AP-209日本語版対策ガイド & AP-209合格内容

AP-209試験問題を選択した後は、プロセス全体を主導する傾向があるため、販売後のサービスプロバイダーとして常に知られています。したがって、AP-209ラーニングガイドについて悩む必要はありません。 AP-209トレーニング資料は、パフォーマンスの向上とAP-209試験の包括的なサービスに対する情熱を引き続き追求します。世界中のアフターセールススタッフがオンラインになり、お客様の疑問を安心させるだけでなく、すべての顧客に対する困難や不安を排除します。パズルを教えてください。一緒に考えてみましょう。

クライアントの時間を節約するために、AP-209実践ガイドを購入してから5〜10分後にクライアントに製品をメール形式で送信し、情報を簡素化して学習と学習に数十時間しか必要としないようにします。テストの準備をします。 AP-209ガイド資料の使用過程で発生する問題をクライアントが解決できるように、クライアントはいつでも学習資料に関する問題について相談できます。したがって、当社のAP-209トレーニング資料は人を対象としたものであり、クライアントの経験を重要な地位に置いていると言えます。

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>> AP-209日本語版対策ガイド <<

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最新のSalesforce AP-209日本語版対策ガイド & 合格スムーズAP-209合格内容 | 検証するAP-209日本語pdf問題

MogiExamは成立して以来、最も完備な体系、最も豊かな問題集、最も安全な決済手段と最も行き届いたサービスを持っています。我々社のSalesforce AP-209問題集とサーブすが多くの人々に認められます。最近、Salesforce AP-209問題集は通過率が高いので大人気になります。高品質のSalesforce AP-209練習問題はあなたが迅速に試

験に合格させます。Salesforce AP-209資格認定を取得するのはそのような簡単なことです。

Salesforce AP-209 認定試験の出題範囲：

トピック	出題範囲
トピック 1	• Mobile: This domain covers offline functionality in the Field Service Mobile app, mobile customization and extension options, technician management capabilities, and communication features between dispatchers, technicians, and customers.
トピック 2	• Implementation Strategies and Design: This domain covers the full consulting project lifecycle from planning and requirements gathering through deployment, and determining appropriate deployment strategies and licensing needs for Field Service implementations.
トピック 3	• Assets: This domain examines asset architecture including hierarchies and relationships, and strategies for tracking and managing customer assets throughout their lifecycle.

Salesforce Advanced Field Service Accredited Professional 認定 AP-209 試験問題 (Q34-Q39):

質問 # 34
A customer provides services for a variety of products, and the capability for resources to perform services is often machine-specific. The customer explains that there are about 100 combinations of services and products that a single resource may support, and is concerned about performance.
Which configuration option should a consultant recommend?

- A. Configure skills for each combination of services and products that a resource may support
- B. Configure skills to represent the services that resources perform. Utilize the 'Extended Match' Work Rule to filter resources by the products that they support
- C. Utilize an Extended Match Work Rule and custom table with records to represent each combination of services and products that a resource may support
- D. Configure an 'Extended Match' Work Rule to represent the services that resources perform. Utilize skills to filter resources by the vendors or products that they support

正解：B

解説：
This question addresses the limits of Skills (Work Rules) vs. Extended Match (Custom Criteria).
* Option B is correct.This offers the most efficient hybrid approach9.
* Skills:Use standard Skills for the "Service Type" (e.g., "Repair," "Install"). This is simple and low-volume.
* Extended Match:Use theExtended Match Work Ruleto handle the "Product" matching. Instead of creating thousands of skills (e.g., "Repair-ModelX," "Repair-ModelY"), you create a custom object or field logic that matches theAsset's Productto a list ofProducts Supportedon the Resource's record. Extended Match is designed exactly for this "Pattern Matching" without polluting the Skills table.
* Option Cis incorrect because creating a unique skill for everycombination(100+ per resource) leads to
"Skill Explosion." This bloats the data model and degrades optimization performance10.

質問 # 35
Green Energy Solutions provide two types of services: 'New Installs' (high revenue, high priority with a 3 day SLA) and 'Inspections' (proactive, low priority activities due 3 months out). The company incurs a penalty for missing due dates which the service manager would like to avoid. However, not at the expense of a new install.
What should the consultant's recommendation be in such a case?

- A. Add the 'ASAP' Service Objective to the Scheduling Policy, with a 'Relevance Group' that only considers new installs. Set the weight of that Service Objective to be higher than the 'Priority' Service Objective
- B. Use a 'Dynamic Priority' formula field that increases the value of the priority each day, up to a value of '2' (using the 1-100 scale) and set the priority of the new install jobs to '1'
- C. Set up an automation that sets the priority value to '1' for all inspections that are due tomorrow, and set the priority of the

New install jobs to '1' as well
- D. For inspections with a due date taking place in the next 7 days, set the 'Schedule Over Lower Priority' Boolean to 'True'

正解：C

解説：
The goal is to prevent low-priority "Inspections" from being ignored indefinitely until they miss their deadline, without permanently ranking them above high-value "New Installs."
* Option B is correct(based on the scenario's specific constraints). By using automation to elevate the Inspection's priority to '1' (High) only when it is due "tomorrow," the system treats it as urgentonlywhen necessary to avoid the penalty. Since "New Installs" are also Priority '1', the two will compete on equal footing on that final day, ensuring the Inspection has a fighting chance to be scheduled alongside high- value work.
* Option C (Dynamic Priority) is a standard solution for "aging" work. However, the option states it caps the value at '2'. In standard SFS priority (where 1 is highest), a '2' willneverbeat a '1'. Therefore, the inspection would still likely be bumped by a New Install (Priority 1) even on its due date, leading to a penalty.
* Option D ("Schedule Over Lower Priority") is used for emergency reshuffling, but does not inherently solve the prioritization logic between these two specific task types.

質問 # 36
Universal Containers stores critical job information in the description field on the Service Appointment.
Dispatchers need to have a view into this data from the Gantt with minimal clicks, job information is often many characters.
What should a consultant recommend to meet their requirements?

- A. Add the description field to the 'Service Appointment List Columns' field set on Service Appointment. Adjust column widths to expose the entire description field, this field set controls the fields that appear in the appointment list as columns
- B. Add the description field to the 'Service Appointment List Preview' field set on Service Appointment, this field set controls the fields that appear when a user hovers on the appointment information icon
- C. Create a list view and add the description field as a column to appear in the Service Appointment list view within the Gantt
- D. Add the description field to the 'Service Tooltip Gantt' field set on Service Appointment, this field set controls the tooltip layout shown when hovering over an appointment on the Gantt

正解：D

解説：
The requirement is to see data "from the Gantt" (the visual chart) with "minimal clicks."
* Option D is correct.TheService Tooltip Ganttfield set on the Service Appointment object controls the pop-up text box that appears when a dispatcherhoverstheir mouse over a Service Appointment bar on the Gantt chart. This requireszero clicksand is the fastest way to inspect details like "Description" without opening the full record.
* Options A, B, and C refer to the "Appointment List" (the textual list on the left side of the console).
While useful, scrolling through long descriptions in a list column is difficult (Option A) and requires looking away from the Gantt chart itself.

質問 # 37
Which of the following objects have fieldsets that allow controlling how the data is displayed in the
'Dispatcher Console'? (Choose 3 options)

- A. Resource Absence
- B. Service Resource
- C. Assigned Resource
- D. Service Territory
- E. Service Appointment

正解：A、B、E

解説：
The Dispatcher Console (Gantt) allows admins to customize which fields are visible in various panels and tooltips using standard Salesforce Field Sets.
* A is correct (Resource Absence):You can control what information appears when a dispatcher hovers over a non-availability

block (e.g., "Sick Day," "Doctor's Appointment") by editing the field set on the Resource Absence object.
* B is correct (Service Appointment):This is the most heavily customized object. You can configure field sets to control the columns in the Appointment List, the text shown on the Gantt bar, and the fields in the tooltip (hover).
* C is correct (Service Resource):You can customize the resource list (left-hand side of the Gantt) to show fields like "Vehicle Type," "Skill Level," or "Phone Number" by editing the field set on the Service Resource object.
* Options D and E:Service Territory and Assigned Resource do not have direct field sets that control the Dispatcher Consolelayout in the same way the primary transactional objects do.

質問 ＃38

What should a consultant recommend to help a customer with their initiative to reduce their carbon footprint?

- A. Add the 'Maximum Travel from Home' Work Rule.
- B. Remove the 'ASAP' Service Objective.
- C. Remove the 'Match Location' Work Rule.
- D. Give 'Minimize Travel' Service Objective the highest weight.

正解：D

解説：
Reducing a carbon footprint in field service is primarily achieved by reducing the fuel consumption and distance driven by the fleet.
* Option B is correct.TheMinimize TravelService Objective calculates the travel distance/time for each potential appointment slot. By giving this objective thehighest weightin the Scheduling Policy, the optimization engine will aggressively prioritize schedules that have the shortest routes, even if it means sacrificing other metrics (like "ASAP" or "Preferred Resource"). Shorter routes directly equate to less driving and lower emissions.
* Option A (Remove ASAP) might help slightly by removing the urgency to book "now" (which can cause inefficient routing), but it doesn'tproactivelyoptimize for low mileage like Option B does.
* Option C (Maximum Travel Work Rule) is a hard limit (e.g., "Don't travel more than 50 miles"). While it prevents extreme outliers, it doesn't optimize the routeswithinthat radius.

質問 ＃39

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