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## CIPS L5M10 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>Understand Capacity Planning and Control in Logistics Management: This section of the exam measures skills of Capacity Planning Managers and focuses on managing logistics resources effectively to meet fluctuating demand. It highlights how planning and control help maintain balance between available capacity and customer needs. Candidates are expected to understand various planning and scheduling methods that ensure timely delivery and cost efficiency in logistics operations.</li></ul>

Topic 2	<ul style="list-style-type: none"> <li>• Critically Appraise the Use of Technology in Logistics Management: This section of the exam measures skills of Logistics Systems Analysts and explores how technology enhances logistics efficiency. It covers the use of coding, barcoding, RFID, and AIDC technologies for accurate tracking and data capture. The section further explains e-fulfilment processes, warehouse management systems, and how digital integration across logistics networks enables real-time decision-making and operational transparency within the supply chain.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>• Analyse the Use of Materials Requirements Planning (MRP) Systems Technology for Planning and Control in Logistics Management: This section of the exam measures skills of ERP and MRP Specialists and covers how technology supports planning and control functions in logistics. It includes the use of MRP, MRP II, and ERP systems, along with elements like master production scheduling, bills of materials, and inventory data. Candidates are also expected to understand MRP calculations and recognize the limitations of such systems in real-world logistics environments.</li> </ul>
Topic 4	<ul style="list-style-type: none"> <li>• Analyse the Role and Activities of Logistics Management: This section of the exam measures skills of Operations Analysts and focuses on defining logistics and understanding its key components. It explores how logistics activities like transportation, inventory, warehousing, and information flow work together to streamline operations. The section also emphasizes how logistics supports procurement, production, and distribution, along with its relationship to broader supply chain management practices.</li> </ul>
Topic 5	<ul style="list-style-type: none"> <li>• Analyse the Concept of Integrated Logistics: This section of the exam measures skills of Supply Chain Coordinators and examines how integration within logistics creates smoother and more cost-effective operations. It includes understanding the total logistics concept, total cost approach, and how inventory moves through pipelines. The section highlights the importance of multimodal transportation and shows how all parts of logistics must function cohesively to deliver value across the supply chain.</li> </ul>
Topic 6	<ul style="list-style-type: none"> <li>• Evaluate Aspects of Competitive Advantage That Can Be Achieved Through Logistics Management: This section of the exam measures skills of Strategic Logistics Planners and focuses on how logistics can create a competitive edge for organizations. It discusses aligning logistics with business strategy, maintaining customer service excellence, and managing service levels effectively. The section also reviews methods to measure customer satisfaction, manage service lifecycles, and understand the financial outcomes of effective logistics strategies that drive profitability and market differentiation.</li> </ul>
Topic 7	<ul style="list-style-type: none"> <li>• Explain Techniques That Can Be Applied to Capacity Management: This section of the exam measures skills of Operations Capacity Analysts and explores how organizations can define, plan, and measure logistics capacity. It includes understanding constraints, forecasting demand changes, and applying various capacity planning techniques such as level capacity, chase demand, and demand management approaches to maintain efficient logistics operations.</li> </ul>

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## CIPS Logistics Management Sample Questions (Q28-Q33):

### NEW QUESTION # 28

Outbound logistics describes the activities from receipt of goods to use on the production line. Is this correct?

- A. No - outbound logistics is the return of items from the customer, for example if they are faulty
- B. Yes - it includes inventory management processes such as quality checking and stock control
- C. No - outbound logistics is the process of movement from the production line to the end customer
- D. Yes - it is inclusive of warehousing and materials handling

**Answer: C**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Outbound logistics involves activities that move finished goods from production to the end customer. The description given refers to inbound logistics (movement from suppliers to production). Returns from customers are reverse logistics.

(Reference: CIPS L5M10 Study Guide, Inbound, outbound and reverse logistics definitions, p. 4)

#### NEW QUESTION # 29

Oracle and SAP are examples of which type of system?

- A. SCM
- B. JIT
- **C. ERP**
- D. MRP

**Answer: C**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Enterprise Resource Planning (ERP) platforms integrate multiple enterprise functions (e.g., finance, procurement/supply, manufacturing, HR, customer service) into a single system and database. Oracle and SAP are cited as leading ERP vendors.

(Reference: CIPS L5M10 Study Guide, ERP overview and scope, p.

73)

#### NEW QUESTION # 30

Jerry is a Supply Chain Manager at Barnacles Ltd. He wants a system that enhances integration with suppliers and allows joint visibility of inventory. Which system should he invest in?

- A. Data Warehousing
- B. Warehouse Management System
- **C. Collaborative Planning, Forecasting and Replenishment (CPFR)**
- D. Six Sigma

**Answer: C**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

CPFR promotes collaborative data sharing and joint visibility between supply chain partners, improving forecasting, replenishment, and inventory management accuracy. Data warehousing and WMS are internal systems; Six Sigma focuses on quality improvement, not collaboration.

(Reference: CIPS L5M10 Study Guide, CPFR systems and supply chain visibility, p. 5)

#### NEW QUESTION # 31

Simon, CEO of a toy manufacturer, imports components from China, paid for in advance, with 2-week delivery. He defines inventory as only what is in the warehouse and factory. Is this correct?

- A. Yes - but only completed toys count as inventory
- B. No - Simon must also consider the inventory held by retailers
- C. Yes - inventory can be held at different levels
- **D. No - Simon must also consider inventory in transit from China**

**Answer: D**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Pipeline inventory (goods in transit between suppliers and buyers) forms part of total inventory value once ownership transfers (e.g., after payment). Retailer stock is excluded unless under vendor-managed agreements.

(Reference: CIPS L5M10 Study Guide, Inventory types and pipeline inventory, p. 40)

### NEW QUESTION # 32

Dasap Group Ltd has hired a third-party logistics organisation (3PL) to manage some aspects of their business. Which of the following business functions would you expect a 3PL company to manage on behalf of Dasap Group Ltd? Select THREE.

- A. Management of the receipt of customer orders
- B. Production of sales reports
- C. Management of customer complaints
- D. Manage the delivery of items through a transport fleet
- E. Operation of the distribution centre

**Answer: A,D,E**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

A 3PL (Third-Party Logistics) provider can manage operational logistics functions such as order receipt and processing, distribution centre operations, and transport management (fleet, routing, delivery). Customer complaints and sales reports remain the client's responsibility.

(Reference: CIPS L5M10 Study Guide, Outsourced logistics and 3PL services, p. 33)

### NEW QUESTION # 33

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