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1. A macOS user reports seeing a spinning round cursor on a program that appears to be frozen.

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CompTIA 220-1102 is the second part of the CompTIA A+ Certification Exam that is required for candidates to obtain an A+ certification. 220-1102 exam is called the Core 2 exam and is focused on providing candidates with knowledge and skills related to operating systems, security, software troubleshooting, and operational procedures. 220-1102 Exam is designed to assess the candidate's ability to manage and maintain personal computer systems that run on different types of operating systems.

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CompTIA A+ Certification Exam: Core 2 Sample Questions (Q653-Q658):

NEW QUESTION # 653

Which of the following Windows 10 editions is the most appropriate for a single user who wants to encrypt a hard drive with BitLocker?

- A. Home
- B. Enterprise
- C. Embedded
- D. Professional

Answer: D

Explanation:

BitLocker is a Windows security feature that provides encryption for entire volumes, addressing the threats of data theft or exposure from lost, stolen, or inappropriately decommissioned devices¹. BitLocker is available on supported devices running Windows 10 or 11 Pro, Enterprise, or Education². Windows 10 Home does not support BitLocker³, and Windows 10 Embedded is designed for specialized devices and does not offer BitLocker as a feature⁴. Therefore, the most appropriate Windows 10 edition for a single user who wants to encrypt a hard drive with BitLocker is Professional.

References: 1: BitLocker overview - Windows Security | Microsoft Learn 2: Device encryption in Windows - Microsoft Support 3: Can You Turn on BitLocker on Windows 10 Home? 4: How to enable device encryption on Windows 10 Home

NEW QUESTION # 654

A user is unable to see the devices that are present on the network after changing some network settings in the Control Panel. Which of the following settings did the user change on the Windows 10 computer?

- A. The UAC level to its highest level
- B. The network type from private to public
- C. The file-sharing permissions
- D. The Windows Firewall from on to off

Answer: B

Explanation:

Comprehensive and Detailed In-Depth Explanation: In Windows, when a user changes the network type from private to public, network discovery and file sharing are disabled for security reasons. Public networks are treated as untrusted, and devices on the network are hidden from the user.

- * B. The Windows Firewall from on to off - Incorrect. Disabling the firewall does not block network visibility.
- * C. The UAC level to its highest level - Incorrect. User Account Control (UAC) settings control administrative privileges, not network visibility.
- * D. The file-sharing permissions - Incorrect. File-sharing permissions only affect access to shared folders, not network visibility.

Reference:

CompTIA A+ 220-1102, Objective 1.8 - Windows Networking and Configuration

NEW QUESTION # 655

Which of the following change management practices lists all the changes that are taking place for a project to ensure that no unexpected changes happen?

- A. Review
- B. Rollbackplan
- C. Risk analysis
- D. Scope

Answer: A

Explanation:

In change management, the scope of a project lists all the changes that are taking place. The scope ensures that all team members understand the boundaries and extent of the project, helping to prevent unexpected changes. Here's a

* Scope: Defines the project's boundaries and deliverables, including all the planned changes. It ensures that everyone involved understands what is included and excluded in the project, minimizing unexpected changes.

* Risk analysis: Identifies potential risks and their impact but does not list the changes.

* Rollback plan: Provides a strategy for reverting changes if something goes wrong but does not list changes.

* Review: Involves evaluating changes but does not compile the list of changes.

Reference:

CompTIA A+ 220-1102 Exam Objectives, Section 4.2: Explain basic change-management best practices.
Change management documentation.

NEW QUESTION # 656

Which of the following file types should be used to install software on a macOS computer? (Select two).

- A. .exe
- B. .ps1
- C. .yum
- D. .dmg
- E. .msi
- F. .pkg

Answer: D,F

Explanation:

The correct answers are B. .pkg and F. .dmg.

pkg (Package Installer) - This is the standard macOS package format for software installations. It often includes installation scripts and can be used for software distribution.

dmg (Disk Image File) - A macOS disk image file that contains software installers. Users typically mount the file and drag the application into the Applications folder to install it.

Why Other Options Are Incorrect:

A: .yum - This is used for Linux package management and is not compatible with macOS.

C: .msi - This is the Windows Installer package format, not used on macOS.

D: .ps1 - This is a PowerShell script file used in Windows, not for installing macOS applications.

E: .exe - This is an executable file format for Windows applications and does not run on macOS without third- party emulation (e.g., Wine).

CompTIA A+ 220-1102 Exam Reference:

Objective 1.7 - Identify common features and tools of the macOS/Linux client operating systems.

NEW QUESTION # 657

A technician receives a help desk ticket regarding a software issue on a workstation. The workstation provides the only access to a corporate database, and the technician needs to recover the workstation quickly. Which of the following actions should the technician take?

- A. Run the Hardware Diagnostics tool.
- B. Run the System File Checker.
- C. Reinstall the operating system.
- D. Restore the workstation from the last backup.

Answer: D

Explanation:

If time is of the essence and the workstation is mission-critical (e.g., the only access point to a corporate database), the quickest and most reliable recovery method is to restore from the last backup. This will return the system to a known working state with minimal downtime.

* Option B (Reinstall the OS): Time-consuming and not ideal if a backup is available.

* Option C (System File Checker): Can help if the problem is limited to corrupted system files, but doesn't guarantee complete recovery of user data or configurations.

* Option D (Hardware Diagnostics): Not relevant unless there's a known or suspected hardware failure.

? Reference:

* CompTIA A+ 220-1102 Exam Objective 2.5 - "Given a scenario, use best practices associated with types of backups."

* Microsoft Docs: Restore from a system image backup

NEW QUESTION # 658

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