

100% Pass 2025 ServiceNow CIS-CSM–Valid Valid Exam Sims

ServiceNow CIS-CSM Exam Summary:	
Vendor	ServiceNow
Exam Code	CIS-CSM
Full Exam Name	ServiceNow Certified Implementation Specialist - Customer Service Management
Number of Questions	60
Sample Questions	ServiceNow CIS-CSM Customer Service Management Exam Sample Questions and Answers
Practice Exam	ServiceNow CIS-CSM Practice Test
Time Limit	130 Minutes
Exam Fee	USD \$450
Easy and Guaranteed Success with ProcessExam.com	

BONUS!!! Download part of Itcertkey CIS-CSM dumps for free: https://drive.google.com/open?id=1-La8YzqJZp0okStCAkZKYV_-XUEQOPOx

Itcertkey provides the most up-to-date ServiceNow Certified Implementation Specialist - Customer Service Management Exam CIS-CSM exam questions and practice material to assist you in preparing for the ServiceNow CIS-CSM exam. Our ServiceNow Certified Implementation Specialist - Customer Service Management Exam CIS-CSM exam questions preparation material helps countless people worldwide in becoming certified professionals. Our ServiceNow Certified Implementation Specialist - Customer Service Management Exam CIS-CSM Exam Questions are available in three simple formats, allowing customers to select the most appropriate option according to their needs.

Exam Topics of ServiceNow Certified CIS CSM

The following are covered in **SERVICENOW CIS-CSM practice exams** and **SERVICENOW CIS-CSM practice test**:

- Architecture and Security
- Business Cases / Use Cases
- Baseline Application Functionality
- Proven Practices for Implementation

To become ServiceNow CIS-CSM certified, candidates must pass a 60-question multiple-choice exam within 90 minutes. CIS-CSM exam can be taken online, and candidates must achieve a minimum passing score of 70%. ServiceNow Certified Implementation Specialist - Customer Service Management Exam certification is valid for two years, after which candidates must renew their certification by passing a recertification exam or completing professional development activities. The ServiceNow CIS-CSM Certification is a valuable credential for professionals who want to demonstrate their expertise in implementing and managing ServiceNow's CSM module and enhance their career prospects in the customer service management field.

>> Valid CIS-CSM Exam Sims <<

ServiceNow Certified Implementation Specialist - Customer Service Management Exam Trustworthy exam Practice & CIS-CSM exam training pdf & ServiceNow Certified Implementation Specialist - Customer Service Management Exam updated study material

With Itcertkey's ServiceNow CIS-CSM Exam Training materials you can pass the ServiceNow CIS-CSM exam easily. The training tools which designed by our website can help you pass the exam the first time. You only need to download the Itcertkey ServiceNow CIS-CSM exam training materials, namely questions and answers, the exam will become very easy. Itcertkey guarantee that you will be able to pass the exam. If you are still hesitant, download our sample of material, then you can know the effect. Do not hesitate, add the exam material to your shopping cart quickly. If you miss it you will regret for a lifetime.

ServiceNow is a leading provider of cloud-based platforms that are designed to help companies streamline their operations and improve their customer service. The company's flagship product, the ServiceNow Customer Service Management (CSM) platform, is widely used by organizations around the world to manage their customer service operations. To help professionals master this platform and achieve their career goals, ServiceNow offers the CIS-CSM (ServiceNow Certified Implementation Specialist - Customer Service Management) certification exam.

ServiceNow Certified Implementation Specialist - Customer Service Management Exam Sample Questions (Q250-Q255):

NEW QUESTION # 250

Special Handling Notes can apply to which one of the following based on specific attributes?

- A. Holiday
- B. VIP
- C. Contact
- D. Domain

Answer: A

NEW QUESTION # 251

Upon self-registration through the Consumer Service Portal, a record is created in: (Choose two.)

- A. Contact (customer_contact)
- B. CSM User (csm_user)
- C. Consumer (csm_consumer)
- D. Consumer User (csm_consumer-user)

Answer: C,D

NEW QUESTION # 252

Proactive Customer Service Operations works Event Management to proactively monitor and fix issues affecting customers. It can also trigger case workflow's and enable organizations to notify customers whose services or products are impacted by an outage or issue. What are the three main components that make up Proactive Customer Service Operations? (Choose three.)

- A. Service-Aware Install Base Most Voted
- B. Proactive Prevention
- C. Proactive Case Most Voted
- D. Service Monitoring
- E. Service-Aware CMDB
- F. Service Reporting

Answer: A,C,D

NEW QUESTION # 253

What role can be assigned to employees who are not fulfillers, such as those in sales and services, or do not have other CSM-specific roles, but have a need to create cases on behalf of customers?

- A. Proxy Contact (sn_customservice.proxy_contact)
- B. Consumer (sn_customservice.consumer)
- C. Customer (sn_suctomservice.customer)
- D. External (snc_external)

Answer: A

NEW QUESTION # 254

From what places in SN can an agent create a case? (Choose three.)

- A. Chat
- B. Contact
- C. Customer Service Application
- D. Account

Answer: B,C,D

Explanation:

Reference:

customer-service-management/reference/r_CustomerServiceCaseForm.htmlc

NEW QUESTION # 255

• • • • •

CIS-CSM Valid Study Notes: https://www.itcertkey.com/CIS-CSM_braindumps.html

- [illegible]

2025 Latest Itcertkey CIS-CSM PDF Dumps and CIS-CSM Exam Engine Free Share: <https://drive.google.com/open?id=1-La8YzqJZp0okStCAkZKYV-XUEQOPOx>