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CIPM Practice Exam

Which of the following is not a metric an organization would use? - ✓✓ Minimize security threats

Which of the following is least likely a goal of an organization's privacy program? - ✓✓ Hiring a privacy officer or manager

In which of the following ways can internal audit most likely help a privacy program? - ✓✓ Providing consultancy services

What can be considered to be the essence of an organization's privacy notice communicated to the outside world? - ✓✓ A promise on handling

Which of the following is most true about privacy by design? - ✓✓ Results, partly, in compliance with the General Data Protection Regulation

Which of the following is the best description of an accountable organization? - ✓✓ An organization with the necessary policies and procedures

Which step is likely not part of a privacy program with the goal to protect an organization's brand? - ✓✓ Prevent phishing e-mails using the company logo from being sent

What is "the authority aims to safeguard the balance between the right to privacy and other rights"? - ✓✓ A mission or vision

A manufacturing company has placed computers all around the manufacturing area to help machine operators to relax during their lunch break and check their e-mails or social media. The company is doing so in an attempt to stop the machine operators from being distracted by their phones during their work and all the dangers that come with being distracted in a manufacturing area.

All the computers are connected to both the intranet and the internet. This allows an internal news bulletin and all policies and procedures to be displayed easily. There are regular updates, for example on family events, updates of procedures, bonus-related information and news on the employee of the month.

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The CIPM certification exam assesses the candidate's understanding of the privacy program management lifecycle. CIPM exam covers various topics such as privacy program governance, privacy policies and notices, data inventory and mapping, privacy impact assessments, and privacy training and awareness. The CIPM certification exam is a comprehensive assessment of the candidate's ability to design, implement, and manage privacy programs within their organization. Certified Information Privacy Manager (CIPM) certification also demonstrates the candidate's commitment to privacy and data protection practices, which is becoming increasingly important in today's business environment.

IAPP CIPM Certification is designed for professionals who are responsible for managing an organization's privacy program. It provides a comprehensive understanding of privacy laws, regulations, and best practices, and enables professionals to develop and implement effective privacy policies and procedures. Certified Information Privacy Manager (CIPM) certification focuses on topics such as privacy program governance, privacy operational lifecycle, privacy risks and assessments, and privacy program management.

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IAPP Certified Information Privacy Manager (CIPM) Sample Questions (Q19-Q24):

NEW QUESTION # 19

SCENARIO

Please use the following to answer the next question:

Martin Briseno is the director of human resources at the Canyon City location of the U.S. hotel chain Pacific Suites. In 1998, Briseno decided to change the hotel's on-the-job mentoring model to a standardized training program for employees who were progressing from line positions into supervisory positions. He developed a curriculum comprising a series of lessons, scenarios, and assessments, which was delivered in-person to small groups. Interest in the training increased, leading Briseno to work with corporate HR specialists and software engineers to offer the program in an online format. The online program saved the cost of a trainer and allowed participants to work through the material at their own pace.

Upon hearing about the success of Briseno's program, Pacific Suites corporate Vice President Maryanne Silva-Hayes expanded the training and offered it company-wide. Employees who completed the program received certification as a Pacific Suites Hospitality Supervisor. By 2001, the program had grown to provide industry-wide training. Personnel at hotels across the country could sign up and pay to take the course online.

As the program became increasingly profitable, Pacific Suites developed an offshoot business, Pacific Hospitality Training (PHT). The sole focus of PHT was developing and marketing a variety of online courses and course progressions providing a number of professional certifications in the hospitality industry.

By setting up a user account with PHT, course participants could access an information library, sign up for courses, and take end-of-course certification tests. When a user opened a new account, all information was saved by default, including the user's name, date of birth, contact information, credit card information, employer, and job title. The registration page offered an opt-out choice that users could click to not have their credit card numbers saved. Once a user name and password were established, users could return to check their course status, review and reprint their certifications, and sign up and pay for new courses. Between 2002 and 2008, PHT issued more than 700,000 professional certifications.

PHT's profits declined in 2009 and 2010, the victim of industry downsizing and increased competition from e-learning providers. By 2011, Pacific Suites was out of the online certification business and PHT was dissolved.

The training program's systems and records remained in Pacific Suites' digital archives, un-accessed and unused. Briseno and Silva-Hayes moved on to work for other companies, and there was no plan for handling the archived data after the program ended. After PHT was dissolved, Pacific Suites executives turned their attention to crucial day-to-day operations. They planned to deal with the PHT materials once resources allowed.

In 2012, the Pacific Suites computer network was hacked. Malware installed on the online reservation system exposed the credit card information of hundreds of hotel guests. While targeting the financial data on the reservation site, hackers also discovered the archived training course data and registration accounts of Pacific Hospitality Training's customers. The result of the hack was the exfiltration of the credit card numbers of recent hotel guests and the exfiltration of the PHT database with all its contents.

A Pacific Suites systems analyst discovered the information security breach in a routine scan of activity reports. Pacific Suites quickly notified credit card companies and recent hotel guests of the breach, attempting to prevent serious harm. Technical security engineers faced a challenge in dealing with the PHT data.

PHT course administrators and the IT engineers did not have a system for tracking, cataloguing, and storing information. Pacific Suites has procedures in place for data access and storage, but those procedures were not implemented when PHT was formed. When the PHT database was acquired by Pacific Suites, it had no owner or oversight. By the time technical security engineers determined what private information was compromised, at least 8,000 credit card holders were potential victims of fraudulent activity.

In the Information Technology engineers had originally set the default for customer credit card information to "Do Not Save," this action would have been in line with what concept?

- A. Harm minimization
- B. Use limitation
- C. Reactive risk management
- D. Privacy by Design

Answer: D

NEW QUESTION # 20

If an organization maintains a separate ethics office, to whom would its officer typically report to in order to retain the greatest degree of independence?

- A. The Chief Financial Officer.
- B. The organization's General Counsel.
- C. The Human Resources Director.
- **D. The Board of Directors.**

Answer: D

Explanation:

If an organization maintains a separate ethics office, its officer would typically report to the Board of Directors in order to retain the greatest degree of independence. This is because the Board of Directors is the highest governing body of the organization and has the authority and responsibility to oversee the ethical conduct and performance of the organization and its management¹ Reporting to the Board of Directors would enable the ethics officer to avoid any potential conflicts of interest or undue influence from other senior executives or managers who may have a stake in the ethical issues or decisions that the ethics office handles² Reporting to the Board of Directors would also enhance the credibility and legitimacy of the ethics office and its recommendations, as well as demonstrate the organization's commitment to ethical values and culture³ The other options are not as suitable as reporting to the Board of Directors for retaining the greatest degree of independence for the ethics office. Reporting to the Chief Financial Officer may create a conflict of interest or a perception of bias if the ethical issues or decisions involve financial matters or implications⁴ Reporting to the Human Resources Director may limit the scope or authority of the ethics office to deal with ethical issues or decisions that go beyond human resources policies or practices⁵ Reporting to the organization's General Counsel may blur the distinction or create confusion between legal compliance and ethical conduct, as well as raise concerns about attorney-client privilege or confidentiality⁶

References: 1: Board Responsibilities | BoardSource; 2: Ethics Officer: Job Description, Duties and Requirements; 3: The Role Of The Ethics And Compliance Officer In The 21st Century | Corporate Compliance Insights; 4: Ethics Officer: Job Description, Duties and Requirements; 5: Ethics Officer: Job Description, Duties and Requirements; 6: Ethics Officer: Job Description, Duties and Requirements Reference: <https://hbr.org/1994/03/managing-for-organizational-integrity>

NEW QUESTION # 21

What is the best way to understand the location, use and importance of personal data within an organization?

- A. By interviewing employees tasked with data entry.
- B. By analyzing the data inventory.
- **C. By evaluating methods for collecting data.**
- D. By testing the security of data systems.

Answer: C

Explanation:

Explanation

The best way to understand the location, use and importance of personal data within an organization is by evaluating methods for collecting data. This will help to identify the sources, purposes, and categories of data that the organization processes, as well as the data flows and transfers within and outside the organization. By doing so, the organization can assess the risks and opportunities associated with data processing and design appropriate privacy policies and controls. References: [IAPP CIPM Study Guide], page 29-30; [Data Inventory]

NEW QUESTION # 22

When supporting the business and data privacy program expanding into a new jurisdiction, it is important to do all of the following EXCEPT?

- A. Perform an assessment of the laws applicable in that new jurisdiction.
- B. Identify the stakeholders.
- **C. Appoint a new Privacy Officer (PO) for that jurisdiction.**
- D. Consider culture and whether the privacy framework will need to account for changes in culture.

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