

Pass Guaranteed 2026 ISTQB CT-UT: ISTQB Certified Tester Usability Tester–Reliable Valid Test Practice



P.S. Free & New CT-UT dumps are available on Google Drive shared by Pass4Leader: <https://drive.google.com/open?id=1tST-YbDDskEddeZiGVwUrVA6ZgNwSiej>

The price for CT-UT study materials is reasonable, no matter you are a student at school or an employee in the company, you can afford it. In addition, CT-UT exam dumps are compiled by skilled experts, and therefore the quality can be guaranteed. You can receive the download link and password for CT-UT Exam Dumps within ten minutes after payment. If you don't receive, you can contact us, and we will solve that for you. We are pass guarantee and money back guarantee, and if you fail to pass the exam, we will return your money.

ISTQB CT-UT Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• User Surveys: This part assesses the ability of Usability Test Analysts to design and use surveys to gather user feedback on software usability. It describes how to prepare user surveys, select appropriate questionnaires, and analyze survey responses to measure user satisfaction and other quality attributes from the user's perspective.
Topic 2	<ul style="list-style-type: none">• Selecting Appropriate Methods: This domain helps Test Managers make decisions on which usability evaluation methods to apply depending on project context, resources, and maturity. It discusses criteria for selecting usability, user experience, and accessibility evaluation methods suited to different stages of development and organizational needs, including agile development scenarios.
Topic 3	<ul style="list-style-type: none">• Usability Testing: This section measures the practical knowledge of Usability Testers in planning, conducting, analyzing, and reporting formal usability test sessions with users. It outlines test preparation activities including writing test plans, test scripts, and tasks, as well as considerations for test locations and pilot sessions. It explains how to moderate sessions, analyze findings, classify problems by severity, and communicate results effectively to stakeholders.

>> CT-UT Valid Test Practice <<

New CT-UT Test Online, Test CT-UT Questions Pdf

With CT-UT actual exam engine you will experience an evolution of products coupled with the experience and qualities of expertise. All the questions of CT-UT free pdf are checked chosen by several times of refining and verification, and all the CT-UT answers are correct and easy to understand. You can experience yourself a new dawn of technology with CT-UT exam torrent. We guarantee you 100% pass. If you are still worried, you can read our refund policy. In case of failure, full refund.

ISTQB Certified Tester Usability Tester Sample Questions (Q20-Q25):

NEW QUESTION # 20

During a usability test, a user suggested that a quick search box on every page would help a lot for several of the main tasks. You added this finding to the list.

What's the correct classification for these kinds of findings?

- A. Usability problem
- B. Functional problem
- C. Positive finding
- **D. Good idea**

Answer: D

Explanation:

In usability evaluations, a distinction is made between actual usability problems (where a user struggles to complete a task or is confused by the interface) and suggestions or ideas that users provide based on their preferences or perceived improvements. When a participant offers a new feature idea (such as a quick search box), this is classified as a "good idea" or "feature suggestion," not necessarily a usability problem. It may inform future design enhancements but does not indicate a failure in usability for existing functionality.

References:

Usability.gov: Types of Usability Findings

Nielsen Norman Group: Reporting Usability Test Results

ISO 25062:2006 - Usability Test Reports

#####

NEW QUESTION # 21

How can the approach for conducting user surveys be summarized best?

- **A. Write survey plan, interview users and stakeholders, select questionnaire, deploy questionnaire, analyze, communicate**
- B. Write survey plan, write schedule, select questionnaire, recruit users, remind users, communicate
- C. Write survey plan, interview users and stakeholders, select questionnaire, recruit users, remind users, communicate
- D. Write survey plan, write schedule, select questionnaire, recruit users, analyze, communicate

Answer: A

Explanation:

Conducting user surveys involves a structured approach that ensures data collection is effective, reliable, and meaningful. The process typically starts with writing a survey plan, which defines the objectives, scope, target population, and methodology. Next, interviewing users and stakeholders is important to gather qualitative insights, refine survey questions, and align the survey with business goals and user needs.

Selecting or designing the questionnaire follows, which includes crafting clear, unbiased questions to capture the desired data. After that, deploying the questionnaire to the recruited participants is essential; this can be done via email, online tools, or in-person, depending on the context. Once the data is collected, it must be analyzed to extract meaningful patterns, trends, and insights. Finally, communicating the findings to stakeholders completes the process by informing decision-making.

Other options miss critical steps such as deploying the questionnaire (Option C), or combine steps incorrectly (Options A and D). Importantly, the step of interviewing users and stakeholders prior to deployment ensures the survey is well-informed and targeted, enhancing the quality and relevance of data collected.

References:

Usability.gov, Surveys in User Research

Nielsen Norman Group, How to Conduct User Surveys

ISO 9241-210:2019 Ergonomics of human-system interaction - User research methodologies

NEW QUESTION # 22

Which of the following statements about usability testing is true?

- **A. Before the usability test sessions, a pilot usability test session can be conducted**
- B. A usability test consists of one usability test session
- C. The conditions under which a usability test is done are irrelevant

- D. The preparation of a usability test is optional

Answer: A

Explanation:

A pilot usability test session is a critical step prior to conducting the actual usability test. Its purpose is to ensure that the test setup, task design, and moderator instructions are clear and function as expected.

According to ISO 9241-210 and the Nielsen Norman Group's best practices, pilot testing helps detect unforeseen issues and fine-tune the process. Options A and B are incorrect because testing conditions must reflect realistic scenarios, and thorough preparation is essential to gather meaningful usability data. Option D is also incorrect; a usability test typically consists of multiple sessions with different users to gather sufficient data for analysis. The pilot session ensures everything works smoothly before involving real participants.

References:

ISO 9241-210:2019, Ergonomics of human-system interaction - Human-centred design Nielsen Norman Group: Usability Testing 101 Usability.gov: Pilot Testing

#####

NEW QUESTION # 23

Which of the following statements about usability test scripts is wrong?

- A. It contains answers to the test questions.
- B. It contains post-session interview questions.
- C. It is a checklist used by the moderator of a usability test.
- D. It contains pre-session interview questions.

Answer: A

Explanation:

A usability test script is a structured document used by the moderator to ensure consistency across test sessions. It typically includes pre-session briefing text, pre- and post-session interview questions, and the specific usability tasks to be performed. However, it does not include answers to the test questions, as usability tests focus on observing user behavior and performance-not testing users' knowledge. Providing answers would bias results and invalidate findings. Thus, option D is incorrect and the best choice.

References:

Usability.gov: Creating a Test Script

Nielsen Norman Group: Usability Testing Tools and Documentation

ISO 25062 - Guidelines for Usability Reporting

#####

NEW QUESTION # 24

Which of the following elements are addressed by the WCAG?

- i. Resizability of text
- ii. Visually appealing design
- iii. Text alternatives
- iv. Keyboard accessibility
- v. Mouse input

- A. i, iii, iv & v are true, ii is false
- B. iv & v are true, i, ii & iii are false
- C. i & iii are true, ii, iv & v are false
- D. i, ii, & iii are true, iv & v are false

Answer: A

Explanation:

The Web Content Accessibility Guidelines (WCAG) provide standards to ensure websites are accessible to people with disabilities.

They specifically address:

- i. Text resizing (SC 1.4.4),
- iii. Text alternatives for non-text content (SC 1.1.1),
- iv. Keyboard accessibility (SC 2.1.1),

