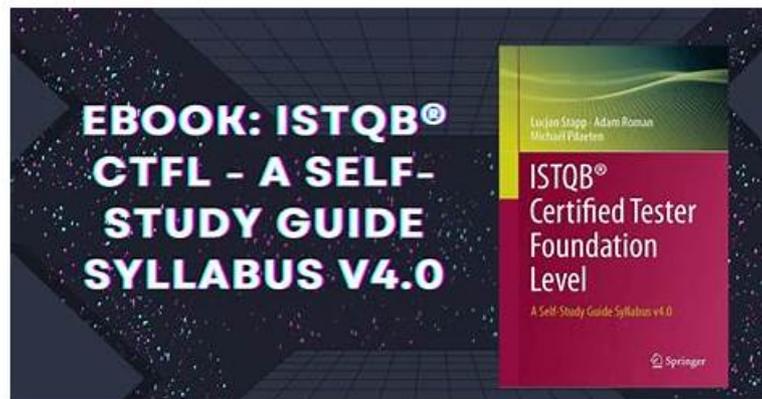


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ISTQB ATM Exam is an advanced level certification exam aimed at test managers who want to advance their skill set in software testing. ATM exam is designed to test an individual's ability to manage the testing process, create and execute test plans, analyze and report test results, and lead a testing team.

ISTQB ATM (ISTQB Certified Tester Advanced Level - Test Manager [Syllabus 2012]) Exam is a highly respected certification program designed for software testing professionals who want to advance their skills in test management. Advanced Test Management Exam v3.0 - ISTQB certification program is offered by the International Software Testing Qualifications Board (ISTQB), which is a non-profit organization that aims to promote software testing as a profession.

ISTQB Advanced Test Management Exam v3.0 - ISTQB Sample Questions (Q14-Q19):

NEW QUESTION # 14

You are the Test Manager for a project to develop a web customer portal of a Pay-TV company that allows customers (with a smartcard and a set-top box) to purchase digital contents.

In the "select" page the system displays a dialogue where the customer can select the items (digital contents) he/she is interested in. In this page he/she can add one or more items to a shopping cart. An item consists of a product and a duration.

There are three types of products: Movie, sport and premium (movie and sport).

There are four possible durations: 1 months, 2 months, winter (from the beginning of January to end of March) and summer (from the beginning of July to end of September).

All the combinations of products and durations are allowed to define an item. Thus there are twelve possible items. A maximum of six different items can be added to the shopping cart at a time.

When the customer decides to check out he/she goes to the "purchase" page where he/she can pay the total amount of the shopping cart in three different ways:

- using a credit voucher

- using a credit already charged on the smartcard

- using a credit card (accepted credit cards are: Visa, MasterCard and Great Wall Card) The customer can logout from both the "select" and "purchase" pages. In this case no purchase is made.

You decide to apply a blended risk-based and reactive testing strategy and the following is a subset of the exit criteria for system testing:

EXCR1- Each "critical" quality risk item must be covered by at least one test condition EXCR2- Each "critical" requirement must be covered by at least one test condition You are following a risk-based testing strategy. The test execution time is very limited. Assume that all the product risk items require more or less the same level of test effort.

| Product Risk Item | Likelihood | Impact |
|--|------------|--------|
| The system does not accept transactions coming from the IVR channel | 1 | 5 |
| The system does not correctly charge a Smart Card with the required contents | 2 | 5 |
| The system does not activate a pre-activated Smart Card | 3 | 5 |
| The system does not pre-activate a Smart Card | 5 | 3 |

Which of the following answers describes the best execution schedule in this scenario?

- A. 1- Test the correct pre-activation of the Smart Card2- Test the correct charge of the Smart Card with the required contents3- Test the correct activation of the Smart Card4- Test the acceptance of transactions coming from the IVR channel
- B. 1- Test the acceptance of transactions coming from the IVR channel2- Test the correct charge of the Smart Card with the required contents3- Test the correct pre-activation of the Smart Card4- Test the correct activation of the Smart Card
- C. 1- Test the correct pre-activation of the Smart Card 2- Test the correct activation of the Smart Card3- Test the correct charge of the Smart Card with the required contents4- Test the acceptance of transactions coming from the IVR channel
- D. 1- Test the correct activation of the Smart Card2- Test the correct pre-activation of the Smart Card3- Test the correct charge of the Smart Card with the required contents4- Test the acceptance of transactions coming from the IVR channel

Answer: C

Explanation:

Explanation/Reference:

Explanation:

NEW QUESTION # 15

Which of the following answers describes a factor that may reduce the effort spent when using distributed test teams without negatively affecting system quality?

K2 1 credit

- A. With several distributed test teams, two or more teams assume some test conditions are covered by their team and their team alone. But all of the teams actually cover them
- B. With several distributed test teams, every team assumes that some test conditions are covered by other teams but actually no one covers them
- C. With several distributed test teams, all of the distributed test teams use a single unified test dashboard
- D. Difficulties in communication between the distributed test teams due to time zone differences

Answer: C

NEW QUESTION # 16

The following are the exit criteria described in the test plan of a software product:

EX1. The test suite for the product must ensure that at least each quality risk item is covered by at least one test case (a quality risk item can be covered by more test cases).

EX2. All test cases in the test suite must be run during the execution phase.

EX3. Defects are classified into two categories: "C" (critical defect) and "NC" (non-critical defect). No known C defects shall exist in the product at the end of the test execution phase.

Which of the following information is useless when the specified exit criteria is evaluated?

- A. A list of all the open defects with the associated classification information extracted from the defect tracking system
- B. A traceability matrix showing the relationships between the product risk items and the test cases
- C. A chart, showing the trend in the lag time from defect reporting to resolution, extracted from the defect tracking system
- D. The execution status of all the test cases extracted from the test management tool

Answer: C

Explanation:

Section: Testing Process

Explanation/Reference:

NEW QUESTION # 17

You are the Test Manager of a new project aimed at developing a software system that must be certified at level B of the DO-178B standard. The project will follow a V-Model software development life cycle and it will have four formal levels of testing: component, integration, system and acceptance testing.

You must produce the test plan documentation for this project by providing an adequate coordination across the four levels of testing in order to assure audit ability.

Which of the following answers would you expect to best describe how to organize the test plan?

K3 2 credits

- A. Produce a master test plan that covers three levels (component, integration, system test) and a separate acceptance test plan
- B. Produce four separate detailed level test plans, one for each level, without a master test plan
- C. Produce a master test plan describing the relationship between the four levels, and four separate detailed level test plans, one for each level
- D. Produce a single master test plan that covers in detail all four levels, describing the particular activities for all test levels

Answer: C

NEW QUESTION # 18

Which of the following best describes the appraisal costs in the cost of quality?

- A. The cost for lawyers to deal with a lawsuit over a defect
- B. The cost for fixing defects
- C. The cost spent preventing defects from occurring in the first place
- D. The cost for performing dynamic testing

Answer: D

Explanation:

* Definition of Appraisal Costs:

* Appraisal costs include expenses related to evaluating and testing the product to detect defects before release.

* These include costs for dynamic testing, reviews, inspections, and validation activities.

* Evaluation of Options:

