

# 100% Pass Salesforce - CRT-271 - Certification Preparation For Community Cloud Consultants—Valid Passed



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Preparing for the CRT-271 Certification Exam requires a solid understanding of the Salesforce Community Cloud platform. Salesforce offers a range of training resources for individuals preparing for the exam, including instructor-led courses, online courses, and self-study materials. In addition, there are many third-party resources available, such as study guides and practice exams, that can be used to supplement Salesforce's training offerings.

## Salesforce Certification Preparation For Community Cloud Consultants Sample Questions (Q240-Q245):

### NEW QUESTION # 240

Universal Containers builds their customer Community on Customer Services Templates. They create several recommendations that are visible on the home page, including one for their annual conference event. After the event, the Salesforce Admin needs to remove the event recommendation. Where should the Salesforce Admin delete the recommendation?

Select one or more of the following:

- A. From the Community Workspaces
- B. From the All Communities setup page
- C. From the Community site
- D. From the Community Builder

**Answer: A**

#### NEW QUESTION # 241

Which aspect of Reputation can an Administrator configure?

Select one or more of the following:

- A. Disable reputation for specific members in the community by user profile
- B. Select badges for each reputation level from a provided icon library
- C. Exclude contributions to records when counting points towards reputation levels
- D. Add new reputation levels automatically when specified point thresholds are reached

**Answer: D**

#### NEW QUESTION # 242

Universal Containers builds a Community on the Napili template. They need to use a survey tool to collect feedback from members. What two things should the Salesforce Admin do to achieve this? Choose 2 answers

- A. Build custom Lightning survey components for the template
- B. Find and install a Lightning survey app from the AppExchange
- C. Find and install a Visualforce survey app from the AppExchange
- D. Create a new page, add the standard survey components, and publish

**Answer: A,B**

#### NEW QUESTION # 243

Universal Containers needs to match the colour scheme of their Customer Service (Napili) Template-based Community with Universal Containers' branding colours.

What is the most efficient way to accomplish this task?

- A. Upload the company logo to generate a colour palette that matched the company's branding colour.
- B. Get HEX codes for branding colours from the company's website and manually add them inside the Branding Editor.
- C. Download HTML/CSS from the company's website and upload it inside the Community Builder.
- D. Select an available colour scheme inside the Branding Editor that most closely matched the company's branding colours.

**Answer: A**

#### NEW QUESTION # 244

Universal Containers uses discussions to engage with its customers and wants to pin posts to the top of the thread when a solution to question is provided. Which three options will allow Universal Containers to meet its requirements?

Choose 3 answers

- A. The person who answered the question can select the best answer
- B. The community moderator can select the best answer
- C. The person who posted the question can select the best answer
- D. Any community member can pin a post to the top of the feed
- E. An authorised user can pin a post to the top of the feed

**Answer: A,B,D**

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