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The CTFL-UT certification exam is a great way for software professionals to demonstrate their expertise in usability testing. CTFL-UT exam covers a variety of topics related to usability testing, including the basics of usability testing, the different types of usability testing, the process of planning and conducting usability tests, and the techniques for analyzing and reporting usability test results. ISTQB Certified Tester-Foundation Level - Usability Testing certification exam also covers the key concepts and principles of usability testing, including user-centered design, user experience (UX), and usability metrics.

The CTFL-UT Exam covers a wide range of topics such as understanding the principles of usability testing, how to plan, design and conduct usability tests, and how to analyze and report on the results of usability testing. ISTQB Certified Tester-Foundation Level - Usability Testing certification also focuses on the importance of incorporating user-centered design principles into the software development lifecycle, emphasizing the user experience and creating software that is intuitive, easy to use, and accessible to all users.

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ISQI CTFL-UT (ISTQB Certified Tester-Foundation Level - Usability Testing) Exam is a certification exam that tests the knowledge and skills of individuals in the field of usability testing. Usability testing is a critical aspect of software development, and it involves evaluating the ease of use and quality of user experience of a software product. The CTFL-UT Exam is designed to test the candidate's understanding of usability testing principles, techniques, methods, and tools.

ISQI ISTQB Certified Tester-Foundation Level - Usability Testing Sample Questions (Q10-Q15):

NEW QUESTION # 10

Which of the following statements about usability testing is true?

- A. Before the usability test sessions, a pilot usability test session can be conducted
- B. The conditions under which a usability test is done are irrelevant
- C. A usability test consists of one usability test session
- D. The preparation of a usability test is optional

Answer: A

Explanation:

A pilot usability test session is a critical step prior to conducting the actual usability test. Its purpose is to ensure that the test setup, task design, and moderator instructions are clear and function as expected.

According to ISO 9241-210 and the Nielsen Norman Group's best practices, pilot testing helps detect unforeseen issues and fine-tune the process. Options A and B are incorrect because testing conditions must reflect realistic scenarios, and thorough preparation is essential to gather meaningful usability data. Option D is also incorrect; a usability test typically consists of multiple sessions with different users to gather sufficient data for analysis. The pilot session ensures everything works smoothly before involving real participants.

References:

ISO 9241-210:2019, Ergonomics of human-system interaction - Human-centred design Nielsen Norman Group: Usability Testing 101 Usability.gov: Pilot Testing

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NEW QUESTION # 11

Which of the following is the highest WCAG conformance level, promising the most accessible content?

- A. Double A (AA)
- B. Quadruple A (AAAA)
- C. Single A (A)
- D. Triple A (AAA)

Answer: D

Explanation:

The Web Content Accessibility Guidelines (WCAG) define three levels of conformance for web content accessibility:

Level A (Single A) is the minimum level of compliance.

Level AA (Double A) is the standard recommended for most websites, balancing accessibility and design.

Level AAA (Triple A) is the highest and most comprehensive level of accessibility, covering the widest range of needs.

There is no such level as "Quadruple A (AAAA)," making option D invalid.

Thus, WCAG Triple A (AAA) promises the most accessible content, even though it may not always be practically achievable for all types of content.

References:

W3C: WCAG 2.1 Conformance Requirements

ISO/IEC 40500:2012 (WCAG 2.0)

W3C: How to Meet WCAG

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NEW QUESTION # 12

A "usability requirement" is:

- A. A requirement on the usability of a component or system
- B. A requirement needed for a usability tester
- C. A requirement needed to define the size of a mobile phone used in a usability test
- D. A requirement how to conduct a usability test

Answer: A

Explanation:

A usability requirement specifies how usable a product or component must be, often in terms of effectiveness, efficiency, and user satisfaction, as defined in ISO 9241-11. These requirements ensure that the product meets specific human-centered design goals, such as allowing users to complete tasks accurately and quickly.

Options A and C describe procedural or test setup elements, not actual usability requirements. Option B refers to personnel qualifications, which are not the same as usability requirements related to system behavior or performance.

References:

ISO 9241-11:2018 - Usability: Definitions and Concepts

ISO/IEC 25010:2011 - Product Quality Model (Usability as a quality characteristic) Usability.gov: Defining Usability Requirements

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NEW QUESTION # 13

You are asked to evaluate the usability of a software application for a law firm. Due to time and budget constraints, it is not possible to include users in the evaluation process.

Which of the following is a valid approach for evaluating the usability in this case?

- A. Accessibility Evaluation
- B. User surveys
- C. Usability Review
- D. Usability testing

Answer: C

Explanation:

When actual users cannot be included, a usability review (often an expert or heuristic evaluation) is the most practical method.

Trained evaluators examine the interface against usability principles and standards to identify potential issues. Surveys require user input, and usability testing cannot proceed without users.

Accessibility evaluation targets inclusivity for users with impairments, which is related but not a substitute for overall usability evaluation. Therefore, option A is the only valid method under these constraints.

References:

Nielsen Norman Group: Heuristic Evaluation

Usability.gov: Expert Reviews and Inspections

ISO 9241-110 - Usability Principles

NEW QUESTION # 14

Which of these basic approaches to a software development project follows all key elements of human-centered evaluation?

- A. Interview users, develop the software, and perform acceptance test
- B. Iteratively develop prototypes, perform expert reviews, and integrate found issues
- C. Interview users, iteratively develop prototypes, and evaluate the software
- D. Define requirements, develop the software, and perform acceptance test

Answer: C

Explanation:

Human-centered design, as defined by ISO 9241-210, emphasizes early user involvement, iterative design, and continuous usability evaluation. Option D aligns with this model as it begins with understanding user needs (interview users), proceeds through iterative prototyping (which allows for continuous improvement), and involves user evaluation. This ensures that the final product is shaped by real user input and feedback.

Options A and B lack iteration and continuous evaluation, while option C, although partially aligned, lacks explicit user involvement in the evaluation process, focusing only on expert reviews.

References:

NEW QUESTION # 15

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