

100% Pass Quiz 2025 High Pass-Rate Microsoft MB-240: Microsoft Dynamics 365 Field Service Functional Consultant Latest Test Report



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The MB-240 exam is designed to test your knowledge and skills related to field service management, including customer engagement, scheduling and dispatching, inventory management, and mobile device management. MB-240 exam covers a range of topics, including configuring and managing the Field Service application, managing resources, configuring and managing the Universal Resource Scheduling (URS), and configuring and managing inventory and purchasing.

Microsoft MB-240 exam is a valuable certification for individuals who work with Microsoft Dynamics 365 Field Service. It provides a way to demonstrate your expertise and validate your skills in implementing, managing, and supporting Field Service solutions. With the right preparation and training, you can successfully pass the exam and earn this valuable certification.

The MB-240 Certification Exam is one of the many certifications offered by Microsoft for its Dynamics 365 suite of applications. Microsoft certifications are highly valued in the IT industry and are recognized globally. A Microsoft certification not only validates the individual's skills and knowledge but also demonstrates their commitment to professional development and growth. The MB-240 certification can be a stepping stone for professionals who want to advance their career in the field of Dynamics 365 Field Service.

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Microsoft Dynamics 365 Field Service Functional Consultant Sample Questions (Q197-Q202):

NEW QUESTION # 197

Your company uses Dynamics 365 for Field Service.

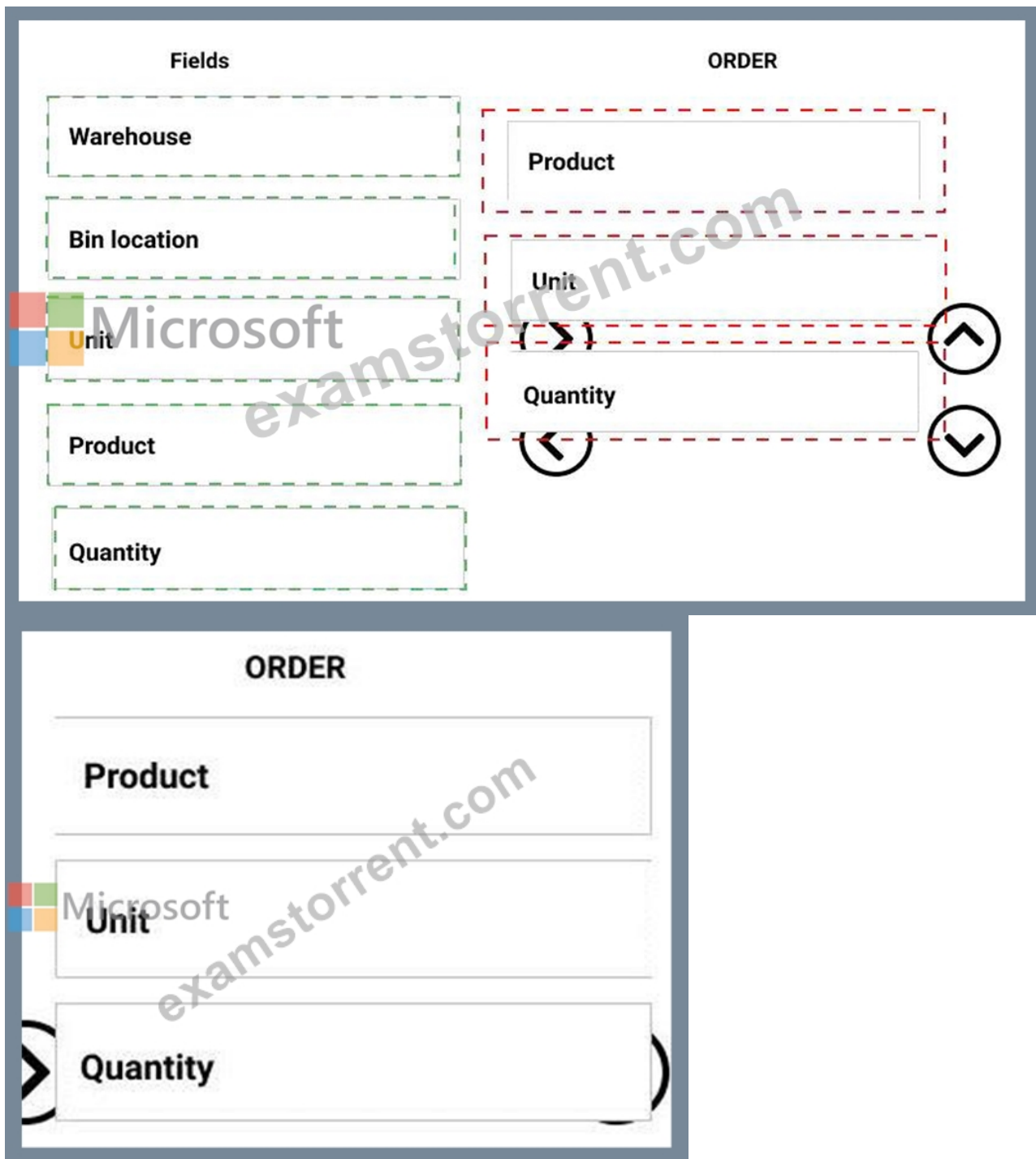
The company's inventory clerk goes to the bin location for electrical switches and discovers there are none instock. However, the Field Service Inventory shows a quantity of one.

In which order should the required fields be entered to adjust the inventory to the correct amount? To answer, move the three appropriate actions from the list of actions to the answer area and arrange them in the correct order.

The screenshot shows the 'Fields' pane in Microsoft Dynamics 365 Field Service. The pane contains a list of fields: Warehouse, Bin location, Unit, Product, and Quantity. To the right of the fields are three circular icons: a right arrow, a left arrow, and a checkmark. The 'Unit' field is highlighted. A watermark 'examstorrent.com' is visible across the center of the image.

Answer:

Explanation:



NEW QUESTION # 198

You are a Dynamics 365 for Field Service Administrator.

You need to add two compressor sub-components to one of the refrigerator customer assets, in the environment and set up the sub-components for the customer asset.

What must you do to properly set up the assets?

- A. Add the compressor sub-components as sub-assets on the refrigerator customer asset record.
- B. Set the Master Asset on the sub-components to the refrigerator Customer Asset record.
- C. Click View Hierarchy on the refrigerator customer asset record.
- D. Add the compressor sub-components as customer asset records.

Answer: A

NEW QUESTION # 199

You are responsible for setting up Dynamics 365 Field Service for proper billing and servicing.

Your client needs to understand the difference between billing accounts and service accounts for their multi-company organization. Match the account type to the applicable scenario. To answer, drag the appropriate account type from the column on the left to the applicable scenario on the right. Each account type may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

The screenshot shows a matching exercise interface. On the left, under 'Account types', there are two boxes: 'Billing account' and 'Service account'. In the center, under 'Answer Area', there is a Microsoft logo. On the right, under 'Scenarios', there are five text boxes: 'A subsidiary where the work will be done.', 'Parent account responsible for the work at a subsidiary.', 'Populated on the work order by default.', 'The account on the Service Agreement where the scheduled maintenance will be performed.', and 'Required on the work order.'. To the right of the scenarios, there is another column labeled 'Account types' with five empty boxes for the matches.

Answer:

Explanation:

The screenshot shows the same matching exercise interface as above, but with the correct matches indicated by dashed green boxes. The 'Billing account' box is matched to the scenario 'A subsidiary where the work will be done.'. The 'Service account' box is matched to the scenarios 'Parent account responsible for the work at a subsidiary.', 'Populated on the work order by default.', 'The account on the Service Agreement where the scheduled maintenance will be performed.', and 'Required on the work order.'. The 'Account types' column on the right now contains the following matches from top to bottom: 'Service account', 'Billing account', 'Service account', 'Service account', and 'Service account'.

Explanation

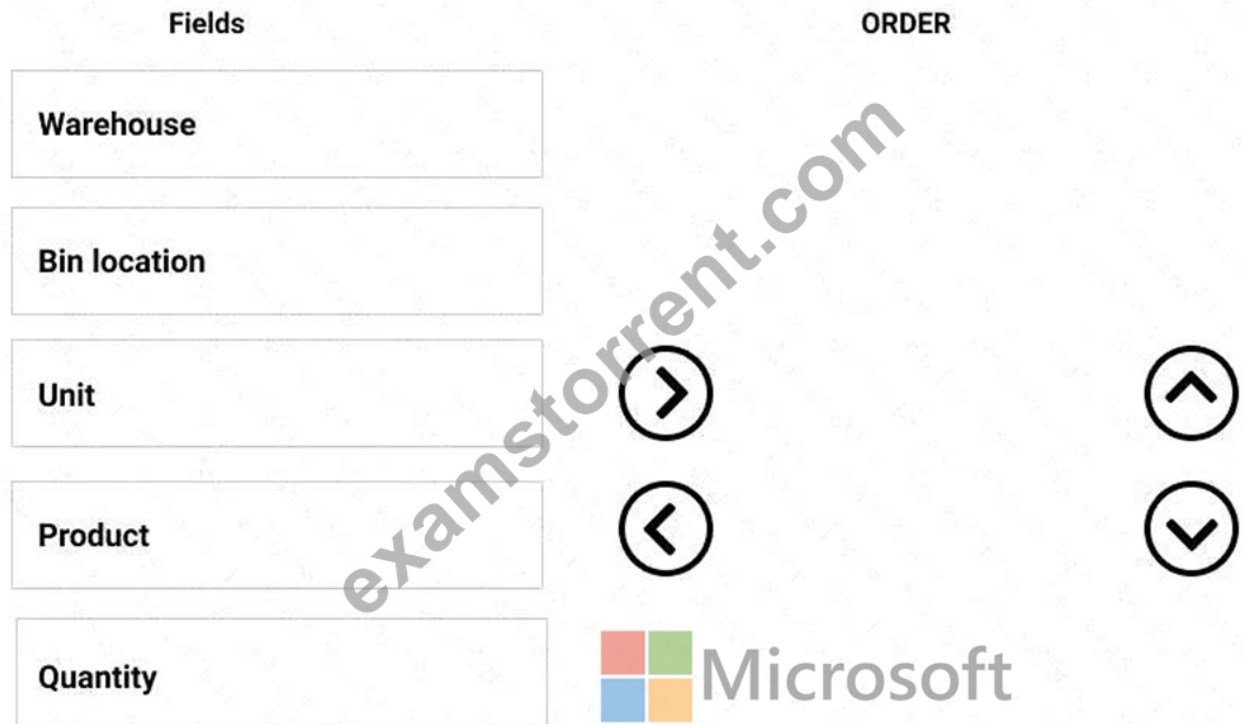
The screenshot shows the same matching exercise interface as above, but with the correct matches indicated by dashed green boxes. The 'Billing account' box is matched to the scenario 'A subsidiary where the work will be done.'. The 'Service account' box is matched to the scenarios 'Parent account responsible for the work at a subsidiary.', 'Populated on the work order by default.', 'The account on the Service Agreement where the scheduled maintenance will be performed.', and 'Required on the work order.'. The 'Account types' column on the right now contains the following matches from top to bottom: 'Service account', 'Billing account', 'Service account', 'Service account', and 'Service account'.

NEW QUESTION # 200

Your company uses Dynamics 365 for Field Service.

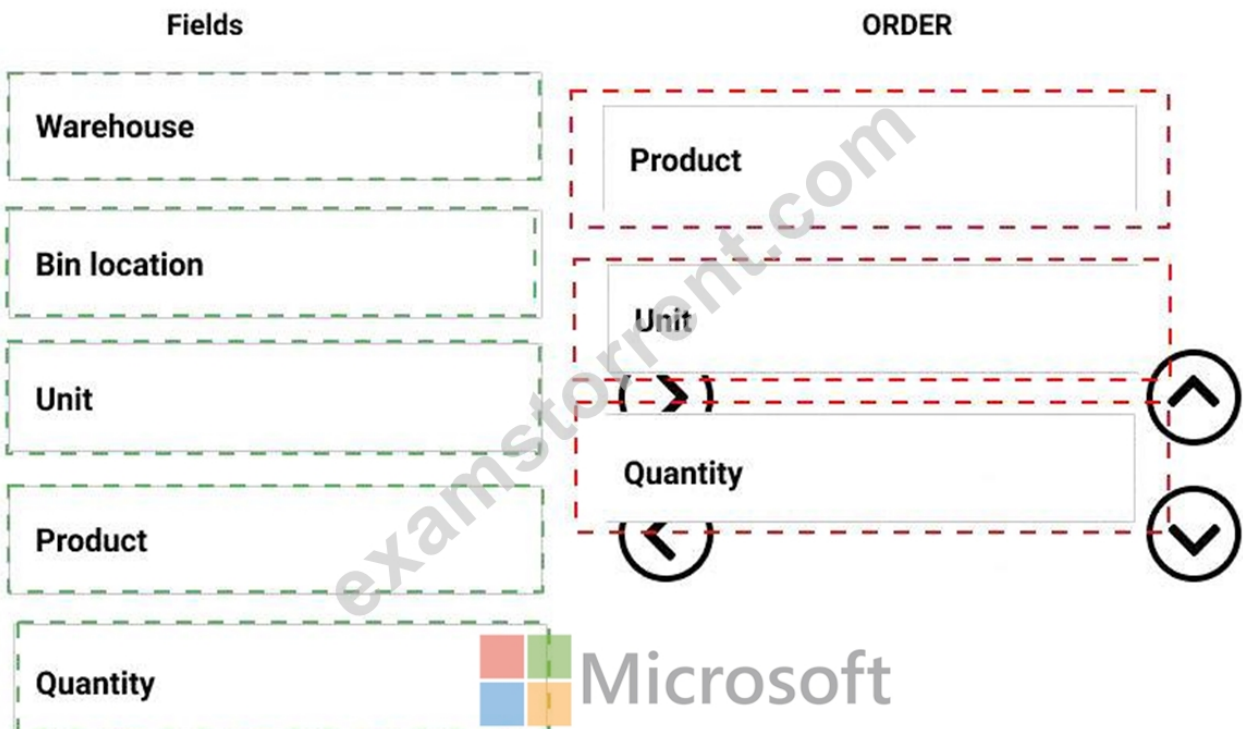
The company's inventory clerk goes to the bin location for electrical switches and discovers there are none in stock. However, the Field Service Inventory shows a quantity of one.

In which order should the required fields be entered to adjust the inventory to the correct amount? To answer, move the three appropriate actions from the list of actions to the answer area and arrange them in the correct order.



Answer:

Explanation:



Explanation:

ORDER

Product
Microsoft

Unit

Quantity

NEW QUESTION # 201

You are working on the Dynamics 365 Field Service self-scheduling portal. You are explaining the states of a booking or appointment that are visible in the portal to your customer.

The customer asks which portal states will yield a message that includes a link to an online web experience hosted on Microsoft Power Portals.

Which three messages will include this link? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Booking Complete
- B. Booking Reminder
- C. Technician Traveling
- D. Booking Committed
- E. Booking Canceled

Answer: A,B,E

NEW QUESTION # 202

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