

Splunk SPLK-3002 Online Practice Test Engine Recommendation



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Splunk IT Service Intelligence Certified Admin Sample Questions (Q85-Q90):

NEW QUESTION # 85

What is the default importance value for dependent services' health scores?

- A. 0
- B. Unassigned
- C. 1
- D. 2

Answer: A

Explanation:

By default, impacting service health scores have an importance value of 11.

Reference:

A service template is a predefined set of KPIs and entity rules that you can apply to a service or a group of services. A service template helps you standardize the configuration and monitoring of similar services across your IT environment. A service template can also include dependent services, which are services that are required for another service to function properly. For example, a web server service might depend on a database service and a network service. The default importance value for dependent services' health scores is:

D) 10. This is true because the importance value indicates how much a dependent service contributes to the health score of the parent service. The default value is 10, which means that the dependent service has the highest impact on the parent service's health score. You can change the importance value of a dependent service in the service template settings.

The other options are not correct because:

A) 11. This is not true because 11 is an invalid value for importance. The valid range is from 1 (lowest) to 10 (highest).

B) 1. This is not true because 1 is the lowest value for importance, not the default value. A value of 1 means that the dependent service has the lowest impact on the parent service's health score.

C) Unassigned. This is not true because every dependent service has an assigned importance value, which defaults to 10.

NEW QUESTION # 86

Which of the following items describe ITSI Deep Dive capabilities? (Choose all that apply.)

- A. Visualizing one or more Service KPIs values by time.
- B. Comparing swim lane values for a slice of time.
- C. Comparing a service's notable events over a time period.
- D. Examining and comparing alert levels for KPIs in a service over time.

Answer: A,B,D

Explanation:

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/DeepDives> A deep dive is a dashboard that allows you to analyze the historical trends and anomalies of your KPIs and metrics in ITSI. A deep dive displays a timeline of events and swim lanes of data that you can customize and filter to investigate issues and perform root cause analysis. Some of the capabilities of deep dives are:

B). Visualizing one or more service KPIs values by time. This is true because you can add KPI swim lanes to a deep dive to show the values and severity levels of one or more KPIs over time. You can also compare KPIs from different services or entities using service swapping or entity splitting.

C). Examining and comparing alert levels for KPIs in a service over time. This is true because you can add alert swim lanes to a deep dive to show the alert levels and counts for one or more KPIs over time. You can also drill down into the alert details and view the notable events associated with each alert.

D). Comparing swim lane values for a slice of time. This is true because you can use the time range selector to zoom in or out of a specific time range in a deep dive. You can also use the time brush to select a slice of time and compare the swim lane values for that time period.

The other option is not a capability of deep dives because:

A). Comparing a service's notable events over a time period. This is not true because deep dives do not display notable events, which are alerts generated by ITSI based on certain conditions or correlations. Notable events are displayed in other dashboards, such as episode review or glass tables.

References: [Overview of deep dives in ITSI], [Add swim lanes to a deep dive in ITSI]

NEW QUESTION # 87

Which of the following applies when configuring time policies for KPI thresholds?

- A. If a person expects a KPI to change significantly through a cycle on a daily basis, don't use it.
- B. They are great if you expect normal behavior at 1:00 to be different than normal behavior at 5:00.
- C. It is possible for multiple time policies to overlap.
- D. A person can only configure 24 policies, one for each hour of the day.

Answer: B

Explanation:

Time policies are user-defined threshold values to be used at different times of the day or week to account for changing KPI workloads. Time policies accommodate normal variations in usage across your services and improve the accuracy of KPI and service health scores. For example, if your organization's peak activity is during the standard work week, you might create a KPI threshold time policy that accounts for higher levels of usage during work hours, and lower levels of usage during off-hours and

weekends. The statement that applies when configuring time policies for KPI thresholds is:

* B. They are great if you expect normal behavior at 1:00 to be different than normal behavior at 5:00.

This is true because time policies allow you to define different threshold values for different time blocks, such as AM/PM, work hours/off hours, weekdays/weekends, and so on. This way, you can account for the expected variations in your KPI data based on the time of day or week.

The other statements do not apply because:

* A. A person can only configure 24 policies, one for each hour of the day. This is not true because you can configure more than 24 policies using different time block combinations, such as 3 hour block, 2 hour block, 1 hour block, and so on.

* C. If a person expects a KPI to change significantly through a cycle on a daily basis, don't use it. This is not true because time policies are designed to handle KPIs that change significantly through a cycle on a daily basis, such as web traffic volume or CPU load percent.

* D. It is possible for multiple time policies to overlap. This is not true because you can only have one active time policy at any given time. When you create a new time policy, the previous time policy is overwritten and cannot be recovered.

References: Create time-based static KPI thresholds in ITSI

NEW QUESTION # 88

What are valid considerations when designing an ITSI Service? (Choose all that apply.)

- A. Service access control requirements for ITSI Team Access should be considered, and appropriate teams provisioned prior to creating the ITSI Service.
- B. Backfill of a KPI should always be selected so historical data points can be used immediately and alerts based on that data can occur.
- C. Entities, entity meta-data, and entity rules should be planned carefully to support the service design and configuration.
- D. Services, entities, and saved searches are stored in the ITSI app, while events created by KPI execution are stored in the `itsi_summary` index.

Answer: A,D

NEW QUESTION # 89

Which is the least permissive role required to modify default deep dives?

- A. power
- B. `itoa_analyst`
- C. `itoa_admin`
- D. admin

Answer: C

Explanation:

To modify default deep dives in Splunk IT Service Intelligence (ITSI), the least permissive role typically required is the `itoa_admin` role. This role is specifically designed within ITSI to provide administrative capabilities, including the ability to configure and customize various aspects of ITSI, such as services, KPIs, and deep dives. The `itoa_admin` role has the necessary permissions to edit and manage default deep dives, enabling users with this role to tailor the deep dives to meet specific operational requirements and preferences. Other roles like `itoa_analyst`, `admin`, or `power` might not have sufficient privileges to modify default deep dives, as these roles are generally more restricted in terms of their ability to make broad changes within ITSI.

NEW QUESTION # 90

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