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Microsoft MB-240 exam is designed for individuals who want to prove their expertise in Microsoft Dynamics 365 Field Service. Microsoft Dynamics 365 Field Service Functional Consultant certification exam is intended for functional consultants who are responsible for implementing solutions that optimize field service operations. MB-240 exam measures the candidate's ability to configure the Field Service application, manage work orders, schedule resources, and implement IoT devices.

Microsoft MB-240 Certification Exam is designed for professionals who want to prove their expertise in the field of Dynamics 365 Field Service. MB-240 exam is intended for those individuals who have experience working with Dynamics 365 Field Service and are familiar with its various features and functionalities. MB-240 exam is designed to test the candidate's knowledge of field service management, resource scheduling, inventory management, and customer engagement.

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Quiz MB-240 - Fantastic Microsoft Dynamics 365 Field Service Functional Consultant Cert

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Microsoft Dynamics 365 Field Service Functional Consultant Sample Questions (Q80-Q85):

NEW QUESTION # 80

You need to create a Preventative Maintenance Agreement that meets Contoso standards and requirements.
Which five actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Answer:

Explanation:

Explanation:
A screenshot of a computer Description automatically generated

NEW QUESTION # 81

Drag and Drop Question
You are a Dynamics 365 for Field Service Administrator.
You are setting up a new Incident Type. There are no service tasks or products created that are related to this incident.
Which seven actions should you perform in sequence to add these services? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.
NOTE: More than one order of answer choices is correct. You will receive credit for any of the correct orders you select.

OPTION
TARGET

Create and save all necessary service tasks.

Create, save, and publish all necessary products.

Create and save the incident.

Add all service tasks for this incident.

Add all products for this incident.

Add all services for this incident.

Add any appropriate notes for this incident.

Create and save all necessary products.

Publish the incident.

Answer:

Explanation:

OPTION

Create, save, and publish all necessary products.

Publish the incident.

TARGET

Create and save all necessary products.

Create and save all necessary service tasks.

> Create and save the incident.

< Add all service tasks for this incident.

Add all products for this incident.

Add all services for this incident.

Add any appropriate notes for this incident.

Explanation:
https://docs.microsoft.com/en-us/dynamics365/customer-engagement/field-service/configure- incident-types

NEW QUESTION # 82
You are a Dynamics 365 for Field Service Dispatcher.
You need to use the schedule board to find resources for a work order. The work order can be completed by any resource who has the correct piece of equipment and who is available at 9:00 A.M during a selected week.
Which four steps must you take, in sequence, to successfully implement this capability within the schedule board? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Book the work order.

Create a new requirement group.

Create a requirement group template.

Add the incident type to a work order.

Associate an incident type to the requirement group template.

Book the requirement with the scheduling assistant.

Answer Area

Answer:

Explanation:

Answer Area

Actions	Answer Area
Book the work order.	Create a requirement group template.
Create a new requirement group.	Associate an incident type to the requirement group template.
Create a requirement group template.	Add the incident type to a work order.
Add the incident type to a work order.	Book the work order.
Associate an incident type to the requirement group template.	
Book the requirement with the scheduling assistant.	

Explanation:

Answer Area

- Create a requirement group template.
- Associate an incident type to the requirement group template.
- Add the incident type to a work order.
- Book the work order.

NEW QUESTION # 83

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are a Dynamics 365 for Field Service system administrator.

You are configuring a new instance of Dynamics 365 for Field Service. The organization needs to accurately capture the cost of work order bookings.

Solution: You implement the following configuration changes:

1) Create Resource Pay Types for regular, holiday, overtime, travel, and breaks.

2) Assign an Hourly Markup percentage to each Resource Pay Type.

3) Assign Resource Pay Types to the applicable Pay Type.

4) Create Business Closures.

5) Create Bookable Resources with Hourly Rates and Work Hours.

Does this meet the goal?

- A. No
- B. Yes

Answer: B

Explanation:
Section: Configure field service applications

NEW QUESTION # 84

LitWare has requirements for configuring the Field Service mobile app. and you are responsible for setting up the system to meet those requirements.

You need to set up help documents related to the requirements as per the case study.

How should you configure the user settings? To answer, move the appropriate configurations to the correct location. You may use each configuration once or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct match is worth one point.

Answer:

Explanation:

NEW QUESTION # 85
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