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## ServiceNow Certified Implementation Specialist - Service Mapping Sample Questions (Q61-Q66):

### NEW QUESTION # 61

You have run Service Mapping discovery against a customer service and discovered the CI in the image. The customer indicates that Apache should have an outgoing connection to Tomcat. Which one of the following could be the issue?

- A. Credentials are not configured for Tomcat.
- B. No Tomcat CI Type is defined.
- C. Process is offline for Tomcat.

- D. No Identification Rule is defined for Tomcat.
- E. No Connection Section is defined for Apache to Tomcat.

**Answer: E**

#### **NEW QUESTION # 62**

In Service Mapping, which one of the following icons represents a credential error on the Service map?

- A. Yellow triangle
- B. mark
- C. Generic application
- D. Red stop sign

Section: (none)  
Explanation

**Answer: A**

#### **NEW QUESTION # 63**

Which of the following are created automatically when using the map option Create pattern from generic application?

- A. Discovery Pattern, CI Type/Class, Process Classifier
- B. CI Type/Class, Process Classifier, Identification Rule
- C. Process Classifier, Connection Section, Discovery Pattern
- D. Identification Rule, CI Class/Class, Identification Section

**Answer: A**

Explanation:

Section: (none)

Explanation:

#### **NEW QUESTION # 64**

Which file on the MID Server is configured with the customer's ServiceNow instance URL?

- A. wrapper.conf
- B. config.json
- C. server.xml
- D. config.xml

**Answer: D**

#### **NEW QUESTION # 65**

Assume an Apache Web Server Identifier Entry is configured as shown:

If the Apache Web Server Discovery Pattern has a step configured to collect the Configuration file data but NOT configured with a step to collect the Version information, what will happen when executing a Service Mapping discovery?

- A. The Apache Web Server CI will be reclassified as a Web Server CI.
- B. An identification error will occur.
- C. The Apache Web Server configuration item will be discovered successfully and either inserted or updated in the CMDB.
- D. A duplication error will occur.

**Answer: C**

#### **NEW QUESTION # 66**

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