:
ISO/IEC 27035-1:2016 Clause 7.1: "Reviews should be performed after major changes or after information security incidents."
ISO/IEC 27035-2:2016 Clause 7.3.3 Correct answer: C
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NEW QUESTION # 74
Scenario 4: ORingo is a company based in Krakow, Poland, specializing in developing and distributing electronic products for health monitoring and heart rate measurement applications. With a strong emphasis on innovation and technological advancement, ORingo has established itself as a trusted provider of high-quality, reliable devices that enhance the well being and healthcare capabilities of individuals and healthcare professionals alike.
As part of its commitment to maintaining the highest standards of information security, ORingo has established an information security incident management process This process aims to ensure that any potential threats are swiftly identified, assessed, and addressed to protect systems and information. However, despite these measures, an incident response team member at ORingo recently detected a suspicious state in their systems operational data, leading to the decision to shut down the company-wide system until the anomaly could be thoroughly investigated Upon detecting the threat, the company promptly established an incident response team to respond to the incident effectively. The team's responsibilities encompassed identifying root causes, uncovering hidden vulnerabilities, and implementing timely resolutions to mitigate the impact of the incident on ORingo's operations and customer trust.
In response to the threat detected across its cloud environments. ORingo employed a sophisticated security tool that broadened the scope of incident detection and mitigation This tool covers network traffic, doud environments, and potential attack vectors beyond traditional endpoints, enabling ORingo to proactively defend against evolving cybersecurity threats During a routine check, the IT manager at ORingo discovered that multiple employees lacked awareness of proper procedures following the detection of a phishing email. In response, immediate training sessions on information security policies and incident response were scheduled for all employees, emphasizing the importance of vigilance and adherence to established protocols in safeguarding ORingo's sensitive data and assets.
As part of the training initiative. ORingo conducted a simulated phishing attack exercise to assess employee response and knowledge. However, an employee inadvertently informed an external partner about the 'attack" during the exercise, highlighting the importance of ongoing education and reinforcement of security awareness principles within the organization.
Through its proactive approach to incident management and commitment to fostering a culture of security awareness and readiness. ORingo reaffirms its dedication to safeguarding the integrity and confidentiality of its electronic products and ensuring the trust and confidence of its customers and stakeholders worldwide.
In scenario 4, during a routine check, the IT manager discovered that multiple employees were unaware of the proper procedures following the detection of a phishing email and scheduled immediate training for all employees on information security policies and incident response. Is this recommended?

- A. No, providing training is unnecessary; the employees' ignorance of proper procedures regarding phishing emails is a minor issue
- B. No, the IT manager should handle the incident without involving other employees
- C. Yes, it is recommended that immediate training on these topics be provided to ensure employees know how to respond correctly to phishing emails

Answer: C

Explanation:
Comprehensive and Detailed Explanation:
Phishing is one of the most common entry points for cybersecurity incidents. ISO/IEC 27035 and ISO/IEC
27002 both recommend security awareness training as a key preventive control. When users do not understand proper response procedures, the risk of successful attacks increases significantly.
Providing immediate training, especially following the identification of a knowledge gap, is considered best practice. This aligns with ISO/IEC 27001:2022 Annex A.6.3 and A.5.36, which emphasize the need for education and continuous awareness on security topics, including how to handle phishing attempts.
Reference:
ISO/IEC 27035-1:2016, Clause 6.1 - "Preparation includes awareness training to reduce the likelihood and impact of incidents."
ISO/IEC 27002:2022, Control A.6.3 - "Personnel should receive appropriate awareness education and training to carry out their information security responsibilities." Therefore, the correct answer is A.

NEW QUESTION # 75
What role does the incident coordinator play during the response phase?

- A. Assessing if the event is a potential or confirmed security incident
- B. Initiating the response actions immediately
- C. Coordinating the activities of IRTs and monitoring response time

Answer: C

Explanation:
Comprehensive and Detailed Explanation From Exact Extract:
The incident coordinator plays a vital managerial and operational role in guiding and synchronizing the efforts of Incident Response Teams (IRTs). ISO/IEC 27035-2:2016, Clause 7.2.2 describes the role as one that involves coordination of resources, communication, and oversight to ensure that all phases of the response are executed according to procedure and within acceptable timelines.
Responsibilities include:
Assigning roles and responsibilities
Overseeing containment, eradication, and recovery efforts
Communicating with stakeholders
Tracking incident metrics and resolution progress
Initiating the response (Option B) is typically a decision taken collectively or by senior management or the IMT after classification.
Assessing the nature of an event (Option C) falls under the detection and classification phase, not the coordinator's primary role during response.
Reference:
ISO/IEC 27035-2:2016, Clause 7.2.2: "The incident coordinator is responsible for leading and coordinating the incident response process, ensuring timely and efficient execution." Correct answer: A
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NEW QUESTION # 76
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