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PECB ISO-IEC-27035-Lead-Incident-Manager Exam Syllabus Topics:

Topic	Details
Topic 1	Fundamental principles and concepts of information security incident management: This section of the exam measures skills of Information Security Analysts and covers the core ideas behind incident management, including understanding what constitutes a security incident, why timely responses matter, and how to identify the early signs of potential threats.
Topic 2	- Information security incident management process based on ISO - IEC 27035: This section of the exam measures skills of Incident Response Managers and covers the standardized steps and processes outlined in ISO - IEC 27035. It emphasizes how organizations should structure their incident response lifecycle from detection to closure in a consistent and effective manner.
Topic 3	Implementing incident management processes and managing information security incidents: This section of the exam measures skills of Information Security Analysts and covers the practical implementation of incident management strategies. It looks at ongoing incident tracking, communication during crises, and ensuring incidents are resolved in accordance with established protocols.

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PECB Certified ISO/IEC 27035 Lead Incident Manager Sample Questions (Q58-Q63):

NEW QUESTION # 58

Which action is NOT involved in the process of improving controls in incident management?

- A. Documenting risk assessment results
- B. Implementing new or updated controls
- C. Updating the incident management policy

Answer: A

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Improving controls in incident management is a proactive activity focused on directly adjusting and strengthening existing defenses. As per ISO/IEC 27035-2:2016, Clause 7.4, this process typically involves identifying deficiencies, updating or implementing new technical or procedural controls, and revising policies.

While risk assessments inform control decisions, simply documenting their results does not constitute direct improvement of controls. Hence, Option A is not part of the control improvement process itself.

Reference:

ISO/IEC 27035-2:2016 Clause 7.4: "Actions to improve controls include analyzing causes of incidents and updating procedures and policies accordingly." Correct answer: A

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NEW QUESTION # 59

What is the purpose of incident categorization within the incident management lifecycle?

- A. To determine the priority of incidents
- B. To sort incidents based on the disrupted IT or business domain
- C. To automatically assign incidents to technicians

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

According to ISO/IEC 27035-1:2016 and ISO/IEC 27035-2:2016, incident categorization is a vital step in the incident management lifecycle. Its primary purpose is to sort and group incidents based on specific criteria so that appropriate actions and escalation paths can be taken.

One of the core objectives of categorization is to sort incidents by the domain or system affected - whether it's a database, email system, network, or physical server. This enables organizations to assign incidents to relevant subject matter experts and apply the right procedures, based on the affected business function or IT component.

While categorization can influence prioritization (option A), the main intent is classification based on nature and domain. Automatic technician assignment (option B) may be supported by some service management platforms but is not the foundational purpose of incident categorization under ISO 27035.

Reference Extracts:

ISO/IEC 27035-1:2016, Clause 6.1.2 - "Categorization should identify the domain or component affected to enable appropriate response and escalation." ISO/IEC 27035-2:2016, Clause 7.3 - "Incidents should be categorized based on the type of disruption

they cause and the business or technical domain they impact." Therefore, the correct answer is C: To sort incidents based on the disrupted IT or business domain.

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NEW QUESTION # 60

During the 'detect and report' phase of incident management at TechFlow, the incident response team began collecting detailed threat intelligence and conducting vulnerability assessments related to these login attempts.

Additionally, the incident response team classified a series of unusual login attempts as a potential security incident and distributed initial reports to the incident coordinator. Is this approach correct?

- A. Yes, because classifying events as information security incidents is essential during this phase
- B. No, because information security incidents cannot yet be classified as information security incidents in this phase
- C. No, because collecting detailed information about threats and vulnerabilities should occur in later phases

Answer: A

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

The 'detect and report' phase, as defined in ISO/IEC 27035-1:2016 (Clause 6.2), includes the identification, classification, and initial reporting of information security events. If events meet certain thresholds-such as multiple failed login attempts from unknown IP addresses or matching threat indicators-they can and should be classified as potential incidents.

It is also appropriate to begin collecting supporting information during this phase. Gathering threat intelligence and performing basic vulnerability assessments help in confirming the scope and nature of the threat, allowing faster escalation and response.

Option B is incorrect because while deep forensic collection occurs later, preliminary data collection should begin during detection. Option C is incorrect as incident classification is explicitly allowed and encouraged in this phase.

Reference:

ISO/IEC 27035-1:2016, Clause 6.2.2: "Events should be assessed and classified to determine whether they qualify as information security incidents." Clause 6.2.3: "All relevant details should be collected to support early classification and reporting." Correct answer: A

NEW QUESTION # 61

What is a crucial element for the effectiveness of structured information security incident management?

- A. Technical expertise alone
- B. Awareness and participation of all organization personnel
- C. Outsourcing incident management to third-party vendors

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

While technical expertise is essential, ISO/IEC 27035 emphasizes that structured incident management must be supported by the awareness and active participation of all personnel across the organization. Effective incident response is not confined to technical teams; human factors-such as early detection, proper escalation, and policy adherence-require engagement from users, management, and third-party stakeholders.

Clause 6.3 of ISO/IEC 27035-1:2016 specifically highlights that staff awareness is critical. Personnel should understand their role in reporting suspicious activity, following defined procedures, and participating in readiness exercises.

Outsourcing (Option C) may support capacity, but it is not a substitute for internal preparedness, awareness, and governance.

Reference Extracts:

ISO/IEC 27035-1:2016, Clause 6.3: "All staff should be aware of their responsibilities in reporting and managing information security incidents." ISO/IEC 27001:2022, Control 6.3 and A.6.3.1: "Information security responsibilities must be communicated to and accepted by all personnel." Correct answer: B

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NEW QUESTION # 62

Scenario 3: L&K Associates is a graphic design firm headquartered in Johannesburg, South Africa. It specializes in providing innovative and creative design solutions to clients across various industries. With offices in multiple parts of the country, they

effectively serve clients, delivering design solutions that meet their unique needs and preferences.

In its commitment to maintaining information security, L&K Associates is implementing an information security incident management process guided by ISO/IEC 27035-1 and ISO/IEC 27035-2. Leona, the designated leader overseeing the implementation of the incident management process, customized the scope of incident management to align with the organization's unique requirements. This involved specifying the IT systems, services, and personnel involved in the incident management process while excluding potential incident sources beyond those directly related to IT systems and services.

According to scenario 3, Leona decided to initially include only the elements provided in Clause 4.3 of ISO/IEC 27035-2, Information security incident management policy content, in the incident management policy. Is this acceptable?

- A. No, clause 4.3 of ISO/IEC 27035-2 does not cover elements for an effective incident management policy
- B. Yes, because Leona has conducted a thorough risk assessment to identify potential gaps in the incident management policy beyond the scope of clause 4.3 of ISO/IEC 27035-2
- **C. Yes, because as a minimum, the policy must cover the elements provided in clause 4.3 of ISO/IEC 27035-2**

Answer: C

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Clause 4.3 of ISO/IEC 27035-2:2016 outlines the minimum content requirements for an effective incident management policy.

These include:

Purpose and objectives of the policy

Scope and applicability

Roles and responsibilities

Key terminology and definitions

High-level processes for incident detection, reporting, response, and learning Obligations of internal stakeholders Leona's decision to base the initial policy draft on Clause 4.3 is fully compliant and appropriate, as it ensures foundational consistency. ISO/IEC 27035-2 explicitly states that these elements form the minimum baseline for effective policy creation, and the document can be expanded later as needed.

Reference:

ISO/IEC 27035-2:2016, Clause 4.3: "The information security incident management policy should, at a minimum, contain the following elements..." Therefore, the correct answer is B: Yes, because as a minimum, the policy must cover the elements provided in clause 4.3 of ISO/IEC 27035-2.

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NEW QUESTION # 63

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