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## CompTIA A+ Certification Exam: Core 2 Sample Questions (Q27-Q32):

### NEW QUESTION # 27

Various alerts on a user's Windows 11 laptop are continually interrupting the user during videoconference calls. Which of the following should a support technician recommend to best solve the issue?

- A. Set Windows Notifications settings to Do Not Disturb
- B. Configure the Sounds option in Control Panel to be set to No Sounds
- C. Disable all notifications in different applications in the order they appear
- D. Use multiple sound output devices for the various source applications

Answer: A

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Windows 11 features a "Do Not Disturb" mode under Notification settings, which is designed to suppress interruptions during tasks like videoconferencing.

From Quentin Docter - CompTIA A+ Complete Study Guide:

"Windows 11 introduces Do Not Disturb and Focus Assist under notification settings, enabling users to mute alerts during presentations or calls."

### NEW QUESTION # 28

A user has rooted their corporate phone to load unapproved software. Which of the following tools should the company use to prevent access to the corporate network?

- A. Mobile device management
- B. Geofencing
- C. Encryption
- D. Lock screen

**Answer: A**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Mobile Device Management (MDM) allows an organization to enforce security policies, such as denying network access to jailbroken/rooted devices.

From the All-in-One Exam Guide by Travis Everett and Andrew Hutz:

"MDM software allows administrators to monitor, manage, and secure mobile devices connected to enterprise networks. One key feature is the detection and denial of access for rooted or jailbroken devices".

Quentin Docter also confirms:

"An MDM solution can check if a device has been rooted and prevent it from accessing the network, ensuring compliance with corporate security standards".

### NEW QUESTION # 29

A technician thinks that an application a user downloaded from the internet may not be the legitimate one, even though the name is the same. The technician needs to confirm whether the application is legitimate.

Which of the following should the technician do?

- A. Verify the file name is correct.
- B. Run Task Manager and compare the process ID.
- C. Compare the hash value from the vendor.
- D. Run the application in safe mode.

**Answer: C**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

To ensure the authenticity of a downloaded application, the most reliable method is to verify the file's hash (e.

g., SHA256, MD5) against the value provided by the legitimate vendor. If the hash values match, the file has not been altered or tampered with. This verification confirms the integrity and authenticity of the executable.

B: Process IDs are dynamic and not unique to specific software.

C: Running in safe mode doesn't validate legitimacy—it only runs the app in a minimal environment.

D: File names can be spoofed; matching the name does not prove authenticity.

Reference:

CompTIA A+ 220-1102 Objective 2.2: Compare and contrast authentication and software integrity verification methods.

Study Guide Section: Hash verification for software authenticity and digital integrity

### NEW QUESTION # 30

A technician is attempting to join a workstation to a domain but is receiving an error message stating the domain cannot be found. However, the technician is able to ping the server and access the internet. Given the following information:

- \* IP Address - 192.168.1.210
- \* Subnet Mask - 255.255.255.0
- \* Gateway - 192.168.1.1
- \* DNS1 - 8.8.8.8
- \* DNS2 - 1.1.1.1
- \* Server - 192.168.1.10

Which of the following should the technician do to fix the issue?

- A. Assign a static IP address.
- **B. Change the DNS settings.**
- C. Configure a subnet mask.
- D. Update the default gateway.

**Answer: B**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

The issue described-"domain cannot be found" despite the ability to ping the server and access the internet-indicates a DNS resolution problem, not a network connectivity issue. The workstation is currently using public DNS servers (8.8.8.8 and 1.1.1.1) which cannot resolve internal domain names, such as the ones used in Active Directory environments. To resolve this, the technician needs to change the DNS settings to point to the internal DNS server, which in most domain setups is the domain controller itself (likely 192.168.1.10 in this case).

Here's the breakdown of the incorrect options:

- \* B. Assign a static IP address: The IP is already assigned and functioning; the device can ping and reach the network and internet.
- \* C. Configure a subnet mask: The subnet mask is appropriate for the network range (Class C /24).
- \* D. Update the default gateway: The gateway is valid and allows internet access; this is not the issue.

CompTIA A+ 220-1102 Core 2 Objective Reference:

Objective 1.8 - Given a scenario, use features and tools of the operating system.

Under this objective, candidates must know how to troubleshoot OS-based network configurations, including proper DNS settings in domain environments.

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### NEW QUESTION # 31

A user is unable to upload files to the corporate servers from their mobile phone when outside the office, but uploading files works without issue in the office. The user saw an error notification but dismissed it. Which of the following should a technician do to determine the root cause?

- A. Enable airplane mode
- **B. Check the data usage limit**
- C. Verify the last device reboot
- D. Enable Bluetooth connectivity

**Answer: B**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

The user's issue likely stems from a mobile data restriction or cap, especially since uploads work on Wi-Fi but not cellular.

Checking data usage limits will help determine if mobile uploads are blocked.

From All-in-One Exam Guide:

"When data-intensive functions fail on mobile networks but not on Wi-Fi, it's often due to data caps or metered connection limits."

### NEW QUESTION # 32

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