

# Consumer-Goods-Cloud-Accredited-Professional Pass Guarantee, New Consumer-Goods-Cloud-Accredited-Professional Dumps Pdf



There is no denying that no exam is easy because it means a lot of consumption of time and effort. Especially for the upcoming Consumer-Goods-Cloud-Accredited-Professional exam, although a large number of people to take the exam every year, only a part of them can pass. If you are also worried about the exam at this moment, please take a look at our Consumer-Goods-Cloud-Accredited-Professional Study Materials which have became the leader in this career on the market. And if you have a try on our Consumer-Goods-Cloud-Accredited-Professional preparation quiz, you will be satisfied.

Salesforce Consumer Goods Cloud Accredited Professional certification exam is designed for professionals who are seeking to enhance their skills and knowledge in the consumer goods industry. Salesforce Consumer Goods Cloud Accredited Professional certification is designed specifically for individuals who work within the consumer goods industry and who are looking to improve their understanding of Salesforce's Consumer Goods Cloud platform.

Salesforce Consumer Goods Cloud is a powerful platform that enables organizations to streamline their sales operations, improve their customer engagement, and gain greater visibility into their business processes. It is designed to help consumer goods companies manage their field sales, key accounts, and retail execution processes all in one place. By earning this certification, professionals can demonstrate their knowledge and skills in using this platform to drive business growth and success.

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## New Consumer-Goods-Cloud-Accredited-Professional Dumps Pdf - Valid Consumer-Goods-Cloud-Accredited-Professional Exam Guide

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## Salesforce Consumer Goods Cloud Accredited Professional Sample Questions (Q107-Q112):

### NEW QUESTION # 107

How can a Field Sales Manager access a photo taken by a Field Rep of a defective In-store asset

- A. The photo is linked to the visit record
- B. The photo is sent directly to the manager's email
- C. The photo is linked to the asset record
- D. The photo is linked to the asset check task

**Answer: A**

Explanation:

Field Sales Managers can access photos taken by Field Reps of defective in-store assets through the asset record to which the photos are linked. This provides a direct association between the asset and its condition.

**NEW QUESTION # 108**

Which three Survey invitations are displayed in the In-Store Survey task during a visit?

- A. All Survey invitations targeted to a contact or user
- B. Survey invitations associated with the Retail Store
- C. Survey invitations associated with the Store Primary Contact
- D. Survey invitations associated with the visit
- E. All open Survey invitations

**Answer: B,C,D**

Explanation:

Survey invitations associated with the visit, the Retail Store, and the Store Primary Contact are three survey invitations that are displayed in the In-Store Survey task during a visit. These survey invitations are relevant to the context of the visit and can help users to collect feedback from the store staff or customers. Verified Reference: [Salesforce Consumer Goods Cloud Implementation Guide], page 27.

**NEW QUESTION # 109**

Universal Containers (UC) is a Communications Service Provider using Communications Cloud. UC plans to migrate their B2C customers and their customers' services into Communications Cloud. UC has configured the products in the Enterprise Product Catalog.

Which entities must be migrated, and in which sequence, to accomplish this migration?

- A. Users, Person Accounts, Billing Accounts, Service Accounts, Contacts, Assets
- B. Users, Contacts, Consumer Accounts, Billing Accounts, Service Accounts, Subscriptions, Assets
- C. Users, Consumer Accounts, Billing Accounts, Service Accounts, Contacts, Assets
- D. Users, Consumer Accounts, Billing Accounts, Service Accounts, Contact, Asset Line Items, Assets

**Answer: B**

Explanation:

In Salesforce Communications Cloud, the B2C customer model follows a structured, layered hierarchy designed to support ordering, billing, service management, and asset lifecycle handling. When migrating existing B2C customers into Communications Cloud, Salesforce's public architecture guidance specifies a top-down data dependency sequence to ensure that parent records exist before child records referencing them are inserted.

The migration sequence begins with Users, since many operational objects (orders, cases, ownership, provisioning workflows) require an active user as the record owner or last modified by. Next, Contacts are required for each B2C customer because Communications Cloud uses Contacts associated with a Consumer Account to represent the individual subscriber. Although Person Accounts are supported in some Salesforce products, Communications Cloud standard data model for B2C uses Consumer Accounts + Contacts, which aligns with option A-not C.

Once contacts are created, Consumer Accounts must be migrated so that customer identity, householding, service relationships, and billing mappings can be referenced. With accounts in place, Billing Accounts are imported next to link financial agreements, billing preferences, and invoicing relationships.

Service Accounts follow, serving as the service location or logical container for active telecom services. Only after these parent entities are established can Subscriptions be migrated, as they represent the commercial products the customer is consuming. Finally, Assets are migrated, representing the technical products or devices (routers, SIMs, set-top boxes) associated with active subscriptions and services.

Options B, C, and D omit Subscriptions, which are essential for B2C migration into Communications Cloud. Option C incorrectly uses Person Accounts, which does not match the Communications Cloud standard B2C data model.

**NEW QUESTION # 110**

United Telecom (UT) has finalized a design for launching sales and self-service capabilities through different channels to improve their customer experience.

Which two out-of-the-box capabilities should UT use to support customers through multiple channels on Communications Cloud?

- A. Cart-based APIs using OmniOut
- **B. Digital Commerce SDK**
- C. Custom APIs using LightningOut
- **D. Digital Commerce APIs**

**Answer: B,D**

Explanation:

Salesforce Communications Cloud (formerly Vlocity Communications) provides a set of out-of-the-box omnichannel capabilities specifically designed to support buying, managing, and modifying telecom services across web, mobile, partner portals, and agent-assisted channels. Public Salesforce documentation describes two major components that enable this: Digital Commerce APIs and the Digital Commerce SDK.

Digital Commerce APIs (Option A)

Salesforce provides a full suite of REST-based Digital Commerce APIs that expose CPQ functions such as:

Product discovery

Product configuration

Pricing and promotions

Cart creation and management

Order submission

These APIs are channel-agnostic and built for web portals, mobile apps, in-store kiosks, and agent desktops, making them ideal for United Telecom's requirement to support multiple sales and self-service channels. They leverage standardized product and pricing logic directly from the Enterprise Product Catalog, ensuring consistency across all channels.

Digital Commerce SDK (Option B)

The Digital Commerce SDK complements the APIs by providing reusable UI components, templates, and client-side tools to rapidly build modern commerce experiences. It supports Lightning, LWC, and headless storefronts, enabling companies to create branded, high-performing customer experiences with minimal custom code. This SDK allows UT to deliver responsive and consistent digital buying flows without building UI logic from scratch.

Options C (Cart-based APIs using OmniOut) and D (Custom APIs using LightningOut) involve custom or integration-heavy approaches that are not needed when out-of-the-box Digital Commerce capabilities already provide a complete omnichannel solution.

Therefore, the two correct out-of-the-box capabilities for multi-channel customer experience in Communications Cloud are A and B.

## NEW QUESTION # 111

Field Reps would like to monitor the team messages throughout the day while completing tasks. Which solution provides the optimal user experience while using a tablet?

- A. Create a quick action to create a note addressed to a team member
- **B. Extend the visit List by leveraging the two column layout where one column is the visit list and the second is a messages**
- C. Display a notification for every message that a team member sends while the Field Rep is on the app
- D. Extend every Consumer Goods Cloud mobile page to add a link to navigate to Chatter

**Answer: B**

Explanation:

[https://help.salesforce.com/s/articleView?id=sf.cg\\_concept\\_admin\\_notification\\_tasks.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.cg_concept_admin_notification_tasks.htm&type=5)

## NEW QUESTION # 112

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