# 100% Pass 2025 ServiceNow Reliable CSA Training Materials



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It is a virtual certainty that our CSA actual exam is high efficient with passing rate up to 98 percent and so on. We made it by persistence, patient and enthusiastic as well as responsibility. Moreover, about some tricky problems of CSA Exam Materials you do not to be anxious and choose to take a detour, our experts left notes for your reference. So our CSA practice materials are beyond the contrivance of all of you.

ServiceNow CSA (ServiceNow Certified System Administrator) Exam is a certification that validates the skills and knowledge of ServiceNow System Administrators. CSA exam is designed to test the ability of individuals to configure and manage ServiceNow instances, troubleshoot and resolve issues, and perform system administration tasks. ServiceNow Certified System Administrator certification is recognized globally and is a valuable asset for professionals seeking to advance their career in the field of ServiceNow.

ServiceNow CSA certification is highly valued in the IT industry, as it demonstrates a candidate's proficiency in administering ServiceNow instances. ServiceNow Certified System Administrator certification is recognized globally and is a benchmark of excellence in ServiceNow administration. ServiceNow CSA Certification holders are in high demand, and they can expect better job opportunities and higher salaries than non-certified professionals.

ServiceNow CSA (ServiceNow Certified System Administrator) Exam is a certification exam that validates the skills and knowledge of professionals who administer ServiceNow instances. CSA exam tests the candidates' understanding of ServiceNow's core

configuration and administration concepts, including user and group management, data management, security and access controls, and reporting and performance analytics. The ServiceNow CSA certification is an essential requirement for professionals who wish to work with ServiceNow as a system administrator or developer.

## >> CSA Training Materials <<

## CSA Commitment to Your ServiceNow CSA Exam Success

It is a truth universally acknowledged that the exam is not easy but the related CSA certification is of great significance for workers in this field so that many workers have to meet the challenge, I am glad to tell you that our company aims to help you to pass the examination as well as gaining the related certification in a more efficient and simpler way. During recent 10 years, our CSA Exam Questions have met with warm reception and quick sale in the international market. Our CSA study materials are not only as reasonable priced as other makers, but also they are distinctly superior in the following respects.

## ServiceNow Certified System Administrator Sample Questions (Q344-Q349):

#### **NEW QUESTION #344**

Which module would you use to create a new automation of business logic such as approvals, tasks, and notifications?

- A. Process Automation > Active Flows
- B. Process Automation > Process Flow
- C. Process Automation > Flow Administration
- D. Process Automation > Flow Designer
- E. Process Automation > Workflow Editor

#### Answer: D

#### Explanation:

Reference: https://docs.servicenow.com/bundle/rome-servicenow-platform/page/administer/process- automation-designer/concept/getting-started-process-automation.html

## **NEW QUESTION #345**

What are the steps for importing data using an import set?

- A. Set up LDAP; Test map: Create update set; Run import: Apply update set
- B. Load the data; Create transform map; Transform data; Clean up import table
- C. Select source file; Run automap; Transform data; Clean up target table
- D. Identify source; Import transform map: Run transformer; Verity import

#### Answer: B

## Explanation:

Importing data into ServiceNow involves usingImport Sets, which act astemporary staging tablesbefore transferring data to the target table. The correct sequence of steps is as follows:

Load the Data

Upload data from an external source (CSV, Excel, XML, JDBC, or API).

The data is stored in anImport Set table(temporary staging table).

Create Transform Map

ATransform Mapdefineshowdata from the Import Set should be mapped to thetarget table(e.g.,incident, cmdb ci).

Example: Mapping "Full Name" in Import Set # "User Name" in sys\_user table.

Transform Data

Executes the Transform Map, moving data from the Import Set into the target table.

Anydata conversion rules or business logic(such as field mapping, script processing) are applied.

Clean Up Import Table

After a successful import, thetemporary Import Set tablecan be deleted to free up space.

A: Select source file; Run automap; Transform data; Clean up target table Automapis optional and does not apply in every scenario. Cleaning up the target table in incorrect-the cleanup applies to the Import Set table, not the target table.

B: Set up LDAP; Test map; Create update set; Run import; Apply update set LDAP is foruser authentication, not for importing data.

Update Sets are used formoving configurations, notdata imports.

C: Identify source; Import transform map; Run transformer; Verify import

"Run transformer"is incorrect-the correct step is "Transform Data".

Importing does not require averification step; instead, data is reviewed using Transform History.

References:ServiceNow Documentation:Import Set Process

ServiceNow Developer Guide:Creating Transform Maps

#### **NEW QUESTION #346**

What are different types of Data Sources, which may be imported into ServiceNow? (Choose four.)

- A. Local Sources (i.e. XML, CSV, Excel)
- B. Implementation Spoke
- C. DataHub
- D. LDAP Connection
- E. JDBC Connection
- F. Network Server

## Answer: A,C,D,E

#### Explanation:

Reference: https://developer.servicenow.com/dev.do#!/learn/learning-plans/quebec/servicenow\_administrator/app\_store\_learnv2\_importingdata\_quebec\_data\_sources

#### **NEW QUESTION #347**

Which one of the following statements describes the contents of the Configuration Management Database (CMDB)?

- A. The CMDB contains ITIL process data pertaining to configuration items
- B. The CMDB contains the Business Rules that direct the intangible, configurable assets used by a company
- C. The CMDB contains data about tangible and intangible business assets
- D. The CMDB archives all Service Management PaaS equipment metadata and usage statistics

## Answer: C

## **NEW QUESTION #348**

The Employee On-boarding team has asked for a way for managers to order computers, monitors, business Cards, and cell phones for new employees. How would you proceed to meet this requirement?

- A. Create Order Guide
- B. Create Requested Item
- C. Create Record Producer
- D. Create On-boarding Bot

#### Answer: A

## Explanation:

AnOrder Guidein ServiceNow is used to groupmultiple catalog itemstogether so that users can request all necessary items inone streamlined process.

The Employee Onboarding teamneeds a way for managers to order multiple items (computers, monitors, business cards, cell phones) for new employees.

AnOrder Guideallows managers to requestall necessary items in a single request, instead of ordering them one by one.

The guide can also userules and conditions to determine which items should be included based on user input (e.

g., different job roles might require different devices).

A: Create Record Producer- Record Producers are used tocapture information and create records(e.g., Incidents, Requests) but do not group multiple catalog items togetherlike an Order Guide does.

C: Create Requested Item- A Requested Item (sc\_req\_item) is createdwhen a request is submitted, but it isnot the starting pointfor fulfilling this requirement.

D: Create Onboarding Bot- No such feature exists in ServiceNow; onboarding is typically handled viaOrder GuidesandHR Case Management.

ServiceNow Order Guides Documentation

ServiceNow CSA Training Module: "Service Catalog: Order Guides and Catalog Items" Why an Order Guide is the Best Choice for This Scenario? Why Other Answers Are Incorrect: References from Certified System Administrator (CSA) Official Documentation:

### **NEW QUESTION #349**

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Studying for attending ServiceNow Certified System Administrator exam pays attention to the method. The good method often can bring the result with half the effort, therefore we in the examination time, and also should know some test-taking skill. The CSA quiz guide on the basis of summarizing the past years, found that many of the questions, the answers have certain rules can be found, either subjective or objective questions, we can find in the corresponding module of similar things in common. To this end, the ServiceNow Certified System Administrator exam dumps have summarized some types of questions in the qualification examination, so that users will not be confused when they take part in the exam, to have no emphatic answers. It can be said that the template of these questions can be completely applied. The user only needs to write out the routine and step points of the CSA test material, so that we can get good results in the exams.

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